midmark™

Preva Dental X-ray System

Installation and Service Manual

00-02-1577
Revision F01
March 2021

Contents

INTRODUCTION **1**

Indications for Use 1
Contra-indications 1
Product Description 1
Reach and Coverage 5
Environmental Factors 10
Support Requirements 10
Electrical Requirements 10
Compliance with Applicable Standards 12
Certified Components 12
Authorized Representatives 12
Typical X-ray Scatter Dose Rates 13
Safety 14
Key to Symbols Used 15
Technical Support 16

INSTALLATION OPTIONS **17**

Mounting Configurations 17
Operator Panel Locations 22

INSTALLATION PROCEDURES **23**

Preparing to Install the Preva 23
Installing the Control Unit on a Single Wood Stud Wall 25
Installing the Control Unit on a Dual Wood Stud Wall 30
Installing the Control Unit on a Metal Stud Wall 32
Installing the Horizontal Arm and Brake Assembly 34
Installing the Articulating Arm and Tubehead Assembly 36
Connecting the Cables 38
Electrical Verification 44
Mechanical Adjustments 47
Installing the Control Unit Front Cover and the Operator Panel 48
Installing Plastic Covers 52
Transporting the Device 53

PREVA OPERATOR PANEL **54**

Using the Operator Panel 54

CHECKING SYSTEM FUNCTIONS **55**

System Function Checklist 56
Tube Seasoning Procedure 57

OPTIONAL INSTALLATION PROCEDURES **58**

Installing the Coil-cord Hand Switch Option (30-A2040) 58
Installing the Remote Exposure Station (30-A2044) 60
Connecting to a Generic 2 Wire Remote Exposure Switch 65

SYSTEM CONFIGURATION 67

System Configuration Mode 67
Adjusting the Display 68
Changing Pre-programmed Exposure Settings 69
Showing Current System Configuration 71
Changing the Cone Extension Size 72
Installing the 12 Inch [30 CM] Cone (30-A2200) 72
Diagnostic Mode 74
Calibration 75

TROUBLESHOOTING 76

Electrical Performance Issues 76

MAINTENANCE 96

Preva Tubehead Removal Instructions 96

DEFAULT EXPOSURE TIMES 112

Arm and Tubehead 113
Horizontal Arm 114
Mounting Plates 115
Operator Panel 116
Control Unit 117
Hand switch 118

SPECIFICATIONS 119

APPENDIX A 122

Assembly Instructions for DC Mobile Unit 122
Replacing the Power Cord 133

APPENDIX B 137

Electronics Block Diagram 137

Introduction

The instructions contained in this manual must be read and followed when operating the Preva.
A Midmark Dental dealer will assist in placing the Preva in operation.

Indications for Use

The Preva Dental X-ray is to be used as an extraoral source of X-ray in dental radiography.

Contra-indications

None known

Product Description

The Preva Dental X-ray System is a state-of-the-art, high-frequency intraoral X-ray machine. The Preva consists of five components, as shown in Figure 1: the Control Unit, the Tubehead, the Articulating Arm, the Horizontal Arm, the Cone, and the Remote Control option.

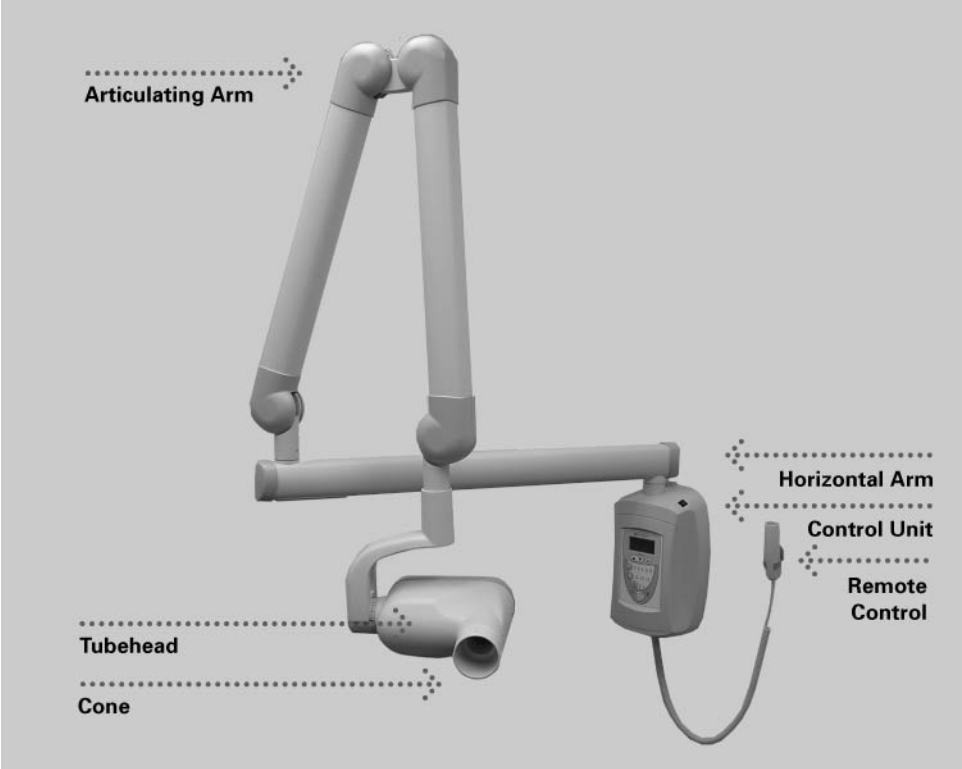


Figure 1 Component

Control Unit

The Control Unit provides for the input power connection and control of the Tubehead and Operator Panel. It provides automatic line voltage compensation, kVp control, and exposure time control. The Control Unit consists of the mounting base and Operator Panel.

Tubehead

The Tubehead contains the X-ray tube, high voltage circuit, and Cone. It is shipped already assembled to the Articulating Arm.

WARNING Do not block the small hole in the plastic handle covering the back of the tubehead. It provides an air vent to allow the tubehead oil to expand and contract as the unit is operated.

Articulated Arm

The Articulated Arm provides the articulation support for the Tubehead and the reach and coverage of the Tubehead to the patient.

Horizontal Arm

The Horizontal Arm helps provide the necessary reach for the device. It pivots around a shaft inserted in the top of the Control Unit and contains an access cover to connect the cable from the Horizontal Arm to the Control Unit. It is available in four lengths on wall mount units providing reaches of 56, 66, 76 and 82 inches [142, 167, 193, 208 cm].

Modular Beam Limiting Device [BLD]

The Cone establishes the distance from the X-ray tube to the patient's skin. It provides positioning assistance and collimates the X-ray beam to within a defined circle at its end. The Preva is shipped with the standard 20 cm (8-inch) Cone[1] attached to the Tubehead. An optional 30 cm (12-inch) Cone is available[2].

Remote Control

The remote control switch is used to make exposures in addition to or instead of the exposure button.

Model Configurations

The Preva is available as either a wall-mounted or a mobile unit. See the Preva Installation and Service Manual (PN 00-02-1577) mounting instructions.

Installation and Service

Allow only Midmark-approved personnel to install or service Preva equipment. Contact Midmark for assistance in locating an approved dealer. Contact information is on the back cover.

[1] Part number 30-A2195
[2] Part number 30-A2200

Cautions

When using lag screws as the method of attachment, it is imperative to consider the full scope of the task. Several factors must be considered for safe, permanent installations. Some of the key issues:

- Lumber commonly used in construction projects can vary among locations.
- The grade, age, position, and overall condition can vary greatly.
- The attachment stud may have additional, hidden loads.
- The location of the pilot hole with respect to the center of the stud will affect the load-bearing ability.
- The size of the pilot hole required for the lag screw depend on the grade, age and condition of the lumber.
- Consider lumber dryness or moistness when attaching to exterior framing studs.
- Midmark mechanical designs will exert up to 127 kg-m (920 lb-ft) of loading moment on the supporting structure.
- Midmark provides fasteners for typical installations. Based on specific conditions, it may be necessary to choose alternate fasteners or fastening methods.
- If the surface of the Installation Guide falls below the surface of the wall, a correspondingly longer fastener must be used.
- Seek the advice of a professional structural engineer to clarify any issues before the installation.
- Inspect the attachment method 30 days after the installation and, every 6 months thereafter.
- Lag screws are not intended to be used as an attachment method for metal supports such as those found in center island pass-through cabinets. Midmark provides machine screws, large flat washers and nylock nuts to use when fastening the system to metal supports.

⚠ CAUTION

- Do not over-tighten the lag screw as this will weaken the mechanical connection.
- Do not use lumber with splits or cracks for attachments.
- Do not use lumber with splits or cracks for attachments.
- Do not use plywood, particle board, or similar construction materials.
- If the surface of the Installation Guide falls below the surface of the wall, a correspondingly longer fastener must be used.

X-ray Protection

X-ray equipment can cause injury if used improperly.

Do not operate the device in the significant zone of occupancy. The operator of an intraoral dental X-ray device must remain 2 meters (6.6 feet) away from the focal spot and out of the path of the X-ray beam.

Do not operate the device in the significant zone of occupancy. The operator of an intraoral dental X-ray device must remain 2 meters (6.6 feet) away from the focal spot and out of the path of the X-ray beam.

The Preva Dental X-ray System provides a high degree of protection from unnecessary X-ray radiation. However, no practical design can provide complete protection from radiation or completely prevent operators from exposing themselves or others to unnecessary radiation.

Safe Installation and Operation

The equipment must be installed and operated only in accordance with the safety procedures and operating instructions in this manual and in the Installation Guide and only for the purposes and applications for which it was designed. Modifications or additions to the equipment may be made only by Midmark Corporation or by third parties expressly authorized by Midmark Corporation. Such changes must comply with the rules and legal requirements of the authority having jurisdiction. It is the responsibility of the owner to ensure that existing legal regulations regarding installation of the equipment with respect to the building are observed.

Responsibilities of the Installer and Service Engineer

Verification of machine performance after installation
See the “System Function Checklist” on page 56.

Verification of machine performance after maintenance or repair
See the “System Function Checklist” and the calibration instructions on page 56.

Reach and Coverage

The reach of the system is measured from the tip of the Cone with the arm fully extended and the Cone pointing back toward the pivot of the wall plate. This measurement method accommodates the normal positioning of the Tubehead with a patient. A patient can, therefore, be positioned without difficulty with the dental chair located within a radius outward from the pivot point to the dimensions shown in the diagrams.

Horizontal Arm Lengths

The Preva Horizontal Arm is available in four lengths. Each length gives the system a different reach.
Part Number P7015-P with a 30-A2074 Horizontal Arm has a reach of 56 inches.
P/N P7016-P with a 30-A2073 Horizontal Arm has a reach of 66 inches.
P/N P7017-P with a 30-A2071 Horizontal Arm has a reach of 76 inches.
P/N P7018-P with a 30-A2164 Horizontal Arm has a reach of 82 inches.

The diagrams show P/N P7018-P with an 82-inch reach.
For P/N P7017-P with a 76 inch reach, reduce the dimensions by 8 inches.
For P/N P7016-P with a 66 inch reach, reduce the dimensions by 18 inches.
For P/N P7015-P, reduce the dimensions by 28 inches.

Optional 12 Inch [30 cm] Cone

The 82-inch reach for P/N P7018-P assumes the use of the 8-inch [20 cm] Cone that is supplied with the system. If the optional 12-inch [30 cm] Cone (30-A2200) is used, the reach is reduced by 4 inches.

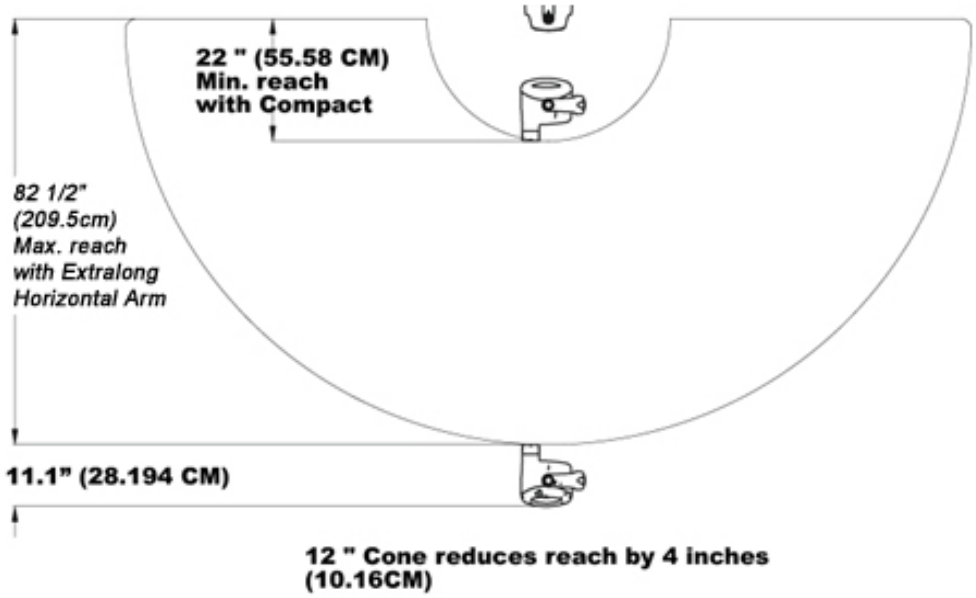


Figure 2 Reach and Coverage Diagram

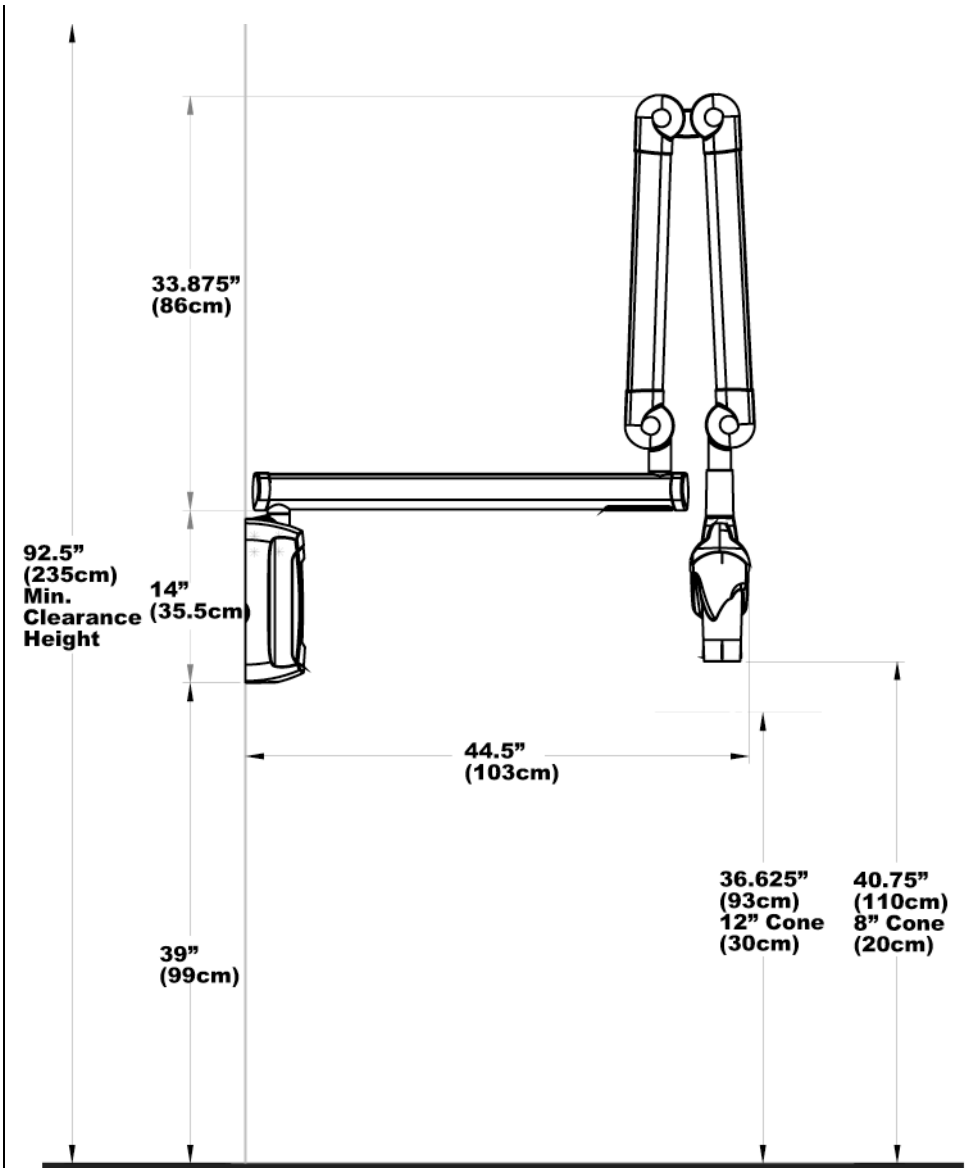
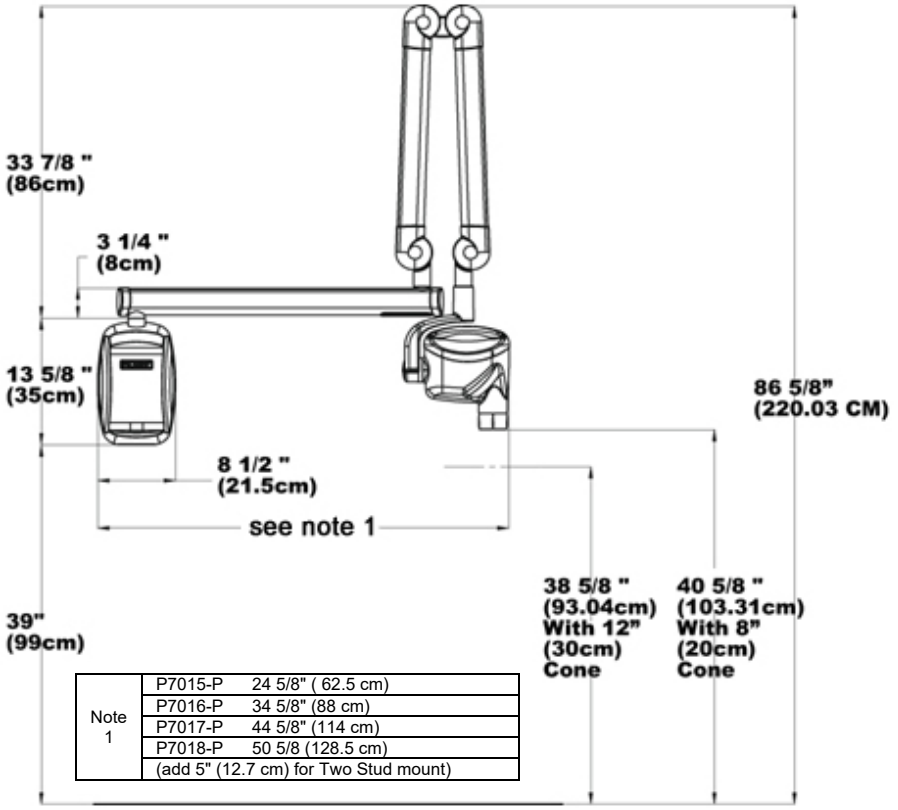


Figure 3 Cabinet Mounting Dimensions

82" reach not recommended for cabinet mount



Note 1	P7015-P 24 5/8" (62.5 cm)
	P7016-P 34 5/8" (88 cm)
	P7017-P 44 5/8" (114 cm)
	P7018-P 50 5/8 (128.5 cm)
	(add 5" (12.7 cm) for Two Stud mount)

Figure 4 Retracted Wall Mount

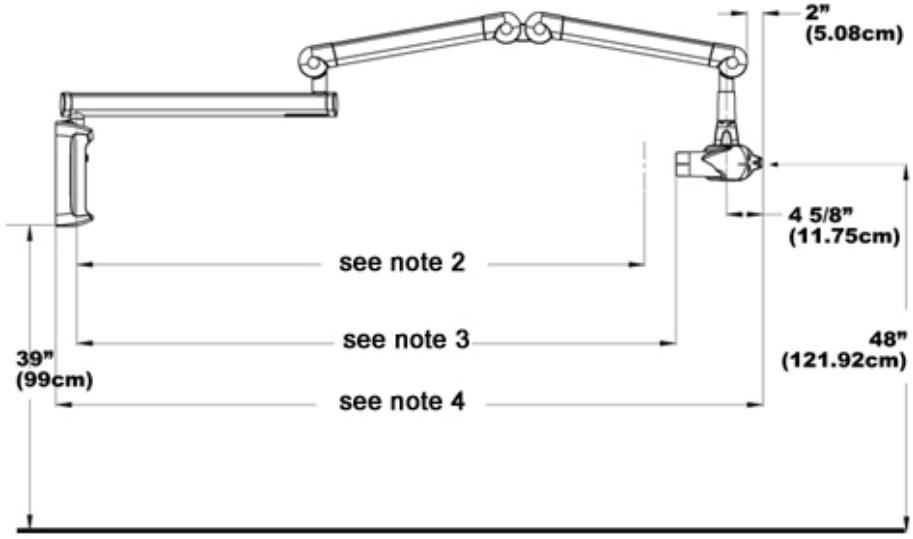


Figure 5 Extended Position Wall or Cabinet Mount

	With 12" (30cm) cone
Note 2	P7015-P 52 1/2" (133 cm)
	P7016-P 62 1/2" (159 cm)
	P7017-P 72 1/2" (184 cm)
	P7018-P 78 1/2 (199 cm)

	With 8" (20cm) cone
Note 3	P7015-P 56 1/2" (143.5 cm)
	P7016-P 66 1/2" (169 cm)
	P7017-P 76 1/2" (194.5 cm)
	P7018-P 82 1/2" (209.5 cm)

	To handle
Note 4	P7015-P 70 3/8" (178.5 cm)
	P7016-P 80 3/8" (204 cm)
	P7017-P 90 3/8" (229.5 cm)
	P7018-P 96 3/8" (244.5 cm)
	(add 1" (2.5 cm) for Two Stud mount)

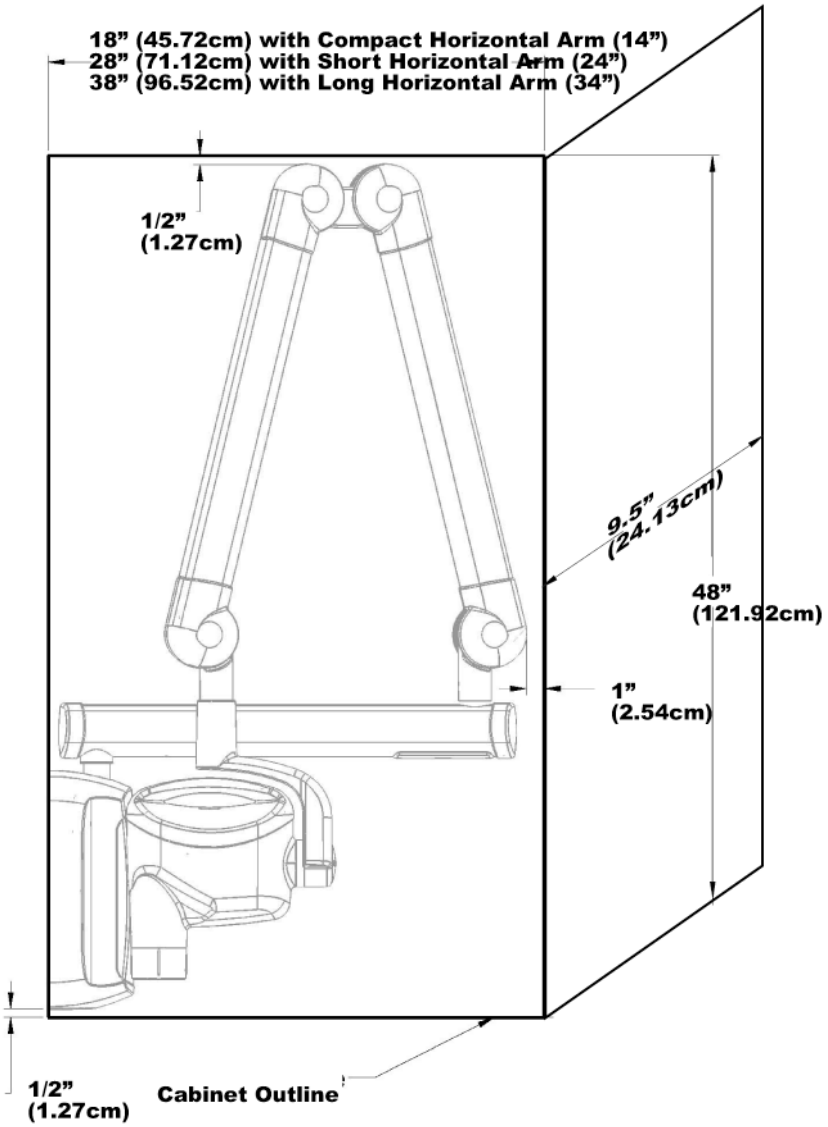


Figure 6 Retracted Position for a Cabinet Mount

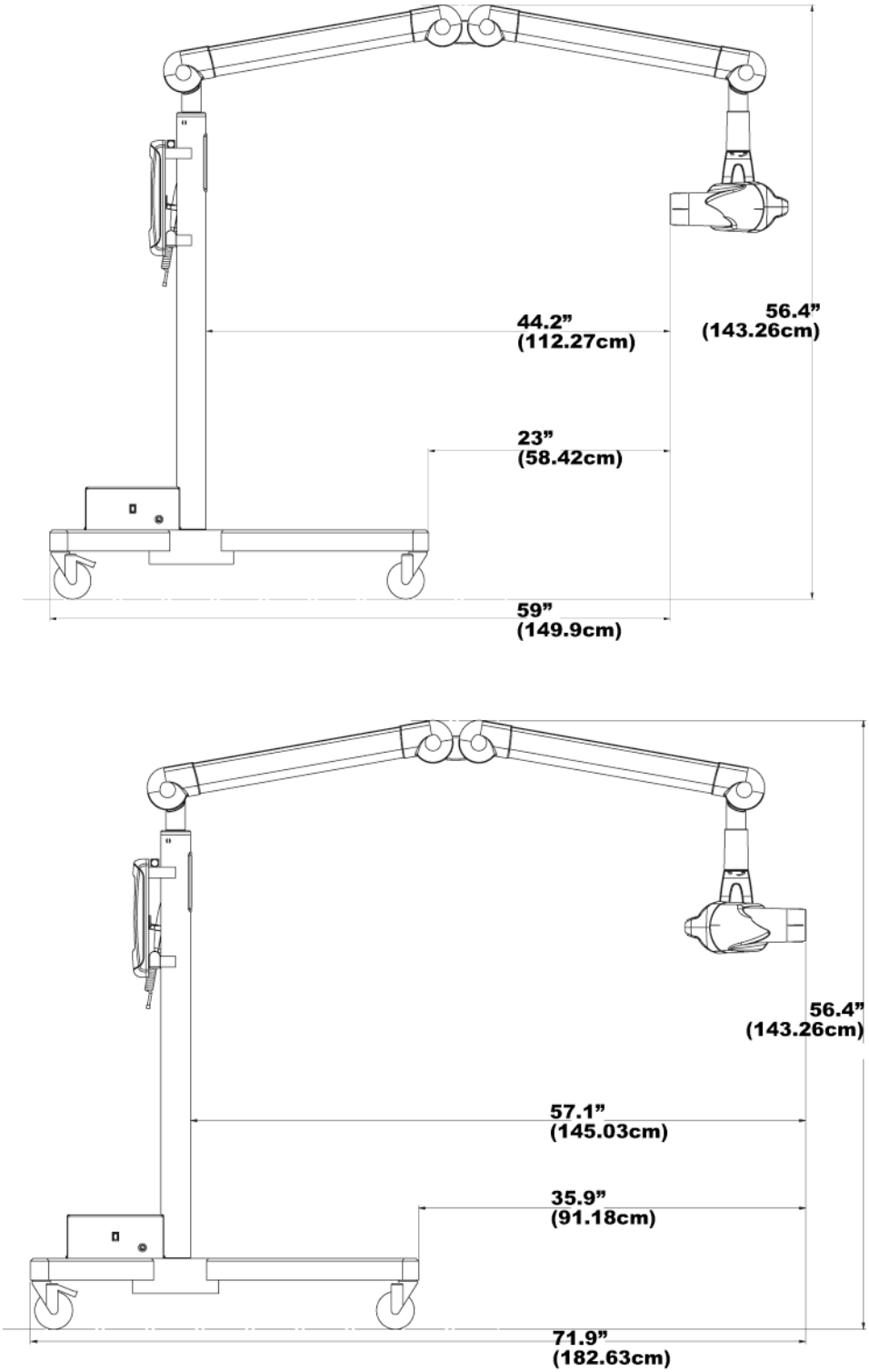


Figure 7
Mobile Unit
Extended

Environmental Factors

Use

The Preva Dental X-ray System is intended for indoor use for normal dental applications at temperatures in the range +10 °C to +35 °C (+50 °F to +95 °F). See the Specifications section on page 119 for complete temperature, pressure, and altitude parameters for using, transporting, and storing the Preva system.

Support Requirements

The system is designed to mount on a single wood 2x4-inch drywall stud or equivalent wall support. It can also be mounted on concrete or other similar wall construction. **Mounting to a plywood or particle board wall is not acceptable**. Verifying the wall support capability and the selection of the proper mounting hardware is the responsibility of the installer.

Note that a two-stud wall plate assembly (30-A2042) is available to mount on two wooden studs. A metal stud mounting kit (30-A2043) is also available.

The wall support and mounting hardware must withstand a 45.4 kg (100 lb.) shear load and a 227 kg (500 lb.) withdrawal force at each of the mounting bolts. The wall fabrication and attachments to the building structure must be capable of withstanding a load moment of 127 kg-m (920 lb-ft).

Electrical Requirements

Mains Power Supply

The Preva Dental X-ray System requires a 3-wire single phase AC power mains that contain line conductor, neutral conductor, and protective earth conductor. It is recommended that the unit be installed with a dedicated electrical line connected to a breaker with a minimum 15 amp rating. The wiring must provide for a permanently grounded power line configuration.

Line Cord Use

The installer must determine the suitability of installing the Preva with a line cord. If a line cord is used, the installer must ensure that the unit is properly grounded and has the required line rating.

Line Voltage

AC 100 V to 250 V, 50 Hz or 60 Hz (see complete specifications on page 119)

Fuse Rating

5 A, 250 V, UL Recognized (see complete specifications on page 119)

Max Line Resistance

For normal function of the Preva Dental X-ray System the resistance of the power line should not exceed 0.4 Ω at nominal line voltage.

Interlock

NOTICE	It is the owner's responsibility to provide any visual interlock indicators required by local ordinances.

⚠WARNING	• Mobile RF communications equipment can affect the performance of medical electrical equipment. (The Preva Dental X-ray System is not considered life-supporting equipment.) Midmark advises against using the Preva system adjacent to other devices. If it must be used near other devices, carefully adjust their configuration to ensure that electromagnetic interference (EMI) does not degrade performance. Test both devices for normal operation. See the EMC tables on the next two pages for detailed information. • Use of accessories, transducers, or cables other than those provided by or specified by Midmark can result in increased electromagnetic emissions or decreased electromagnetic immunity of this equipment. This can result in improper operation. • Use portable RF communications equipment (including peripherals such as antenna cables and external antennas, including cables specified by Midmark) no closer than 30 cm (12 in.) to any part of the Preva system. Otherwise, performance of the equipment may be degraded. • Usage limitation: The Preva Dental X-ray System, when integrated with ClearVision sensors, must be used with IEC-60950- or IEC-60601-compliant computers. Also, any device between the integrated Preva system and the computer (USB hub) must be compliant with IEC 60950 or IEC 60601. If not, electromagnetic compatibility may be degraded.

Compliance with Applicable Standards

Radiation Protection

The certified components of the Preva Dental X-ray System comply with Radiation Performance Standards 21 CFR, Subchapter J, at the time of manufacture.

The certified components of the Preva Dental X-ray System comply with IEC 60601-1-3 Radiation protection/X-ray equipment.

UL 2601-1 File Number: E181750

Classified by Underwriters Laboratories Inc. with respect to electrical shock, fire and mechanical hazards only in accordance with UL 2601-1, and CAN/CSA C22.2 NO, 601.1-M90, and to the following particular standards, IEC60601-2-7, IEC60601-2-28.

EMI/EMC

IEC60601-1-2

Certified Components

System

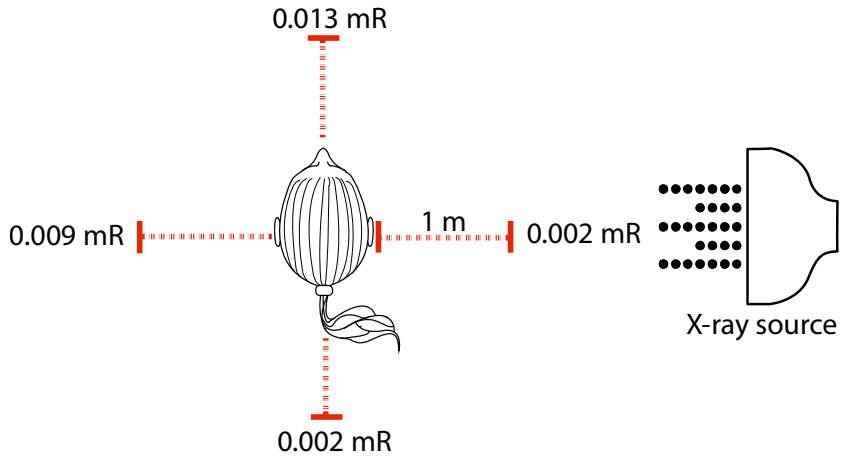
Component	Reference Number
Tubehead	30-A1027
Control Unit. Preva	30-A0010
Control Unit. Preva Mobile	30-A0013
Modular BLD, 20 cm Lg., 60 mm Cone, White	30-A2196
Modular BLD, 20 cm Lg., 30x40 mm Cone, White	30-A2198
Modular BLD, 20 cm Lg., 20x30 mm Cone, White	30-A2199
Modular BLD, 20 cm Lg., 35x45 mm Cone, Gray	30-A2221
Modular BLD, 20 cm Lg., 35x45 mm Cone, White	30-A2222
Modular BLD, 30 cm Lg., 35x45 mm Cone, Gray	30-A2223
Modular BLD, 30 cm Lg., 35x45 mm Cone, White	30-A2224
Modular BLD, 20 cm Lg., 60 mm Cone, Gray	30-A2228
Modular BLD, Base, Gray	30-A2205
Modular BLD, Spacer, Gray	30-A2206
Modular BLD, Spacer, White	30-A2208

Authorized Representative

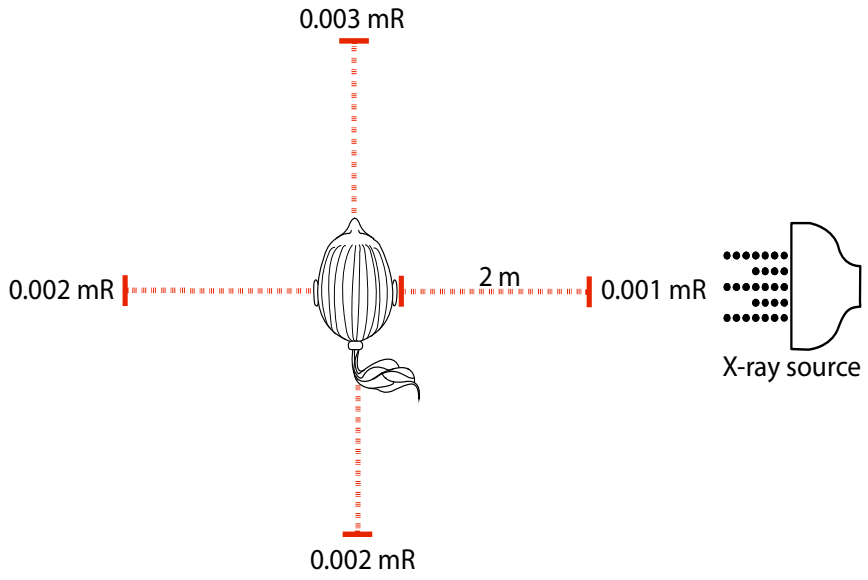
North America
Midmark Corporation
1001 Asbury Drive
Buffalo Grove, Illinois 60089 U.S.A.
(847) 415-9800
Fax: 847-415-9801
www.midmark.com

Typical X-ray Scatter Dose Rates

For room planning purposes, these illustrations show X-ray scatter dose rates that are typical of the Preva system. This data was developed using a common, commercially-available human head phantom in the normal patient position to produce the required X-ray scatter. A Rad-Cal model 160cc ion-chamber (µRem) meter was used to integrate the doses. Measurements were taken at distances of 1 and 2 meters from the X-ray target, 50 in. (127 cm) from the horizontal plane of the floor.



Exposures: molar protocol; 70 kVp, 6 mA, 1 sec.; measurements at 1 meter (39 in.) from the X-ray target.



Exposures: molar protocol; 70 kVp, 6 mA, 1 sec.; measurements at 2 meters (79 in.) from the X-ray target.

Safety

Radiation Safety

- Allow only qualified and authorized personnel, observing all laws and regulations concerning radiation protection, to operate this equipment.
- The operator must remain at all times a safe distance from the focal spot and the X-ray beam.
- Utilize all of the equipment's radiation safety features.
- To protect both the patient and the operator from X-ray radiation, employ all available radiation protection devices, accessories, and procedures.

Electrical Safety

⚠WARNING To avoid electric shock, connect this equipment only to supply mains with protective earth.

- Because the design of the Preva power supply circuit may momentarily draw high current,
- Do not use this device with wall outlets having GFCIs (Ground Fault Circuit Interrupters). Outlets with GFCI are designed to trip when they sense a small amount of current passing from the line to earth ground. Outlets with GFCI can compromise the operation of the intra-oral X-ray device and the GFCI circuit itself.
- Allow only qualified and authorized service personnel to remove equipment covers.
- All maintenance requiring the removal of protective covers must be executed by service personnel only when patients are not present.
- Replace sensors only when a patient is not in contact with the machine or the operator.

⚠CAUTION Do not touch the USB connector on the articulated arm.

- This equipment must be used only in rooms or areas complying with all applicable laws and recommendations concerning electrical safety in rooms used for medical purposes, e.g., IEC[3], NEC[4], or VDE[5] standards concerning provisions of an additional protective earth (ground) terminal for power supply connection.
- Before cleaning or disinfecting, this equipment must be disconnected from the main electrical supply.
- The Preva Dental X-ray System is ordinary type medical equipment without protection against ingress of liquids. To protect against short-circuit and corrosion, no water or any other liquid should be allowed to leak inside the equipment.

Explosion Safety

This equipment must not be used in the presence of flammable or potentially explosive gases or vapors, which could ignite, causing personal injury and/or damage to the equipment. If such disinfectants are used, the vapor must be allowed to disperse before using the equipment.

Device Disposal

To ensure compliant and safe disposal of waste electrical and electronic equipment, contact the Midmark dealer or local regulatory or public health authorities.

[3] International Electrotechnical Commission
[4] National Electrical Code
[5] Verband Deutscher Elektrotechniker (Association of German Electrical Engineers)

Key to Symbols Used

	Type B: Protection against electric shock (IEC 60601.1-1)
NOTICE	Information useful to an operator, not related to safety.
⚠ CAUTION	A hazardous situation which, if not avoided, could result in minor or moderate injury.
⚠ WARNING	A hazardous situation which, if not avoided, could result in serious injury or death.
	Consult written instructions in User's Manual.
	WARNING X-RAY THIS X-RAY UNIT MAY BE DANGEROUS TO PATIENT AND OPERATOR UNLESS SAFE EXPOSURE FACTORS AND OPERATING INSTRUCTIONS ARE OBSERVED.
	X-RAY EMISSION
L	Mains HOT WIRE
N	Mains NEUTRAL WIRE
	Earth Ground
	Waste Electrical and Electronic Equipment (WEEE). WEEE distributed in the European Economic Area (EEA) must be collected and disposed of separately from other waste, per WEEE Directive 2012/19/EU. Contact your equipment dealer for information on local compliance schemes.

Technical Support

Manufacturer
Midmark
1001 Asbury Drive
Buffalo Grove, Illinois 60089
USA
(847) 415-9800
Fax: (847) 415-9801
www.midmark.com

Technical Library
www.technicallibrary.midmark.com/

Technical Support
1-800 MIDMARK (1-800-643-6275)
www.midmark.com/service-support
imagingtechsupport@midmark.com

Installation Options

Mounting Configurations

Mounting Template

This section gives instructions for installing the Preva Dental X-ray System in three mounting configurations. Use the mounting template, shown in *Figure 8*, to guide single stud installations. Reverse the template for dual-stud installations.

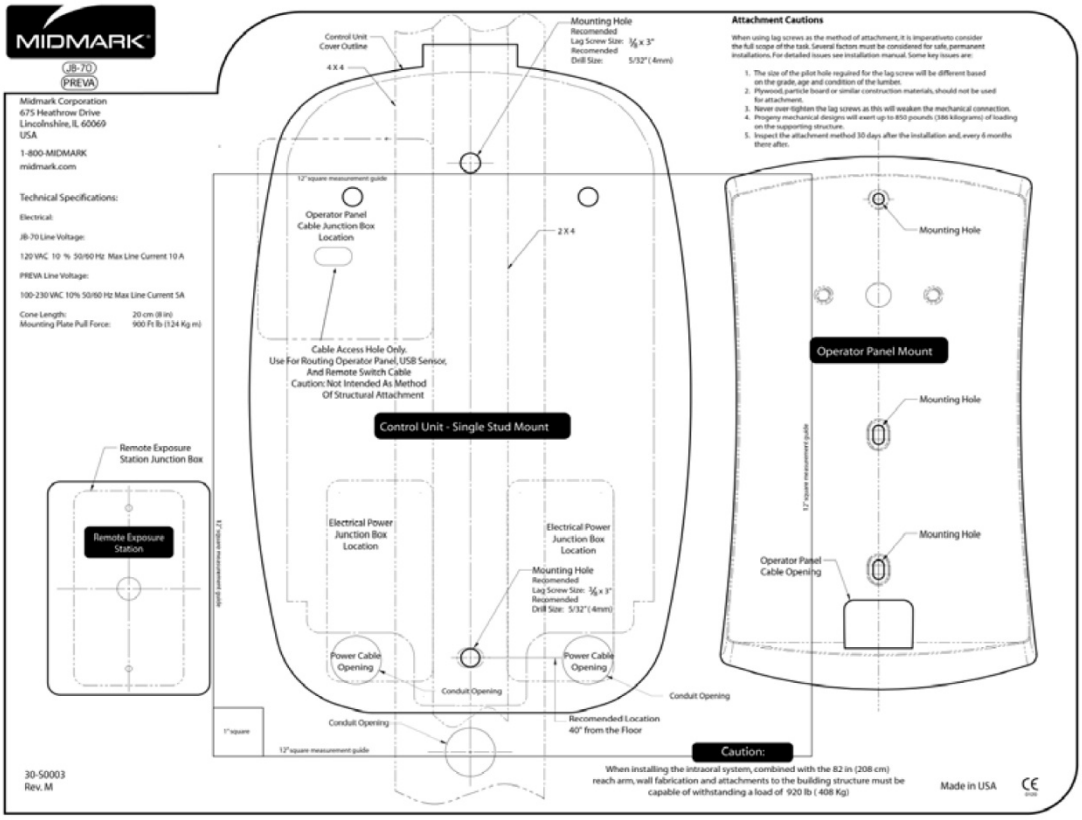


Figure 8 Mounting Template

> **⚠ CAUTION** When installing the intraoral system, combined with the 208 cm (82 in.) reach arm, wall fabrication and attachments to the building structure must be capable of withstanding a load moment of 127 kg-m (920 lb-ft).

> **⚠ CAUTION** Do not use lag screws as an attachment method for metal supports such as those found in center island pass-through cabinets. Midmark provides machine screws, large flat washers, and nylock nuts for fastening the system to metal supports.

Single Wood Stud Wall, Solid Wall, or Reinforced Wood Cabinet

The Control Unit should be located at a height of 39 inches [99 cm] from the floor to the bottom of the control, mounted on the wood stud, as shown in *Figure 9*. The large range of travel of the Articulating Arm provides some flexibility in the vertical position. Two mounting holes are provided. Refer to the supplied mounting template, shown in *Figure 8*, for specific locations.

In order to mount to a solid, masonry type wall, the same mounting holes and mounting template as the single wood wall stud are used. The installer must supply appropriate fasteners.

The power supply 2x4 junction box should be mounted to the left of the mounting stud at the appropriate height, as indicated in the mounting template.

Note: A 4x4 junction box will not be covered by the Control Unit. Refer to the supplied mounting template for specific location.

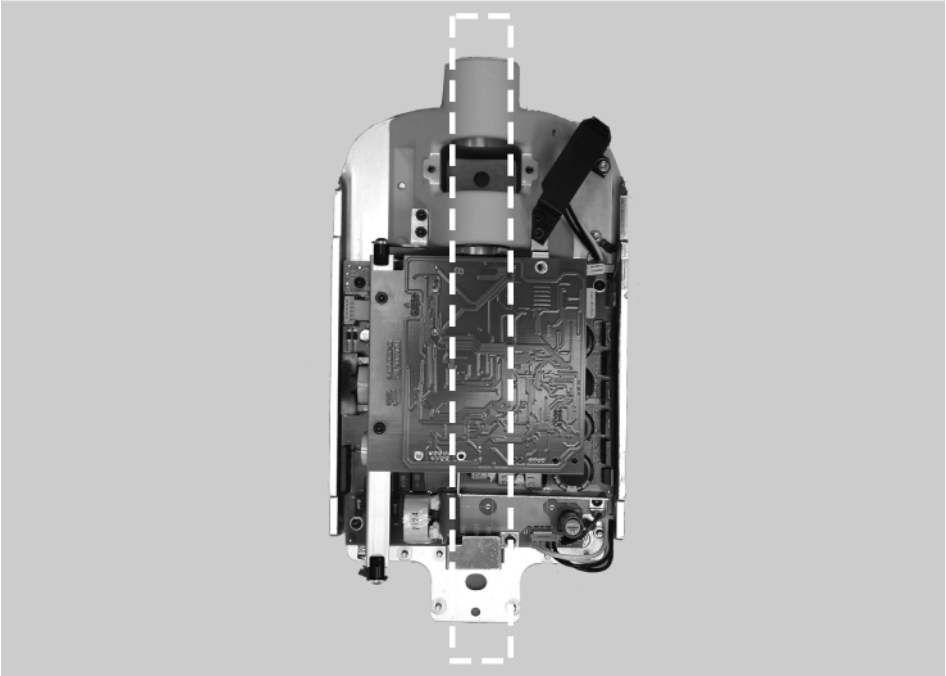


Figure 9 Wood Wall Stud Mount

WARNING Do not attach the 208 cm (82 in.) reach system to a wall in the single stud configuration. Contact Midmark Technical Support for guidance.

Dual Wood Stud Wall

When installing the Preva Dental X-ray System on two 41 cm (16 in.) centered wood studs, the Control Unit is mounted to a wall plate (Two Stud Mounting Kit 30-A2042), which mounts to the wood studs, as shown in *Figure 10*. Fasteners are provided with the wall plate.

In mounting configurations using the dual stud wall plate, there are several holes available for incoming line power. This is to provide for various locations of existing power boxes when installing as a replacement unit. Refer to the reverse side of the mounting template, *Figure 8*, for hole locations.

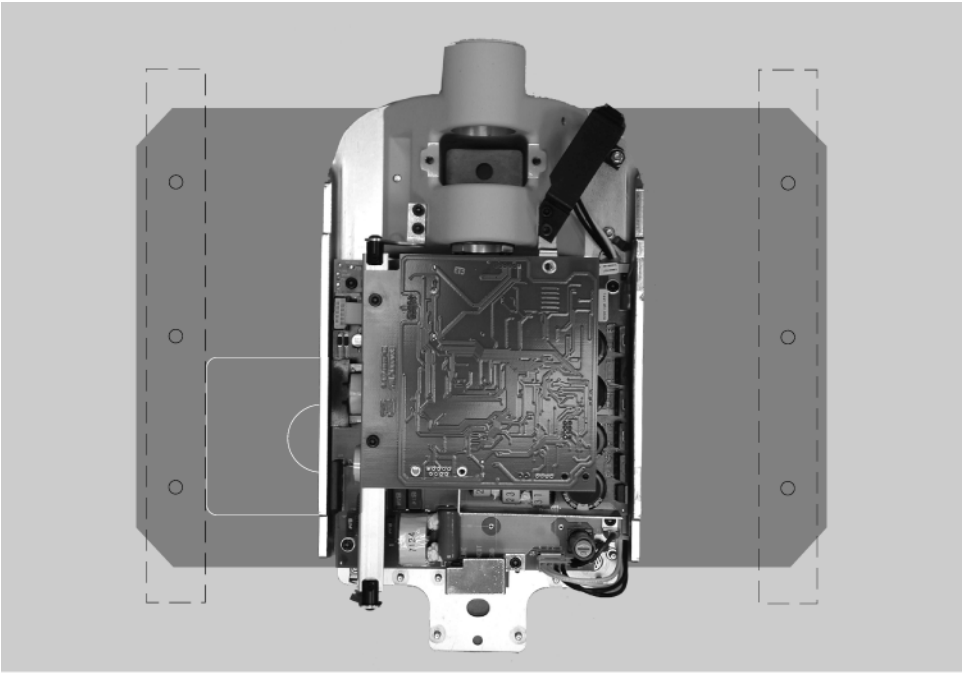


Figure 10 Dual Wood Stud Mount

Metal Stud Wall

When installing the Preva Dental X-ray System on a metal stud wall, the Control Unit is mounted to a wall plate (Two Stud Mounting Kit 30-A2042) and uses an additional support plate (Metal Stud Support Plate Kit 30-A2043, purchased as an option) positioned on the back end of the wall. See *Figure 11*. Fasteners are provided with the wall plate and support plate. The wall fabrication and attachments to the building structure must be capable of withstanding a load moment of 118 kg-m (850 lb-ft). If the wall on which the Preva is to be installed does not meet this requirement, it must be reinforced.

In mounting configurations using the dual stud wall plate, there are several holes available for incoming line power. This is to provide for various locations of existing power boxes when installing as a replacement unit. Refer to the mounting template in *Figure 8* for hole locations.

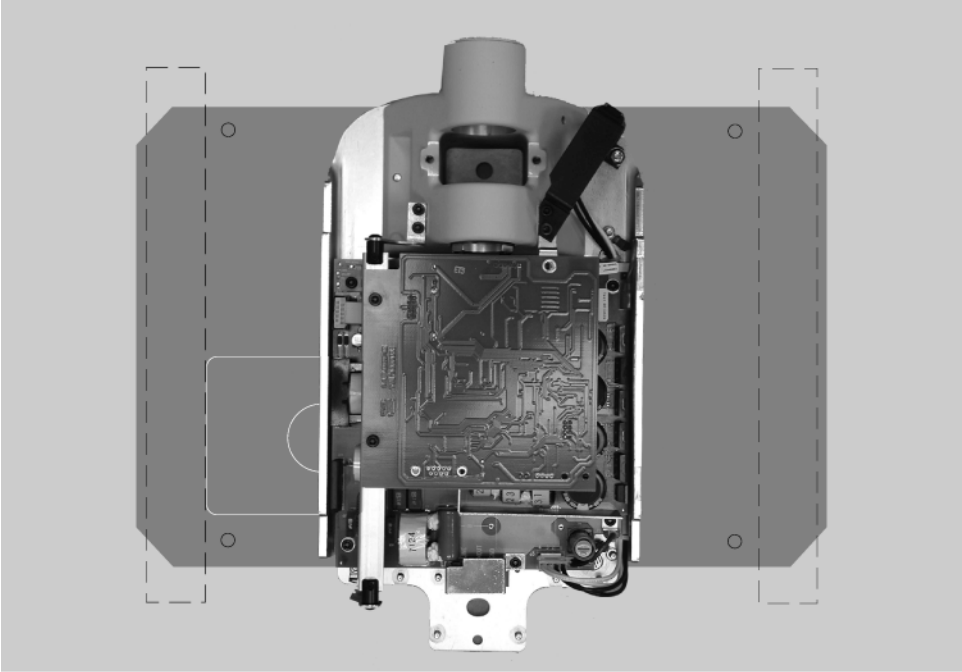


Figure 11 Metal Stud Mount

Installing the 4x4 Mount

The 4x4 Mount kit (30-A2099), shown in Figure 12, contains the items below:

- Power line bracket
- Power cord cover
- Left conduit mounting plate
- Right conduit mounting plate
- 3 Phillips screws
- 6 nuts

Instructions

1. Using the three Phillips screws, secure the power line bracket to the power line cord cover.
2. Place the right and left conduit mounting plates on the control.
3. Place the assembled power line bracket and cord cover on the two bottom-most threaded studs.

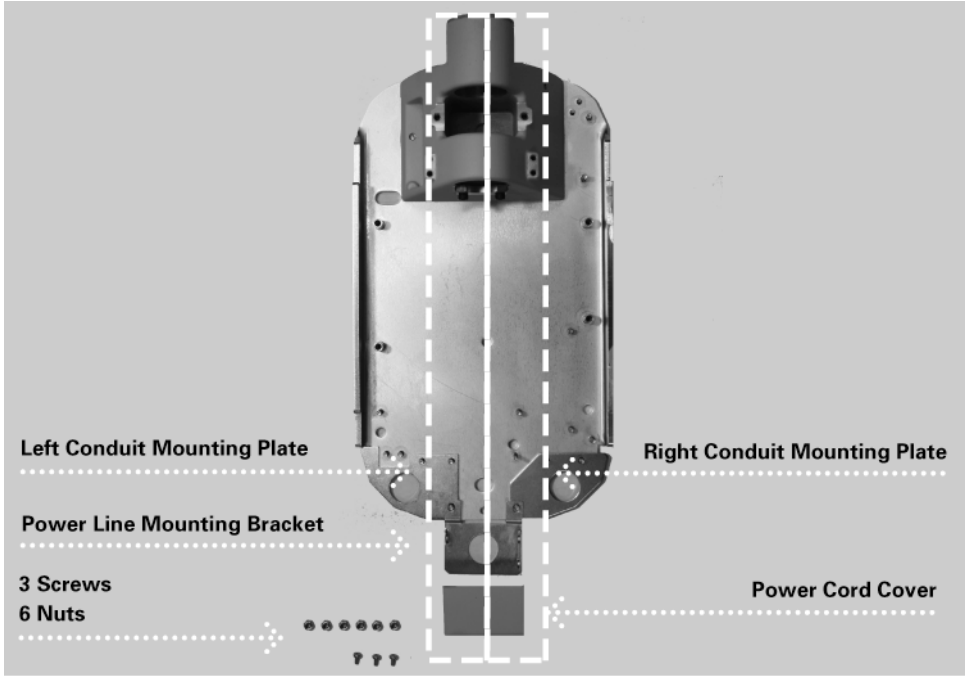


Figure 12 4x4 Mount Cabinet Layout

Operator Panel Locations

The Operator Panel for the Preva Dental X-ray System can be installed on the Control Unit or mounted remotely on a wall.

On Control Unit

The Operator Panel snaps on to the front of the Control Unit. Installation of the Operator Panel on the Control Unit may require the purchase and use of the coil-cord hand switch option, 30-A2040.

Remote Operator Panel

The Operator Panel is mounted on the wall remote from the Control Unit.

If the Operator Panel is mounted separate from the Control Unit, a supplied cable must be run from the Control Panel to the Operator Panel. Where local codes require, a separate 2x4 junction box should be mounted to the left of the mounting stud above the power supply box. Refer to the supplied mounting template for specific location.

Wall Mounting Above a Countertop

When mounting the control unit above a horizontal surface such as a countertop, allow sufficient distance between it and the bottom of the control unit to allow the product label to be read.

Product Label Location

Installation Procedures

Preparing to Install the Preva

Check Pre-installation Requirements

Prior to beginning the installation, be sure that all pre-installation requirements have been completed. This includes confirming that the wall support requirements are adequate for mounting the unit and that the electrical power requirements and wire locations are proper.

> **Note:** Midmark recommends that the Preva Dental X-ray System be connected to dedicated wiring and permanently grounded. The installer must determine the suitability of using a line cord at the time of installation, ensuring proper grounding technique.

Gather Tools

Items needed for all types of mounts:

- Stud finder
- Bubble level (torpedo level)
- Masking or other tape for placing the mounting template on the wall
- Awl
- Drill driver and drill bits appropriate to type of wall mounting
- Metric Allen wrench set
- English (inch) Allen wrench set
- Screwdrivers (flat-blade and Phillips)
- Torque wrench 0-5.53 kg-m (0-40 lb-ft) or equivalent
- Sockets and ratchet driver appropriate to type of wall mounting
- Fluke model 73 DVM equivalent or better
- Small test clips (such as Pomona Electronics Minigrabber Test Clip Model 6248 or Radio Shack Mini-Hook Adapters catalog # 270-334)

Items needed only for the metal stud wall mount:

- 1-inch hole saw
- Dry wall saw
- ¼-inch diameter 12-inch long drill bit
- Two 4x4 wood studs
- Drywall screws

Installation Time

The Preva Dental X-ray System has been designed to be installed by one person in less than one hour, assuming that all pre-installation requirements have been met.

Open the Shipping Carton

The Preva Dental X-ray System is shipped in a convenient two-level carton, as shown in *Figure 13*. The first level contains the items needed for the first part of the installation, including the Control Unit, Operator Panel, Horizontal Arm, mounting template, documentation, cables, and packets containing the mounting hardware, brake assembly plastic covers, and additional hardware. The Articulating Arm and Tubehead Assembly are in the second level of the shipping carton, where they can remain until installation.

Figure 13
Two-level Carton

Packing List

Part Number	Description	Quantity
30-A1028	Articulating Arm and Tubehead Assembly	1
30-A1025	Control Unit Assembly	1
30-A2076	Operator Panel	1
30-P0029	Operator Panel Mounting Cradle	1
30-A2046	Preva Mounting Hardware Kit	1
30-A2156	Preva Plastic Covers / Brake Kit	1
30-A2077	Two Stud Mount Assembly (Optional)	1
30-A2040	Hand switch Assembly (Optional)	1
E1-13052	Line Cord, 16/3 6' Wide	1
30-A2195	Modular BLD, 70 mm Cone	1
30-A2221	Modular BLD, 35 x 45 Cone	1
E1-13004	Cable, 8 Cond. 0.5 ft.	1
E1-13003	Cable, 8 Cond. 25 ft.	1
30-A2218	Preva Documentation Kit	1
Note: Shipment Contains One of the Following Extension Arms Per Order		
30-A2071	Extension Arm, Long	1
30-A2073	Extension Arm, Short	1
30-A2074	Extension Arm, Compact	1
30-A2164	Extension Arm, Extra Long	1
Options		
E1-13049	8 Cond. RJ45 to RJ45 50 ft.	
30-08101	Doorbell Switch	
30-A2044	Lighted Doorbell Switch	
30-A2198	8 inch Rectangular Cone	
22-11466	8mm Adjustment Wrench	
22-11467	Fluorescent Screen	
30-A2099	4x4 Mount Kit	

Installing the Control Unit on a Single Wood Stud Wall

Mark and Drill Control Unit Mounting Holes

WARNING

- Do not attach the system with the 208 cm (82 in.) reach to a wall in the single stud configuration. Contact Midmark Technical Support for guidance.
- Use the provided machine screws, large flat washers, and nylock nuts to fasten the system to metal supports. Do not use lag screws.

SINGLE STUD INSTALLATION WITH THE "INSTALLATION GUIDE" (30-P0076).

Introduction

The Installation Guide is intended to be a positive means of locating the center of a 2x4 wooden stud. The Installation Guide is a necessary part of the installation and ***must*** be used whenever single stud installations are performed. The Installation Guide is equipped with side tabs which can be removed if placement of the Guide is obstructed by an electrical box. During installations which include attachment to a 4x4 wooden stud, all of the tabs, on one side of the guide, can be removed in order to facilitate adequate placement and attachment.

1. Locate the wooden stud.

2. Make a small opening in the wall to positively identify the position of the wooden stud.

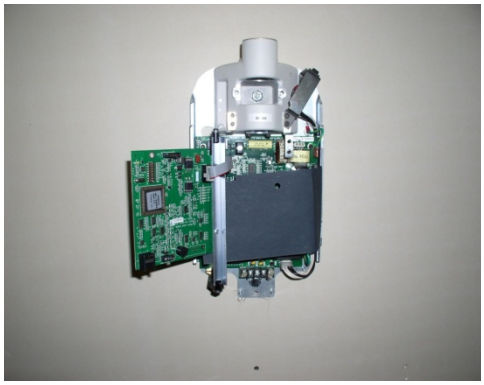
3. Draw an outline of the installation guide on the wall, ensuring that the vertical height matches the requirements set forth on the “Wall Mount Template” (30-S0003). Open the wall so that the installation guide will rest directly on the wooden stud.

4. Place the installation guide on the wooden stud.
   If the surface of the Installation Guide falls below the surface wall, a correspondingly longer fastener must be chosen.

5. Drill two 5/32 inch diameter holes using the installation guide as a drill template.

⚠WARNING	To avoid drilling into electrical wiring behind the drywall, drill only through the installation guide.

6. Attach the wall mounted control, leaving the installation guide in place.



Remove Control Unit Front Cover

1. Open the shipping carton and locate the Control Unit in the first level of the carton.
2. Remove the Phillips screw from the front cover of the Control Unit.
3. Carefully remove the front cover.
4. Place the front cover and the screw in a safe location for later reassembly.

Mount and Level the Control Unit

1. Select the 3/8” x 3” long lag screws [30-H0006] and washers [30-H0008]. Note: For concrete walls, the installer must supply the appropriate mounting bolts.
2. Put a lag screw and washer through the upper mounting hole of the Control Unit.
3. Place the Control Unit on the wall and loosely tighten the upper mounting bolt.
4. Put the remaining lag screw and washer through the lower mounting hole of the Control Unit and loosely tighten. Be sure that the power wire extends through the opening at the bottom of the Control Unit.
5. Place a level on the Control Unit bearing parallel to the wall, as shown in *Figure 14*. Level the Control Unit.
6. Tighten the upper and lower lag screws to 14–18 ft-lbs [2.0 to 2.5 m-kgs].

⚠ CAUTION Do not over-tighten the lag screws. Over-tightening will damage the wooden stud and reduce the holding force.

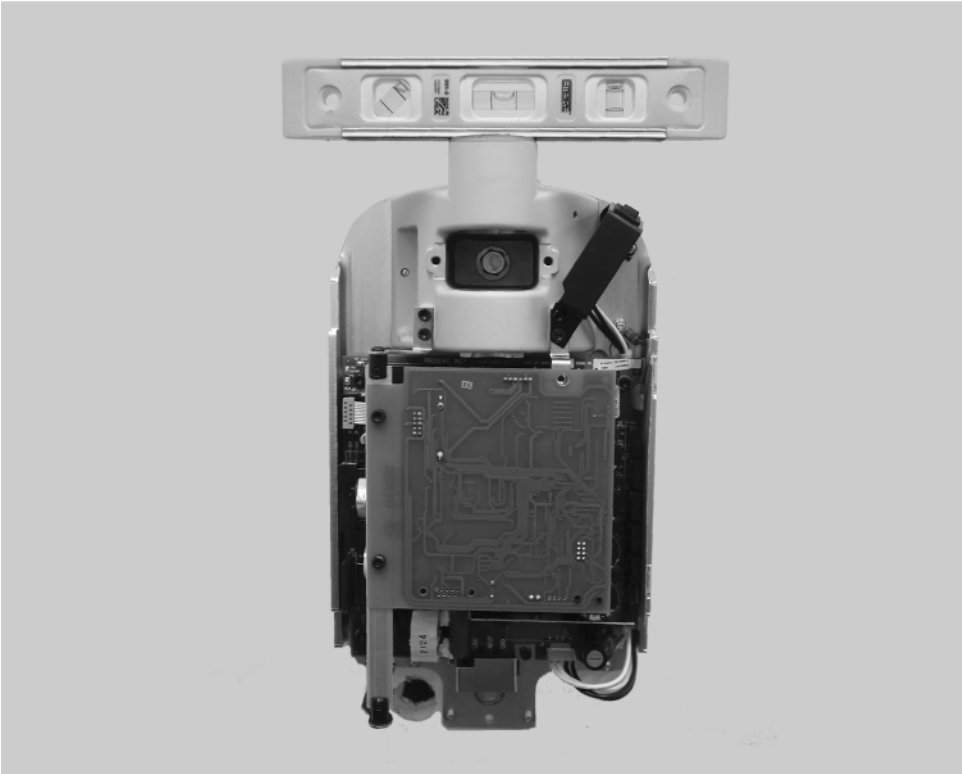


Figure 14 Leveling the Control Unit

7. Pre-drill a hole for a #12 wood screw below the lower lag screw, as shown in *Figure 15*. Install and tighten the wood screw to prevent the unit from shifting.

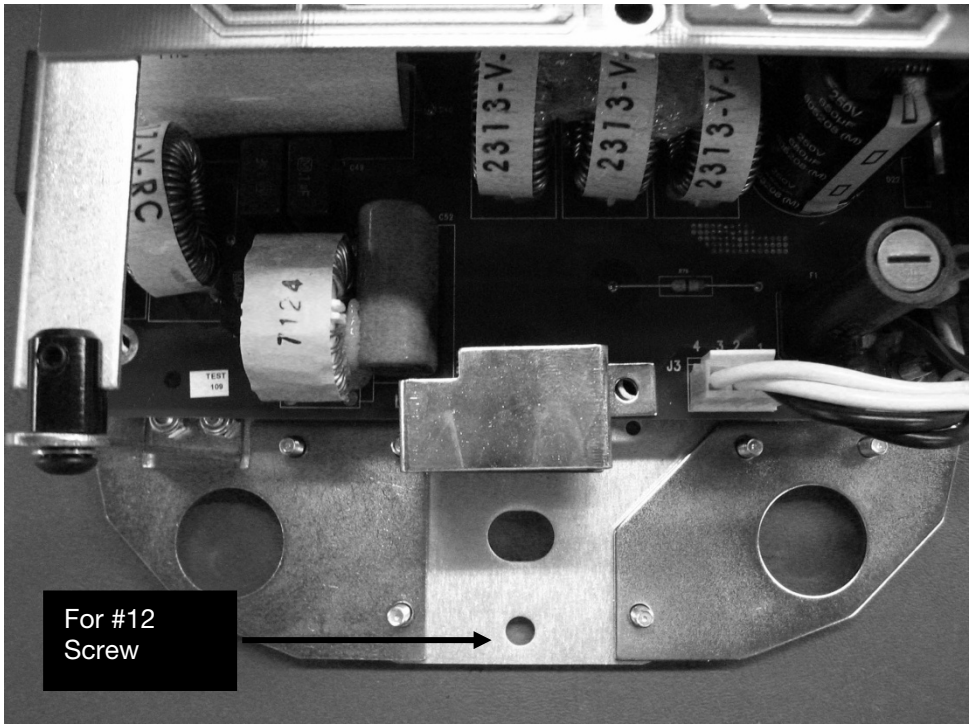


Figure 15

Installing the Control Unit on a Dual Wood Stud Wall

Mark and Drill Wall Plate Mounting Holes

The mounting template [30-S0003] is a guide for locating where to drill the holes used to mount the wall plate to the wall. Carefully placing the mounting template for two stud mount installations on the wall will help ensure correct installation of the mounting plate and, hence, the Control Unit.

1. Using a stud finder, locate the center of the studs on which the wall plate will be mounted.
2. Place the mounting template for the two stud mount on the wall with the lower mounting holes 102 cm (40 in.) above the floor.
3. Place a level parallel to the vertical lines on the mounting template and adjust the mounting template until it is plumb.
4. Tape the mounting template to the wall.
5. Using an awl or other sharp object, punch through the mounting template to mark the location of the mounting holes.
6. Drill 5/32” pilot holes (for common pine studs) at the marked locations.
7. Remove the mounting template from the wall and save for future use.

Install the Wall Plate (30-A2042)

In the dual wood wall stud installation, the Control Unit is bolted to a wall plate that has been installed on two wood studs. The wall plate, shown in *Figure 16*, is packaged separately from the Preva.

1. Select the 3/8” x 3” long lag screws [30-H0006] and washers [30-H0008].
2. Put the lag screws and washers through the mounting holes on the wall plate and loosely tighten. Be sure that the power wire extends through the opening in the wall plate.
3. Level the wall plate.
4. Tighten the lag screws to 2.0 to 2.5 kg-m (14–18 ft-lb).

⚠ CAUTION Do not over-tighten the lag screws. Over-tightening the lag screws will damage the wooden stud and reduce the holding force.

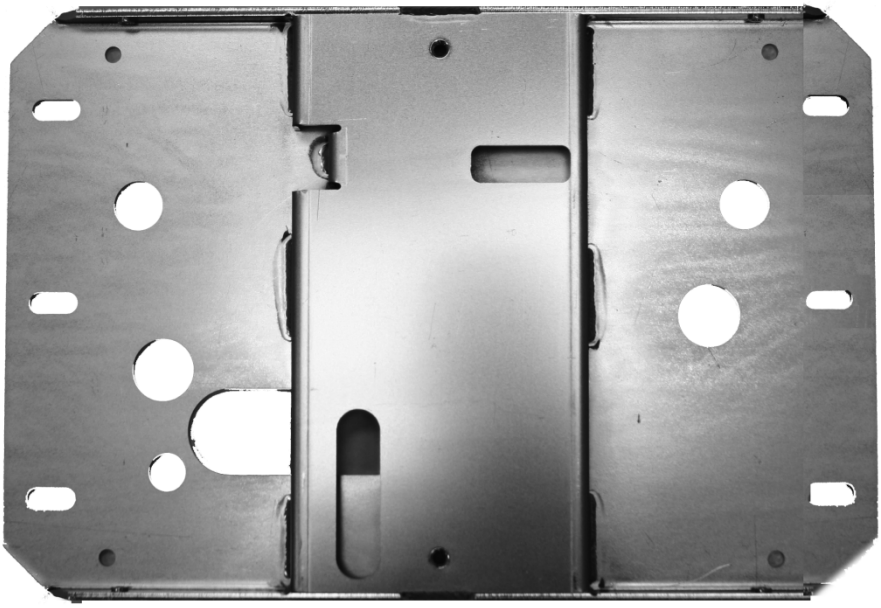


Figure 16 Mounting Plate for Dual Stud Wall Mounts

Remove Control Unit Front Cover

1. Open the shipping carton and locate the Control Unit in the first level of the carton.
2. Remove the Phillips screw from the front cover of the Control Unit.
3. Carefully remove the front cover.
4. Place the front cover and the screw in a safe location for later reassembly.

Mount the Control Unit

1. Select the 5/16”-18 x 7/8” long socket cap screws [H1-15-S23088-01] and washers [H1-NA-S12000-01].
2. Put the one screw and washer through the upper mounting hole of the Control Unit.
3. Place the Control Unit on the wall and loosely tighten the upper screw.
4. Put the other screw and washer through the lower mounting hole of the Control Unit and loosely tighten. Be sure that the power wire extends through the opening at the bottom of the Control Unit.
5. Place a level on the Control Unit bearing parallel to the wall. Level the Control Unit.
6. Tighten the upper and lower screws.
7. After the Preva is installed, slide covers on the wall plate and fasten with the provided (8) screws [H1-64-S17050-01].

Installing the Control Unit on a Metal Stud Wall

Mark and Drill Wall Plate and Support Plate Mounting Holes

The mounting template [30-S0003] is a guide for locating where to drill the holes used to mount the wall plate and support plate to the wall. Carefully placing the mounting template on the wall will help ensure correct installation of these plates and, hence, of the Control Unit.

1. Using a stud finder, locate the center of the stud on which the Control Unit will be mounted.
2. Place the mounting template for the dual stud mount on the wall with the lower mounting holes 102 cm (40 in.) above the floor.
3. Place a level parallel to the vertical lines on the mounting template and adjust the mounting template until it is plumb.
4. Tape the mounting template to the wall.
5. Using an awl or other sharp object, punch through the mounting template to mark the location of the mounting holes.
6. Drill ¼-inch pilot holes at marked locations.
7. Drill 1-inch clearance holes.
8. Remove the mounting template from the wall and save for future use.

Reinforce Metal Stud Wall

Filler material is added to the wall to prevent the metal stud wall from being crushed during installation.

1. Cut an access hole 15 cm × 25 cm (6 in. × 6 in.) in size between the clearance holes.
2. Insert two 4x4 wooden studs in the access hole. Attach the studs to the rear drywall surface with drywall screws.

⚠CAUTION The sheet metal stud wall must be sufficiently secure to hold a load of 118 kg-m (850 ft-lb).

Assembling and Mounting the Support Plate (30-A2043)

In the metal wall stud installation, the Control Unit is bolted to a wall plate (*Figure 16*) that has been installed to the support plate shown in *Figure 17*. The wall and support plates are shipped in separate cartons from the Preva.

1. Put the small, then the larger washers and nut on each of the four carriage bolts.
2. Insert the carriage bolts into the support plate holes.
3. Screw the threaded standoffs onto the carriage bolts with the slotted ends away from the back plate.
4. Place the plastic sleeve bearings in the slotted ends of the carriage bolts.
5. Using a 5/32 Allen key, insert a set screw into each threaded standoff. Screw the set screw until just below the slot in the threaded standoff, but do not tighten.
6. Using two sheet metal screws mount and level the support plate through the pilot holes on the back side of the wall. Tighten the sheet metal screws with the screw driver.
7. On the front side of the wall, using a straight-blade screw driver, adjust the threaded standoffs until the plastic part is flush with the drywall.
8. Tighten the set screws in the threaded standoffs to lock them in place.

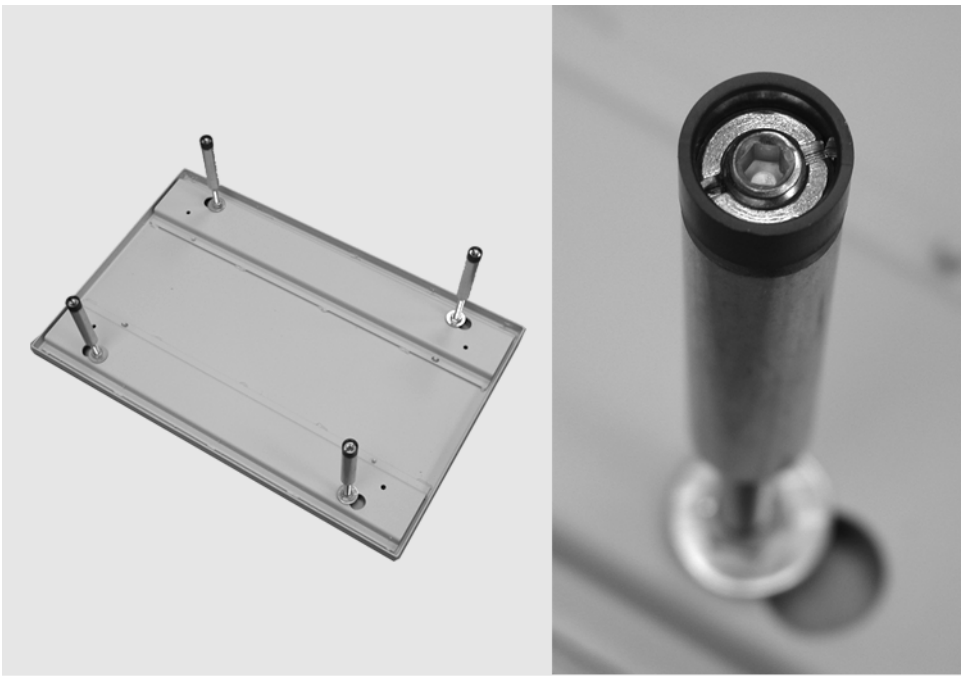


Figure 17 Support Plate for Metal Stud Wall Mount

Install the Wall Plate (30-A2042)

1. Select the 5/16”-18 x 1” long hex bolts [H1-00-S23100-01].
2. Put the hex bolts through the mounting holes on the wall plate and loosely tighten. Be sure that the power wire extends through the opening in the wall plate.
3. Level the wall plate.
4. Tighten the hex bolts

Remove Control Unit Front Cover

1. Open the shipping carton and locate the Control Unit in the first level of the carton.
2. Remove the socket flathead screw from the front cover of the Control Unit.
3. Carefully remove the front cover.
4. Place the front cover and the screw in a safe location for later reassembly.

Mount the Control Unit

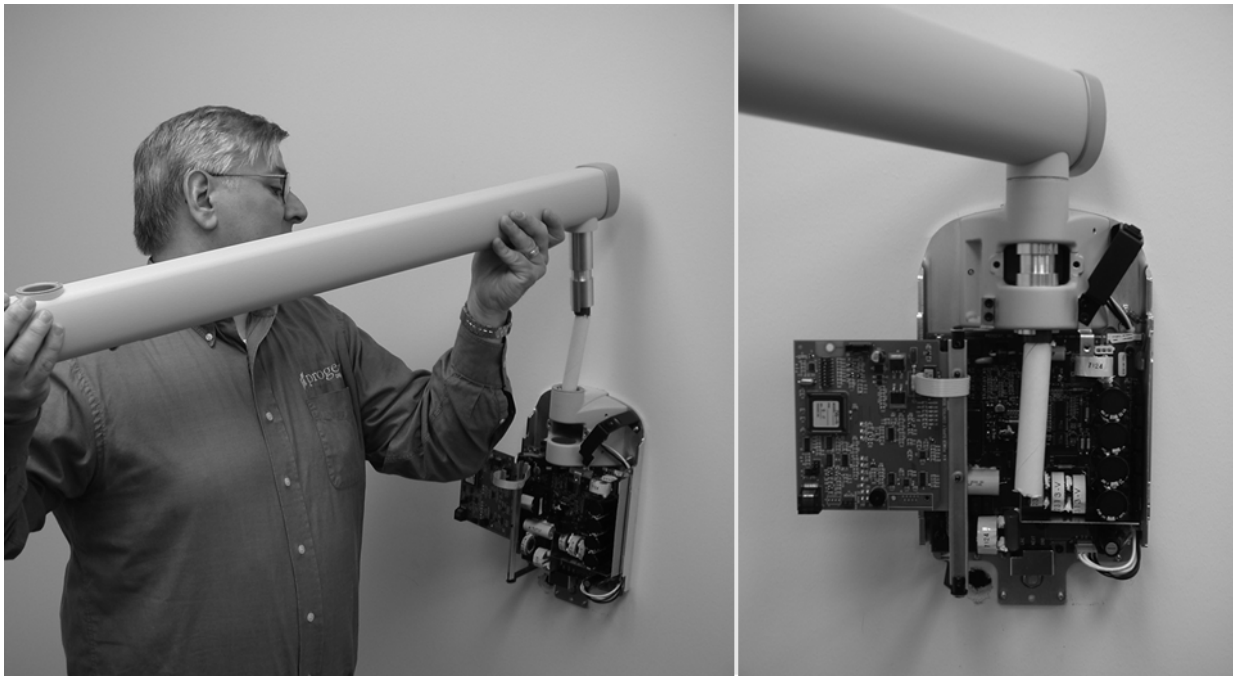
1. Select the 5/16”-18 x 7/8” long socket cap screws [H1-15-S23088-01] and washers [H1-NA-S12000-01].
2. Put the one screw and washer through the upper mounting hole of the Control Unit.
3. Place the Control Unit on the wall and loosely tighten the upper screw.
4. Put the other screw and washer through the lower mounting hole of the Control Unit and loosely tighten. Be sure that the power wire extends through the opening at the bottom of the Control Unit.
5. Place a level on the Control Unit bearing parallel to the wall. Level the Control Unit.
6. Tighten the upper and lower screws.
7. After the Preva is installed, slide covers on the wall plate and fasten with the provided (8) screws [H1-64-S17050-01].

Installing the Horizontal Arm and Brake Assembly

Installing the Horizontal Arm and Brake Assembly

1. Locate the Horizontal Arm in the top level of the shipping carton.
2. Remove the Horizontal Arm from the shipping carton. **Do not remove** the cardboard tube around the wires but remove the red tag. Insert the cardboard tube snugly into the shaft of the Horizontal Arm.
   Note: Do not lubricate the shaft of the Horizontal Arm or bearings in Control Unit.
3. Insert the cardboard tube enclosing the wires into the opening in the top of the Control Unit.
4. Insert the Horizontal Arm completely into the Control Unit, as shown in *Figure 18*. Ensure that the Horizontal Arm is firmly seated in place.
5. Remove the cardboard tube to free the wires. Discard the cardboard tube.
   Note: Do not make the wire connections at this time.
6. Locate the brake assembly 30-A2024 in the kit pack (30-A2049 or 30-A2156). As shown in *Figure 19*, install and loosely tighten the brake assembly in order to put a small amount of drag on the rotation of the Horizontal Arm and to keep the Horizontal Arm from lifting out.

Figure 18 Installing the Horizontal Arm



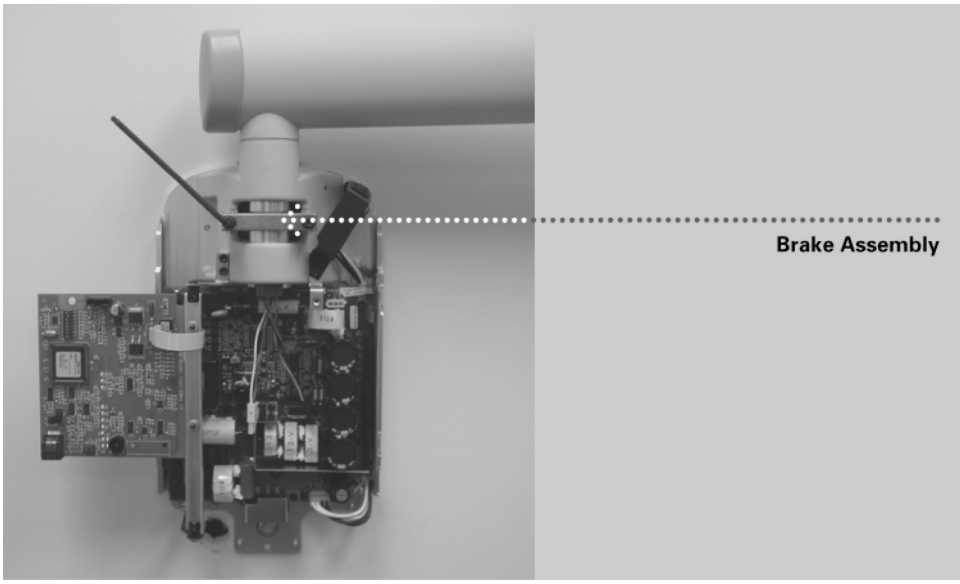


Figure 19 Installing the Brake Assembly

Installing the Articulating Arm and Tubehead Assembly

Install the Articulating Arm and Tubehead Assembly

The Tubehead and Articulating Arm are installed as a single unit.

1. Remove the top level packing material from the shipping carton to gain access to the Articulating Arm and Tubehead Assembly. **Do not remove** the cardboard tube enclosing the cable wires but remove the red tag.
2. Remove the Articulating Arm and Tubehead Assembly from the shipping carton.

⚠CAUTION Do not remove the tie holding the articulating arm closed. Removing the tie will cause the articulating arm to spring open, potentially causing personal injury.

Note: Do not lubricate the shaft of the Articulating Arm or the bearings in the Control Unit.

3. Position the Articulating Arm above the Horizontal Arm.
4. Carefully route the cardboard tube with the arm cable plug through the opening in the Horizontal Arm.
5. Insert the shaft of the Articulating Arm into the opening in the Horizontal Arm, as shown in *Figure 20*.
6. Press down until the shaft is completely seated in the Horizontal Arm.
7. Remove the cardboard tube to free the wires. Discard the cardboard tube.
8. Untie the Articulating Arm and remove the plastic covering.

Figure 20 Installing the Articulating Arm and Tubehead Assembly

Install the Articulating Arm Brake Assembly

1. Locate the Articulating Arm brake assembly (30-A2068).
2. Insert the M6 x 25 mm long set screw, as shown in *Figure 21*. Using a 3 mm Allen wrench, tighten the screw fully than back off ¼ turn and secure with the hex nut.
3. Using a 3 mm Allen wrench, install the Articulating Arm brake. Tighten screws until the Articulating Arm brake comes into contact with the shaft of the Articulating Arm. If additional friction is required to prevent drifting, turn the two screws evenly ~¼ turn at a time until drift stops, as shown in *Figure 22*.

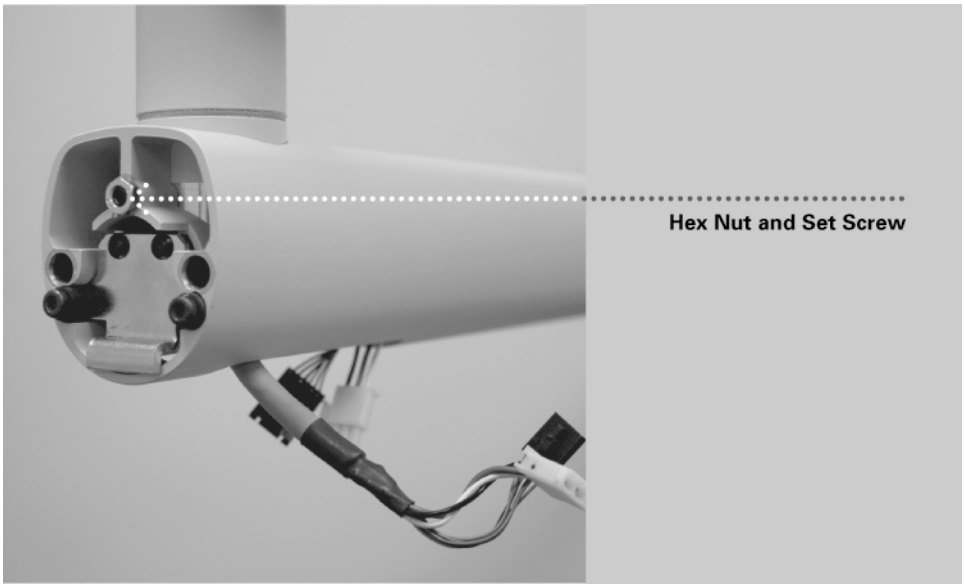


Figure 21 Installing the Hex Nut and Set Screw

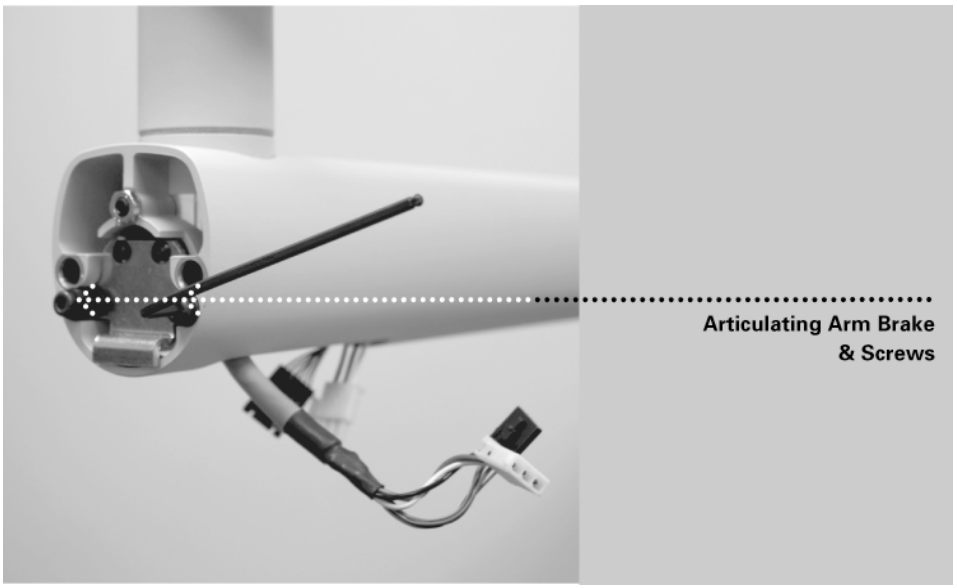


Figure 22 Adjusting the Articulating Arm Brake Assembly

See the *Mechanical Adjustments* section beginning on page 106 for procedures to correct drift in the articulating arm.

Connecting the Cables

Connecting the Articulating and Horizontal Arm Cables

1. Connect the two Articulating Arm cables to the Horizontal Arm cables, as shown in *Figure 23* and *Figure 24*.
2. Once the connections are made, dress the cables and push them into the opening in the Horizontal Arm.

Figure 23 Connecting the Articulating Arm and Horizontal Arm Cables

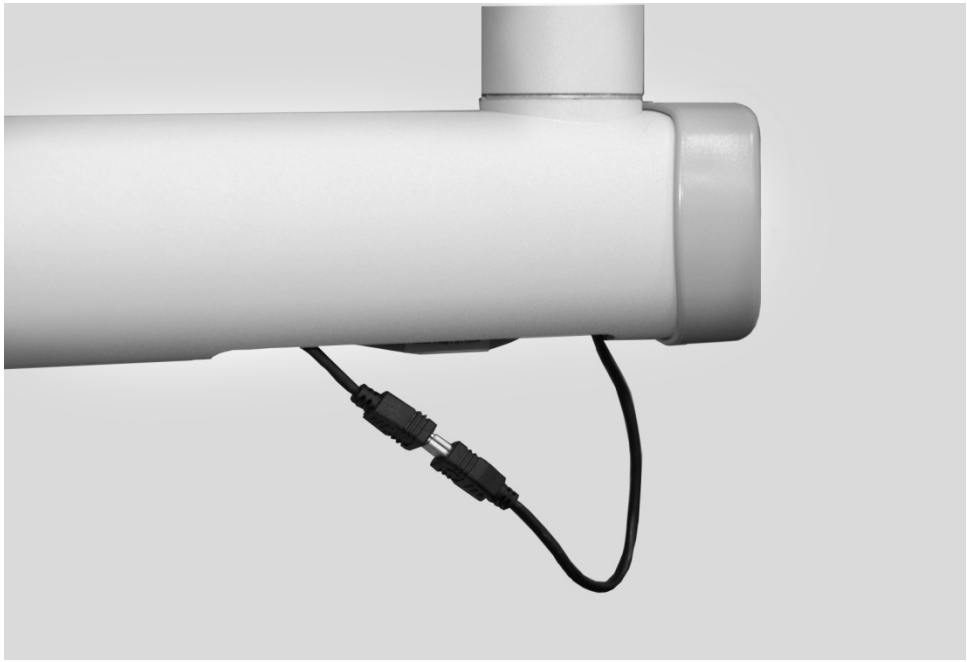


Figure 24 Connecting optional Integrated Sensor Cable

Connecting the Horizontal Arm Cables to the Power Supply Board

⚠ CAUTION Verify that line power is disconnected before proceeding.

1. Attach the black connector from the Horizontal Arm to point J4 of the Power Supply Control Board [30-08160], as shown in *Figure 25*.
   Note: The plug must be properly oriented. Be sure that the tabs on the connector are down.
2. Attach the white connector from the Horizontal Arm to point J1 on the Power Supply Board 30-08041, as shown in *Figure 25*.
   Note: The plug must be properly oriented. Be sure that the tabs on the connector are down.

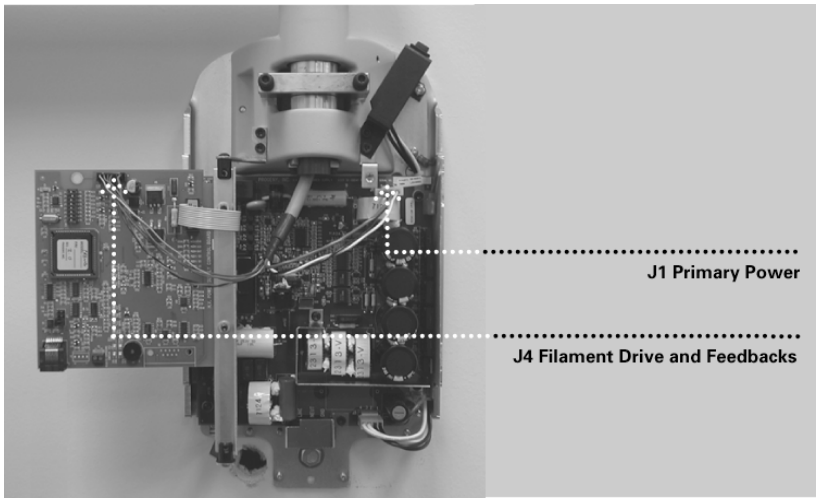
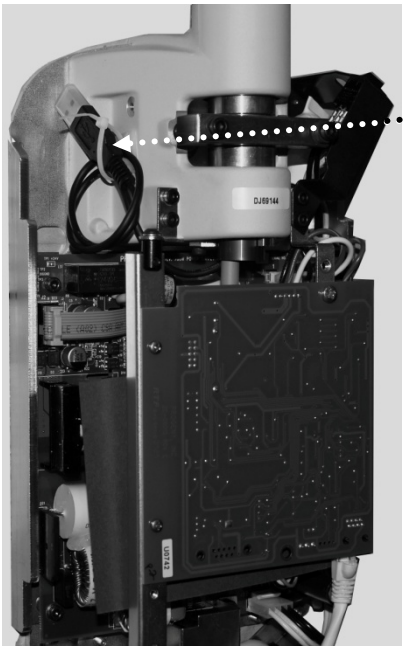


Figure 25 Connecting the Horizontal Arm Cables to the Circuit Boards

Optional Integrated Sensor

1. Optional integrated sensor cable. Tie-wrap the USB cable to the tie block provided as shown in *Figure 26*.



Attach provided tie block here, loop and tie the cable to the tie block.

Figure 26 Tying optional sensor cable out of harm's way

Connecting Line Power, Permanently Wired Installation

1. Using a 3 mm Allen wrench, remove the power line terminal strip cover at the base of the Power Supply Control Board to gain access to the power line terminal strip, as shown in *Figure 30*.
2. Attach the hot (black) wire of the mains to the connection identified as LINE on the power strip.
3. Attach the neutral (white) wire of the mains to the connection identified as NEUT on the power strip.
4. Attach the ground (green) wire of the mains to the connection identified as GND on the power strip.
5. The connector from the power switch harness at J3 of the Power Supply Control Board should be left in the default position as shown in *Figure 27*.
6. Leave the power line terminal strip cover off until the following electrical verification procedure is complete.

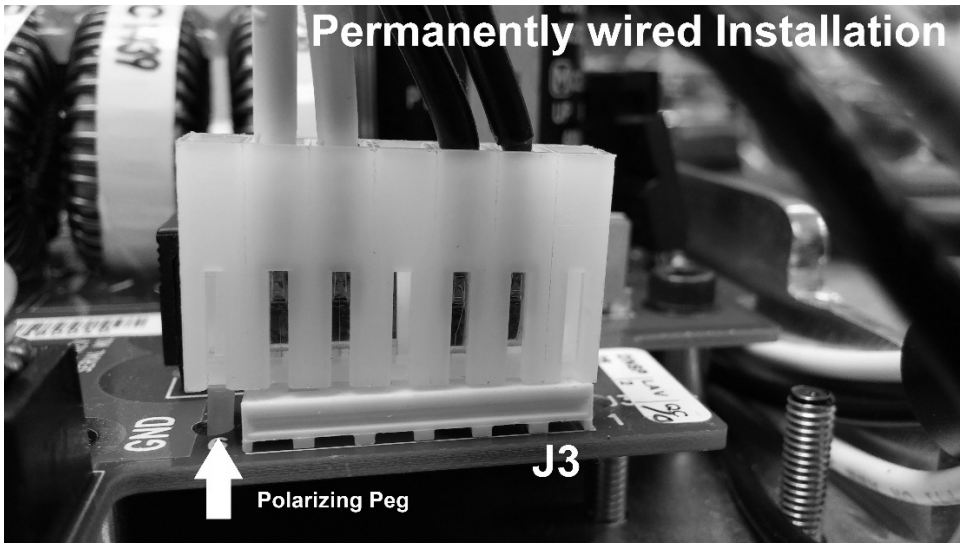


Figure 27 Power Switch Harness Configuration for Permanently Wired Installation

Connecting Line Power, Cord-Connected Installation

1. Using a 3 mm Allen wrench, remove the power line terminal strip cover at the base of the Power Supply Control Board to gain access to the power line terminal strip, as shown in *Figure 30*.
2. Connect the flanged spade lug of the hot (black) wire of the power cord to the connection identified as LINE on the power strip.
3. Connect the flanged spade lug of the neutral (white) wire of the power cord to the connection identified as NEUT on the power strip.
4. Connect the flanged spade lug of the ground (green) wire of the power cord to the connection identified as GND on the power strip.
5. Remove the connector from the power switch harness at J3 of the Power Supply Control Board.
6. Remove the Polarizing Peg from position 7 of the connector. Use a needle nose plier to rotate the polarizing peg 45 degrees and pull to remove it.
7. Insert the polarizing peg into position 1 of the connector.
8. Reconnect the connector to J3 of the Power Supply Control Board. Align the polarizing peg as shown in *Figure 28*.
9. Attach the bracket and strain relief as shown in *Figure 29.*
10. Leave the power line terminal strip cover off until the following electrical verification procedure is complete.

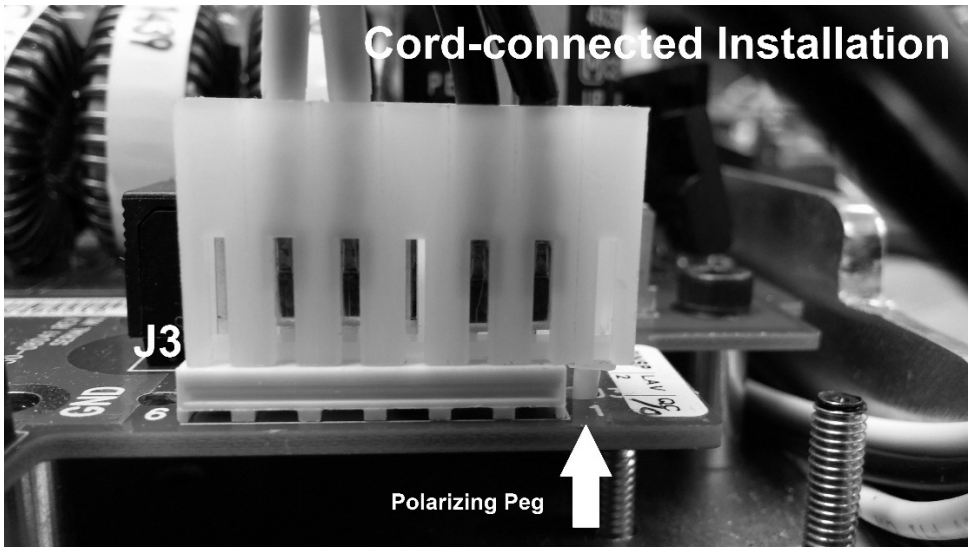


Figure 28 Power Switch Harness Configuration for Cord-Connected Installation

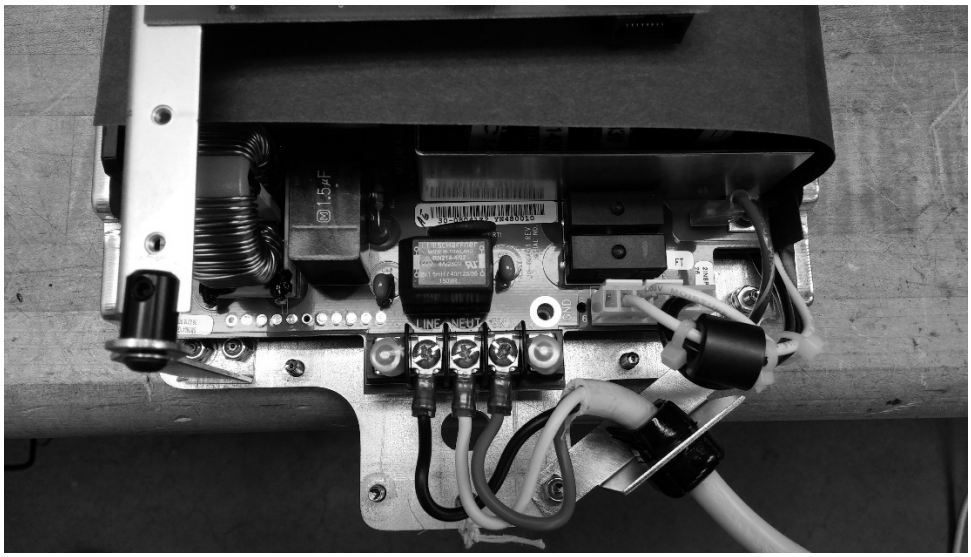


Figure 29 Power Cord Anchoring

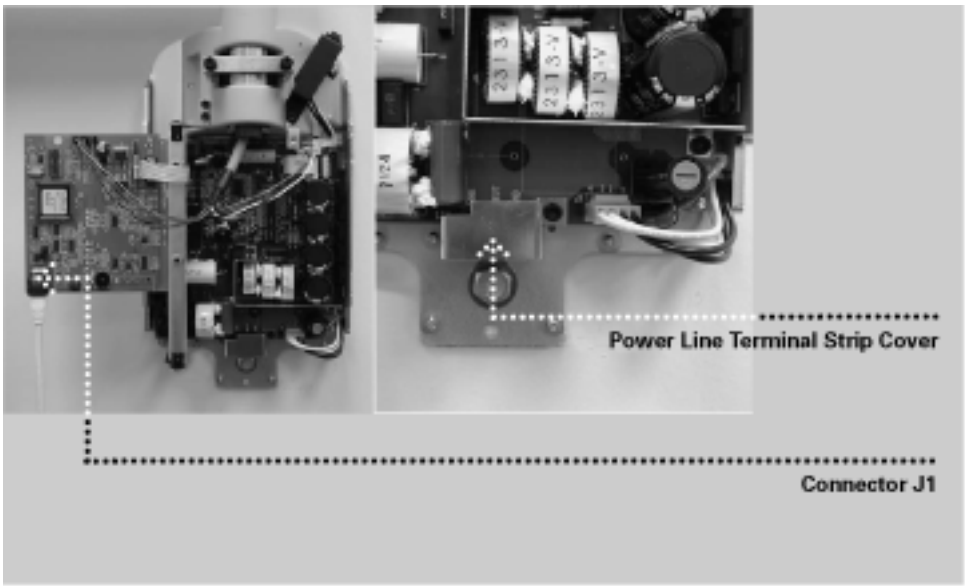


Figure 30 Power Line Terminal Strip Cover

Connecting the Operator Panel with the 25 ft. Cable

During initial powerup and verification, the Operator Panel is required. Connect the Operator Panel with the 7.62 m (25 ft.) interconnect cable. The Operator Panel will be connected later in its final position for use.

1. Identify the Operator Panel and the 7.62 m (25 ft.) interconnect cable.
2. Plug the cable into the left socket at the base of the Operator Panel.
3. Plug the other end of the cable into connector J1 on the Power Supply Control Board 30-08160, as shown in *Figure 30*.

Electrical Verification

Calibration

Calibration of the Preva Dental X-ray System is preset at the factory and is not required during initial installation. Service replacement of the Power Supply Control Board 30-08160 or the Tubehead may require calibration. See the Calibration section of this manual.

Verifying Input Voltage and Turning On the System

1. Before turning on the system, verify the input voltage by measuring the voltage at LINE and NEUT, as shown in *Figure 31*. The reading should be within the range of 100–250V.
2. Replace the power line terminal strip cover.
3. Turn on the Preva Dental X-ray System using the power switch, as shown in *Figure 32*. On the Operator Panel, *Figure 33*, the product display screen will be displayed showing the software version. Then the Operator Panel will display the default technique factors.

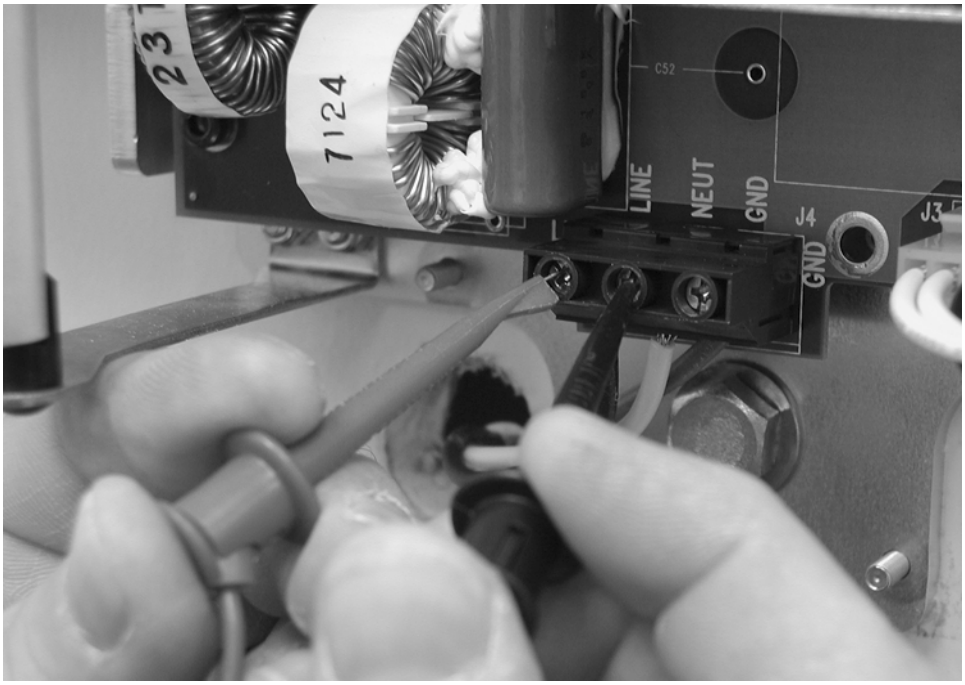


Figure 31 Verifying Input Voltage at the Line Input

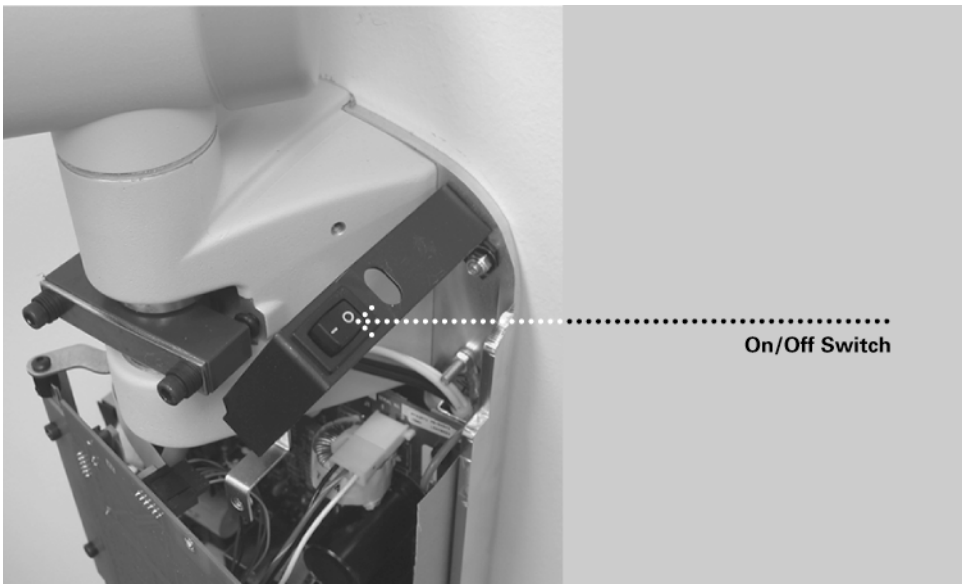


Figure 32
Turning on the Power

Figure 33
Operator Panel

Circuit Board Verification

⚠CAUTION The Power Supply Board 30-08041, when energized, contains high electrical energy. Avoid contact with this board. After the system is turned off, electrical energy will remain in the Power Supply Board for several minutes. When attempting any service on this board, first verify that voltage has dissipated.

1. On Power Supply Board 30-08041, shown in *Figure 34*, verify that LED D11 is illuminated. The illuminated LED verifies that appropriate supply voltages are present.
   Note: Stored electrical energy is present whenever D11 is illuminated.
2. On the Power Supply Control Board 30-08160, shown in *Figure 34*, verify that LEDs D7 (+5VDC), D8 (+12VDC) and D9 (+24VDC) are illuminated and LED D10 is flashing. Each illuminated LED verifies that appropriate supply voltages are present. If the LEDs are not illuminated, refer to the “No Operator Display but Power Switch is On” procedure in the Troubleshooting on page 75 of this manual.
3. Turn off the Preva Dental X-ray System using the power switch as shown in *Figure 32*.

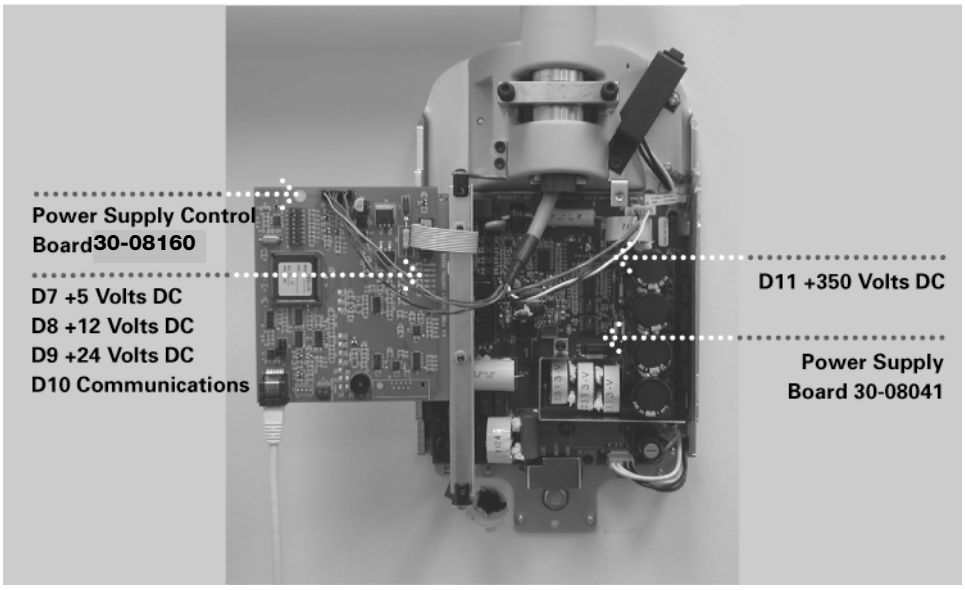


Figure 34 Circuit Board Verification

Mechanical Adjustments

Horizontal Arm Adjustment

1. Locate the brake assembly at the top of the Control Unit. The brake assembly has a screw on either side of a clamping bar over the Horizontal Arm pivot post.
2. Using a 4 mm Allen wrench, as shown in *Figure 35*, tighten the screws equally to apply adequate braking to the pivot post so that Horizontal Arm begins to move after the Articulating Arm.

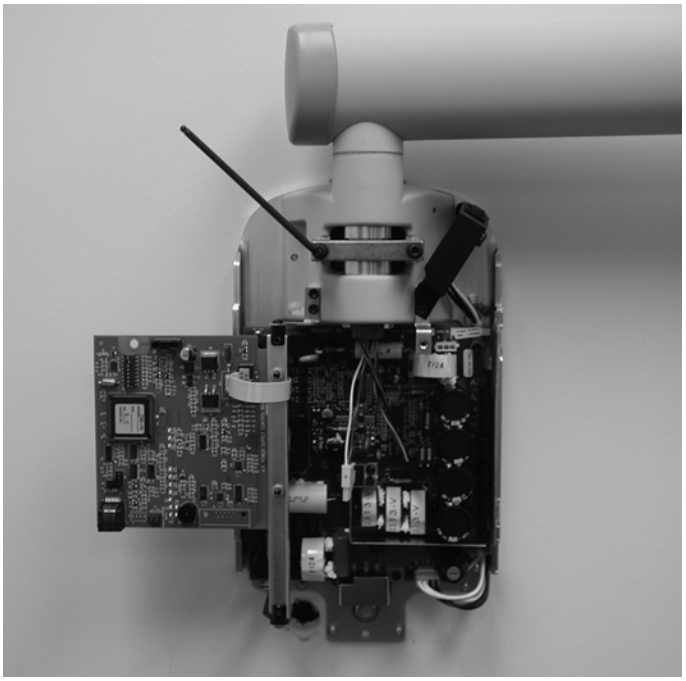


Figure 35 Tightening the Brake

Additional Adjustments

The balance and friction of the Articulating Arm are preset at the factory. During the installation process, check the balance and friction. When moving the Tubehead, the Articulating Arm should be steady in all positions and move before the Horizontal Arm. If adjustments are necessary, follow the adjustment procedures in the Troubleshooting section.
Note: The mechanical adjustments should not be used to compensate for a system that is not properly leveled on the wall.

Installing the Control Unit Front Cover and the Operator Panel

The Operator Panel can be installed on the Control Unit or remote from the Control Unit. Installation of the Operator Panel on the Control Unit may require the purchase and use of the coil-cord hand switch option 30-A2040.

Important Note

In order to comply with the regulations and proper X-ray practices, the Operator Panel must be located where the operator can view both the patient and the technique factors prior to the exposure.

On the Control Unit

1. Connect the short cable at point J1 on the Power Supply Control Board 30-08160.
2. Feed the cable through the front cover of the Control Unit.
3. Place the top of the front cover on the Control Unit and pop the bottom of the cover into place, as shown in *Figure 36*, being careful of the power switch and cover alignment.
4. Replace the screw on the front cover of the Control Unit.
5. Plug the cable into the bottom of the Operator Panel.
6. Snap the Operator Panel into place on the front cover of the Control Unit, as shown in *Figure 37*.

Figure 36 Placing the Cover on the Control Unit

Figure 37
Snapping in the Operator Panel

Remote Operator Panel

In the remote location, the Operator Panel snaps to the Operator Panel mounting cradle, which is first mounted on the wall.

1. Place and level the mounting template [30-S0003], shown in *Figure 8*, at eye level in the location where the Operator Panel is to be installed. Tape the mounting template to the wall.
2. Using an awl or other sharp object, punch through the mounting template to mark the location for the bolts for the Operator Panel mounting cradle.
3. Drill pilot holes at marked locations. With a drywall knife, cut an opening as shown on the mounting template.
4. Remove the mounting template from the wall.
5. Using the anchors and screws from the mounting hardware packet, install the Operator Panel mounting cradle in the position marked.
6. Locate the 25 ft [7.6 m] remote control cable.
7. Run the remote control cable, in compliance with local codes, from the intended location of the remote Operator Panel to the back of the Control Unit.
   Note: The cable can also be run to an electrical box or opening at the top left of the wall plate assembly. A sufficient length of cable should be left available to bring the remote cable out to the bottom front of the Control Unit.
8. Plug the remote control cable into the bottom of the Power Supply Control Board 30-08160.
9. Place the top of the front cover on the Control Unit and pop the bottom of the cover into place, as shown in *Figure 36*, being careful of the power switch and cover alignment.
10. Replace the screw on the front cover of the Control Unit.
11. Place the cover plate over the top opening and the small trim cover over the bottom opening on the front cover of the Control Unit.
12. Locate the Operator Panel in the top portion of the shipping carton.
13. Connect the other end of the remote cable to the right plug (as viewed from the back) on the bottom of the Operator Panel.
14. Carefully dress the white cable back into the wall.
15. Snap the Operator Panel to the mounting cradle, as shown in *Figure 38*.

Figure 38 Snapping the Operator Panel to the Mounting Cradle

Installing Plastic Covers

The end cap for the Horizontal Arm is shipped in the packet of plastic parts and is put on as part of the installation procedures. End caps for the Articulating Arm are shipped installed but are removable to perform mechanical adjustments. The cable access cover is placed over the cable connection underneath the Horizontal Arm. Cover locations are shown in *Figure 39*.

1. Place the plastic cover from the packet on the end of the Horizontal Arm.
2. Install the cable access cover over the Horizontal Arm opening using two Phillips flat-head screws.

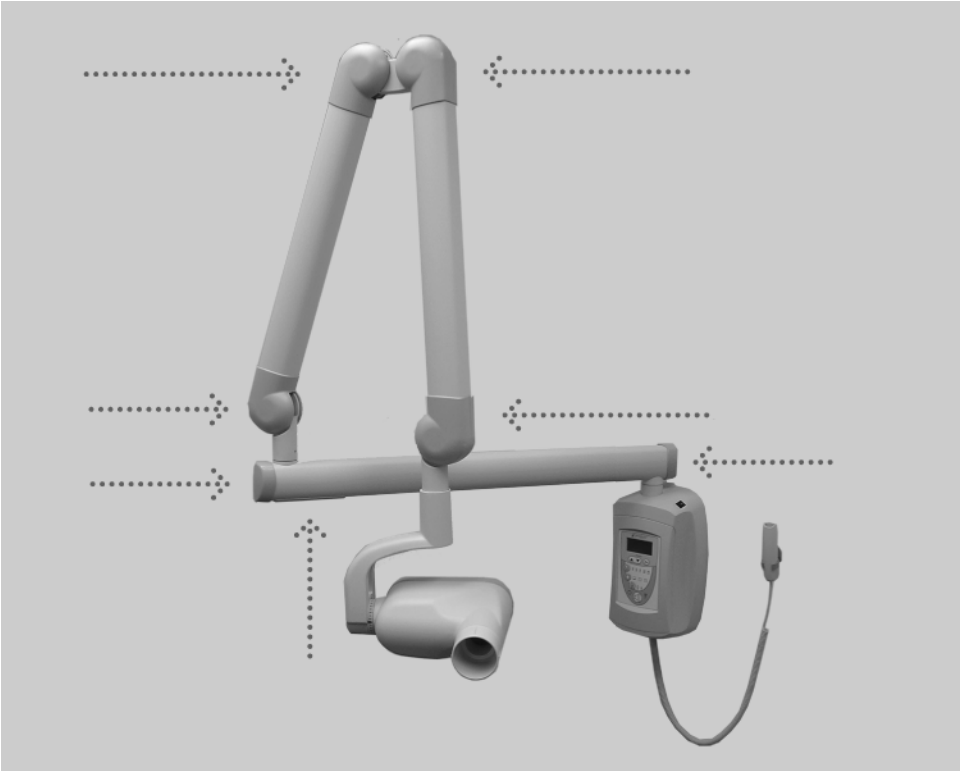
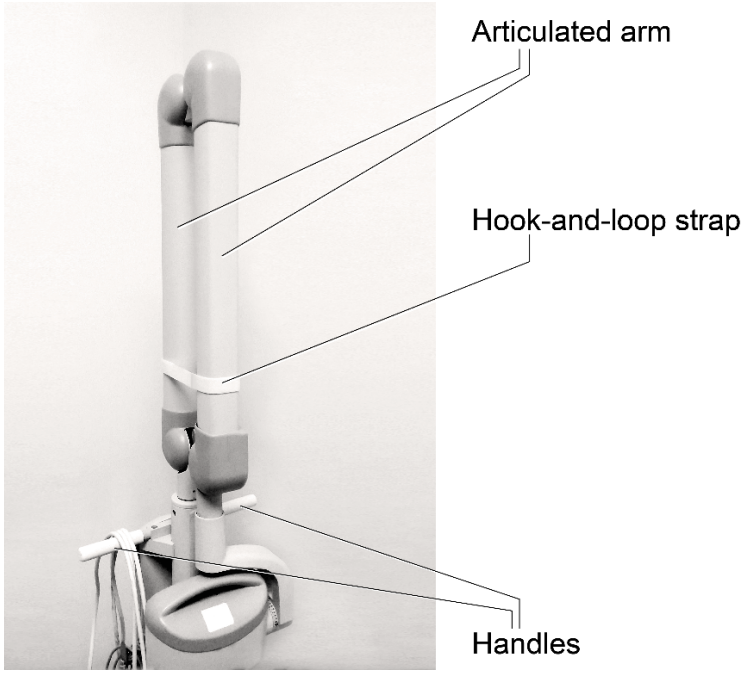


Figure 39
Cover Locations

Transporting the Device

To avoid injury and damage to the tubehead when transporting the device to a different location within the user facility, collapse the articulated arm and secure it with the hook and loop strap[6] that was used during shipping. Maneuver the device by grasping the device's two handles. Avoid hitting the tubehead on walls, doorways, etc. and be careful not to damage the cable with the wheels during transport.



[6] Part number 30-S0037

Preva Operator Panel

Using the Operator Panel

Power On Settings

When the Preva Dental X-ray System is powered on, the Operator Panel, shown in *Figure 40*, displays the selections that were in use when the system was last powered off.

Exposure Settings

The Operator Panel displays the exposure settings (kV, mA, and seconds) for the currently selected tooth, image receptor type, and patient size. Use the Tooth Selection, Image Receptor Type, and Patient Size buttons to select other exposure settings.

Adjusting Exposure Settings

Preset exposure settings can be adjusted prior to making an exposure. Exposure time can be easily changed by simply using the up and down buttons. To adjust kV and mA, use the right arrow to select the exposure setting to adjust. Then use the up and down arrow buttons to adjust the value. To save new presets, use the System Configuration mode described on page 67 in this manual.

Exposure Button and Ready Indicator

The Exposure button is used to initiate an X-ray exposure. For a complete exposure, the button must be pressed and held until the Radiation Indicator no longer illuminates and the audible signal is no longer heard. Releasing the Exposure button immediately terminates the X-ray exposure.

Figure 40 Preva Operator Panel

Checking System Functions

The following checks must be performed to complete the installation of the Preva Dental X-ray System and as part of the recommended maintenance as indicated in the User Manual. Failure to perform these checks may result in an installation that does not comply with U.S. Radiation Performance Standards 21 CFR Subchapter J.

⚠CAUTION If the Preva Dental X-ray System does not perform the functions below, advise the owner that the system is not to be used. See the Troubleshooting section of this manual on page 75 or contact Midmark's Technical Support.

System Function Checklist		✓
Wall Mounting	Ensure that the wall support is adequate and that the system is properly mounted to the wall.	
Labels	Ensure that all certified components bear labels that include the model and serial number, date of manufacture, and a statement of certification as noted elsewhere in this manual.	
Tubehead	Check for oil leaks or other evidence that could indicate internal damage. Replace the Tubehead, if necessary.	
Tubehead Rotation	Ensure that the Tubehead maintains its position around the horizontal axis while remaining easy to rotate and position. Also check the vertical pivot of the Tubehead for easy movement while remaining in position after moving.	
Suspension	Check that all movements are smooth and quiet. Verify that the Tubehead is properly counterbalanced for vertical drift and that the Horizontal and Articulating Arms do not drift horizontally.	
Power Switch	Verify that the switch is working properly and that the Ready Indicator is illuminated when the power switch is in the ON position.	
Operator Panel Controls	With the power switch, located at the upper right of the Control Unit, in the ON position, verify that technique factors appear on the Operator Panel. Also, check the function of the selection buttons for Tooth Selection, Image Receptor Type and Patient Size. Pressing a selection button should cause indicator lamps to indicate the selected item.	
Exposure Button	Verify that the Exposure button on the Operator Panel is functioning properly. To make an exposure, press and hold the Exposure button until the Radiation Indicator is extinguished and the audible signal is no longer heard.	
Exposure Indicators	Make several exposures and verify that the Radiation Indicator illuminates and the audible signal is heard.	
Premature Termination	Select the longest exposure time possible using the up and down arrows. Initiate an exposure but release the Exposure button after a brief period of time before the timer terminates the exposure. Verify that the display indicates “Pre-termination Error” and returns to normal operating mode.	
Coil-cord Hand Switch Option	If a coil-cord hand switch is used, inspect the switch housing and coil cord for damage or wear. Replace if evidence of damage is present.	
User Information	Make certain that the user of the system has received the User Manual.	

Tube Seasoning Procedure

Note: Do not use this procedure immediately after Tubehead replacement.

Refer to Page 75 for the Calibration procedure.

X-ray tubes that sit dormant for several months can become electrically unstable. To remedy this condition, perform a “new tube seasoning procedure.” This process establishes stable high voltage operation and will ultimately extend the life of the tube. Repeat this procedure before returning to normal operation any time the system has been unused for more than two months.

1. Verify system operation.
2. Energize the system.
3. Select 60 kilovolts (kV), 7 milliamperes (mA), and the exposure time of one second.
4. Make five exposures at this level, observing the normal cooling time.
5. Select 65 kV, 7 mA, and the exposure time of one second.
6. Make five exposures at this level, observing the normal cooling time.
7. Select 70 kV, 6 mA, and the exposure time of one second.
8. Make five exposures at this level, observing the normal cooling time.

Responsibilities of the Installer and Service Engineer

Verification of machine performance after installation must be performed according to the guidelines identified in the “System Function Checklist” on page 56.

Verification of machine performance after maintenance or repair must be performed according to the guidelines identified in the “System Function Checklist” and the calibration instructions which can be found in the Installation and Service Manual.

Optional Installation Procedures

Installing the Coil-cord Hand Switch Option (30-A2040)

The Preva Dental X-ray System can be installed with a coil-cord hand switch (30-A2040). The coil-cord hand switch is used to make exposures, in addition to or replacing the use of the exposure button. Installation of the coil-cord hand switch involves connecting the hand switch into the connector on the bottom of the Operator Panel.

Jumper Configuration for Coil-cord Hand Switch

If the coil-cord hand switch is used, it may be required to disable the Exposure button on the control panel (consult local laws). A jumper must be removed on the Operator Panel Board 30-08054, shown in *Figure 41*, to disable the operation of the hand switch.

1. Turn the power off.
2. Remove the Operator Panel from its mounting on the Control Unit or wall plate.
3. Unplug the cable that connects the Operator Panel to the Control Unit.
4. With a Phillips screwdriver, remove the 4 screws from the back of the Operator Panel. Put the screws in a safe location for later use.
5. Remove the back cover from the Operator Panel. Lift out the Operator Panel Board 30-08054.
6. To disable the use of the Exposure button on the Operator Panel, locate point J7 on the Operator Panel Board 30-08054. Then remove the shunt on J7.
7. Put the Operator Panel Board 30-08054 back in position.
8. Put the cover on the back of the Control Panel using the 4 screws.

J7 – Exposure Switch Jumper Settings

Jumper Position	Switch Closure Required for Exposure
1-2, 3-4 (default)	Remote Switch **or** Panel Switch (parallel)
2,3	Remote Switch **and** Panel Switch (series)
3,4	Remote Switch (panel switch disabled)

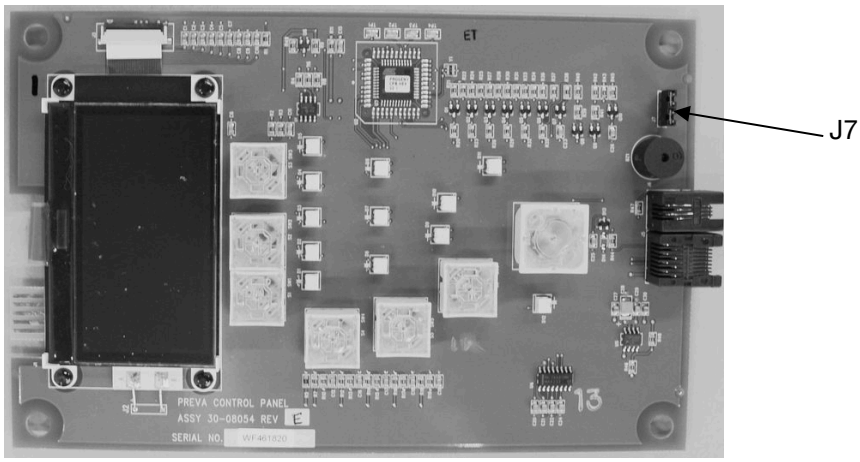


Figure 41 Disabling the Use of the Exposure Button

Connecting the Coil-cord Hand Switch—Operator Panel Located on Control Unit

1. Remove the screw holding the front cover of the Control Unit in place. Place the screw in a safe location for later use.
2. Remove the front cover.
3. Cut out the notch on the base of the Control Unit front cover.
4. Route both the Operator Panel cable and the coil-cord hand switch through the hole in the bottom of the Control Unit front cover.
5. Place a loop of the coil cord into the notch.
6. Carefully reassemble the Control Unit front cover, keeping the coil-cord in the notch. Secure the front cover with the screw that was removed in step 1.
7. Locate the Operator Panel in the top portion of the shipping carton.
8. Connect the coil-cord hand switch to the left plug socket (as viewed from the back) on the bottom of the Operator Panel. Connect the short white cable to the right plug socket.
9. Carefully dress the two cables back into the front cover of the Control Unit.
10. Snap the Operator Panel into place on the front cover of the Control Unit.
11. Mount the bracket for the coil-cord hand switch in a convenient location.
12. Stow the coil-cord hand switch.

Connecting the Coil-cord Hand Switch—Operator Panel in Remote Location

1. Route the cable from the coil-cord hand switch through the hole in the wall mounting plate.
2. Place a loop of the coil cord into the notch.
3. Locate the Operator Panel in the top portion of the shipping carton.
4. Connect the coil-cord hand switch to the left plug socket (as viewed from the back) on the bottom of the Operator Panel. Connect the control cable to the right plug socket.
5. Carefully dress the two cables back into the wall.
6. Snap the Operator Panel into place on the wall mounting plate.
7. Mount the bracket for the coil-cord hand switch in a convenient location.
8. Stow the coil-cord hand switch.

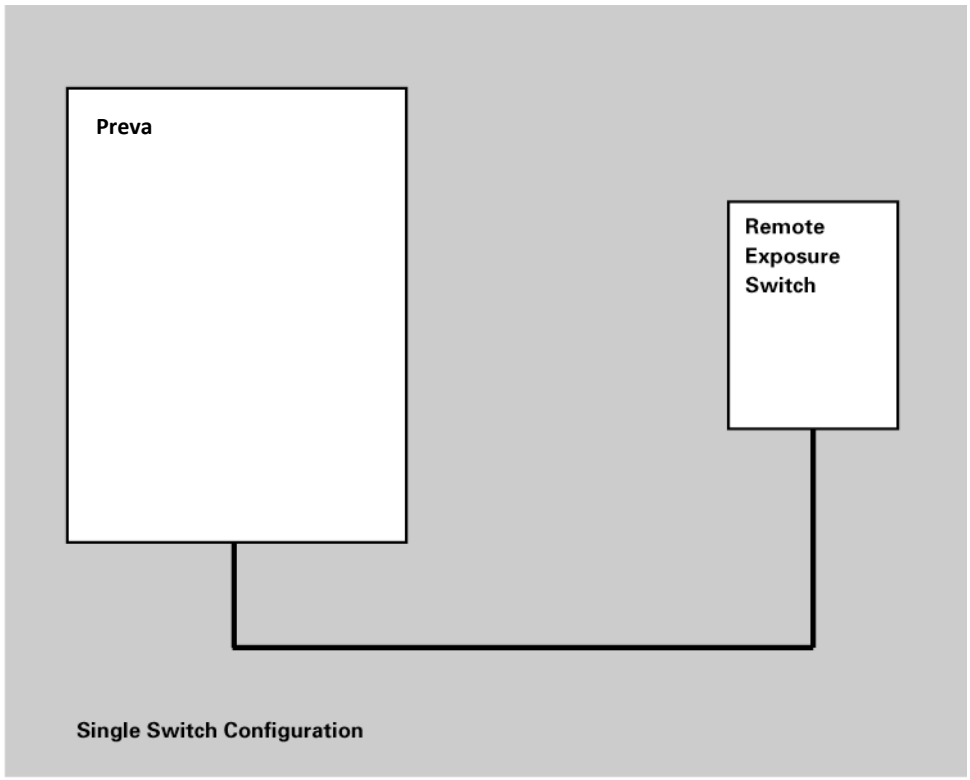
Installing the Remote Exposure Station (30-A2044)

The Remote Exposure Station is an option for the Preva that allows the operator to make the exposure from a fixed location remote from the main unit. As shown in *Figure 42*, a single switch can be used, or two switches can be used in series or in parallel. Two switches in series will require both switches to be pressed simultaneously to make an exposure. If two switches are used in parallel, only one needs to be pressed to make an exposure.

Tools

The following tools are required to install the switch:

- Phillips screwdriver
- Flat-blade screwdriver
- Telephone cable stripper (for dual switch configuration only)
- Wire stripper (for dual switch configuration only)



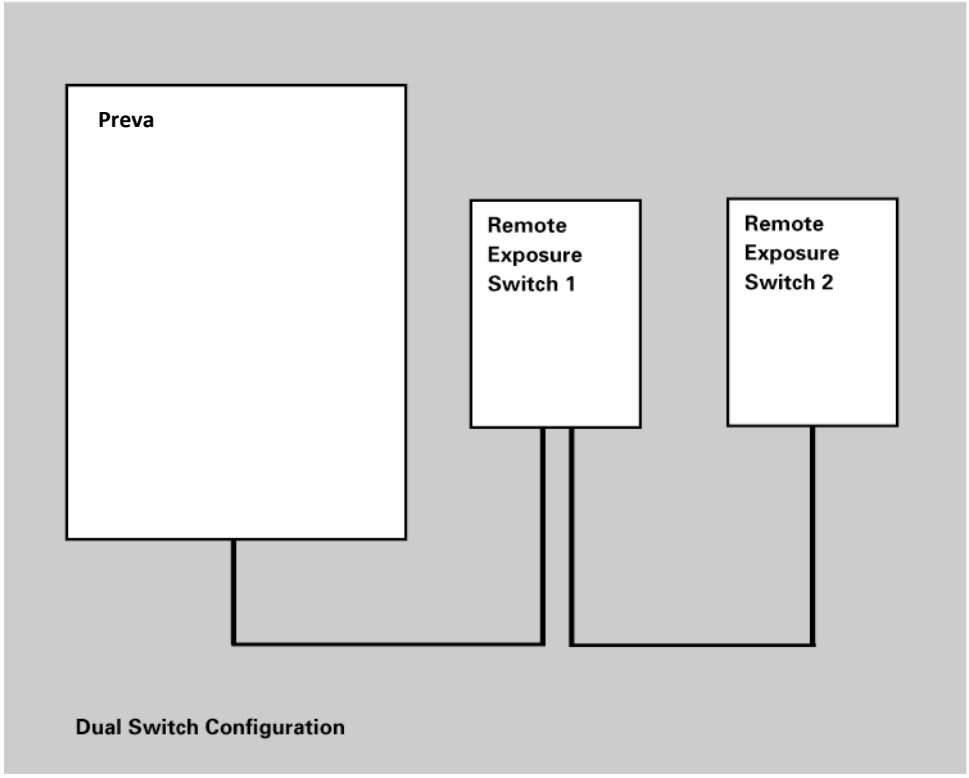


Figure 42
Remote Switch Configurations

Installing the Single Switch

1. Route the cable for the Remote Exposure Switch from the Preva mounting location to the Remote Exposure Switch mounting location. This can be done through conduit or on the wall surface. For either method, a 2” x 4” junction box should exist where the Remote Exposure Switch is to be mounted.
2. Thread the cable end with the handset connector through the opening in the wall mount cover from the inside and connect it to the Operator Panel. If the cable is routed on the surface of the wall, it should enter the wall mount cover through the notch on the left of the power switch.
3. Connect the cable conductors on the opposite end of the cable to terminal block J1 on the PCB in the switch enclosure as shown in *Figure 43*.

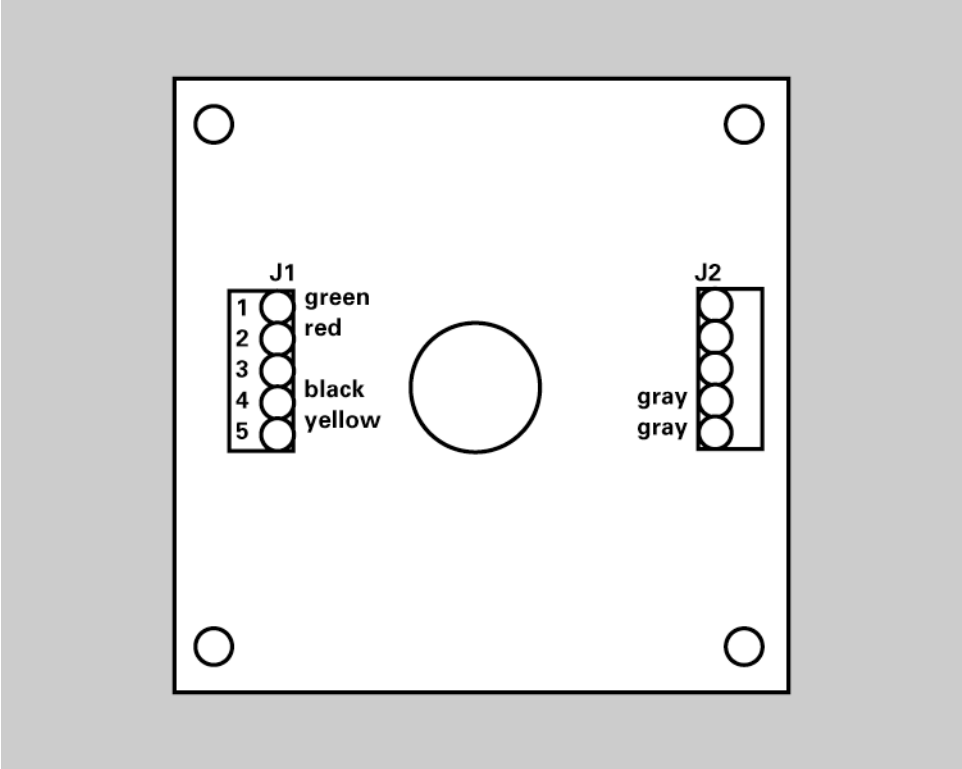


Figure 43 Single Switch Configuration

4. Make sure the two gray wires from the pushbutton switch are connected to terminals 1 and 2 of J2.
5. Screw the inner section of the enclosure to the junction box using the two screws provided. If the cable is routed on the surface of the wall, make sure it sits in the notch on the bottom of the enclosure. Confirm that no wires are being pinched between the junction box and the enclosure.
6. Hook the outer section of the enclosure and fasten the two pieces at the bottom with the 6-32 x 5/16” screw.

Installing the Dual Switch

This configuration uses two cables. One connects the Preva to the first switch and the other connects the first switch to the second switch.

1. Route one cable from the Preva to the first switch location either through conduit or on the surface of the wall.
2. Route the other cable from the first switch location to the second switch location either through conduit or on the surface of the wall.
3. Thread the first cable end with the handset connector through the opening in the wall mount cover from the inside and connect it to the Operator Panel. If the cable is routed on the surface of the wall, it should enter the wall mount cover through the notch on the left of the power switch.
4. For a parallel connection, connect the cable conductors of both cables to terminal block J1 on the PCB of switch enclosures #1 as shown in *Figure 44*. The (2) indicates that two green wires will join together in terminal 1 of J1, etc. For a series connection, connect the wires as shown in *Figure 45*.

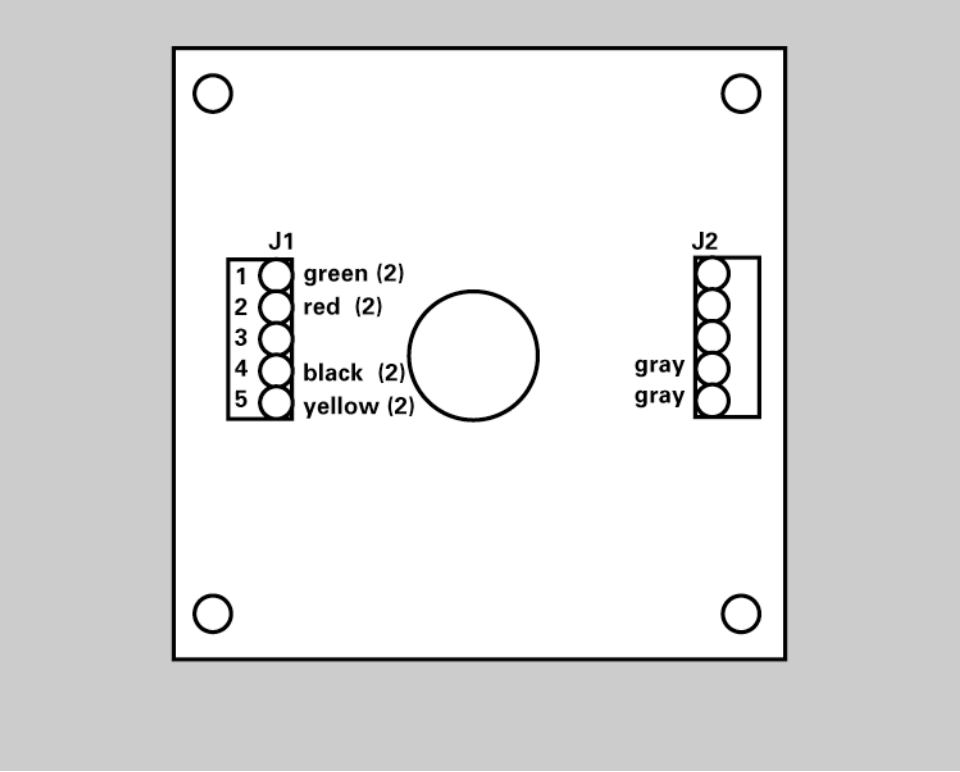


Figure 44 Parallel Switch Configuration

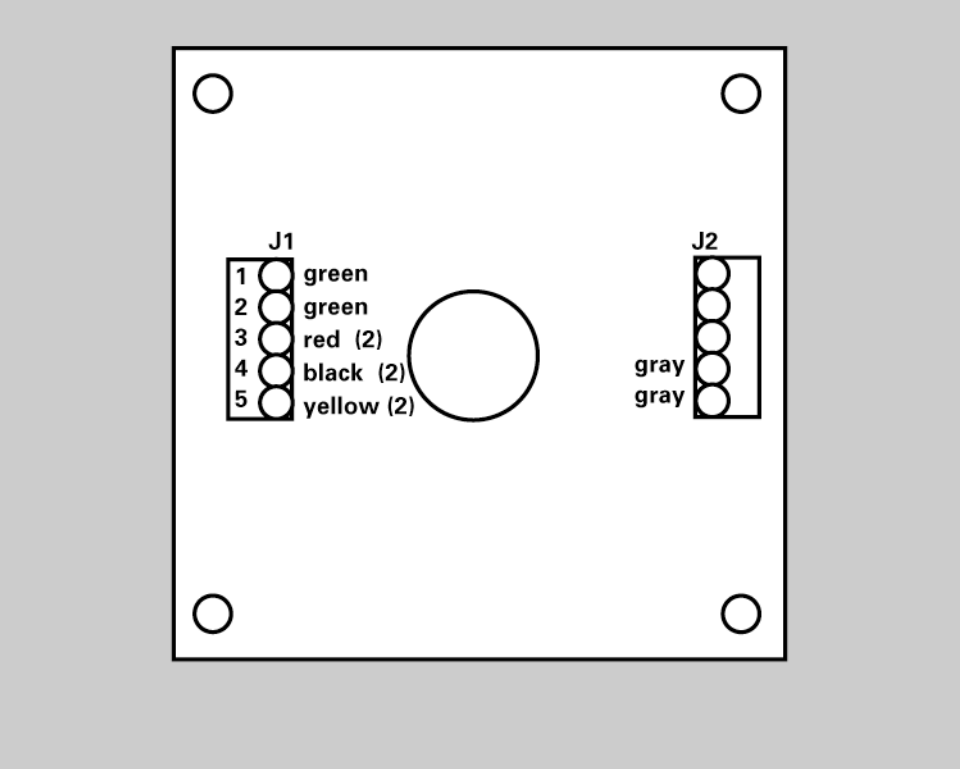


Figure 45 Series Switch Configuration

5. Make sure the two gray wires from the pushbutton switch are connected to terminals 1 and 2 of J2.
6. Screw the inner section of enclosure #1 to the junction box using the two screws provided. If the cable is routed on the surface of the wall, make sure it sits in the notch on the bottom of the enclosure. Confirm that no wires are being pinched between the junction box and the enclosure.
7. Hook the outer section of the enclosure onto the inner section at the top. Push the wires all the way into the enclosure and fasten the two pieces at the bottom with the 6-32 x 5/16-inch screw.
8. Cut the handset connector from the end of the cable that will connect to switch enclosure #2 and strip about 1 ½-inch of the white jacket.
9. Strip ¼-inch of insulation from each of the conductors.
10. Connect the cable conductors to terminal block J1 on the PCB of switch enclosure #2 as shown in *Figure 43* (the same as the single switch configuration).
11. Make sure the two gray wires from the pushbutton switch are connected to terminals 1 and 2 of J2.
12. Screw the inner section of enclosure #2 to the junction box using the two screws provided. If the cable is routed on the surface of the wall, make sure it sits in the notch on the bottom of the enclosure. Confirm that no wires are being pinched between the junction box and the enclosure.
13. Hook the outer section of the enclosure onto the inner section at the top. Push the wires all the way into the enclosure and fasten the two pieces at the bottom with the 6-32 x 5/16-inch screw.

Connecting to a Generic 2 Wire Remote Exposure Switch

1. Strip ¼-inch of insulation from two 28-16 AWG wires.

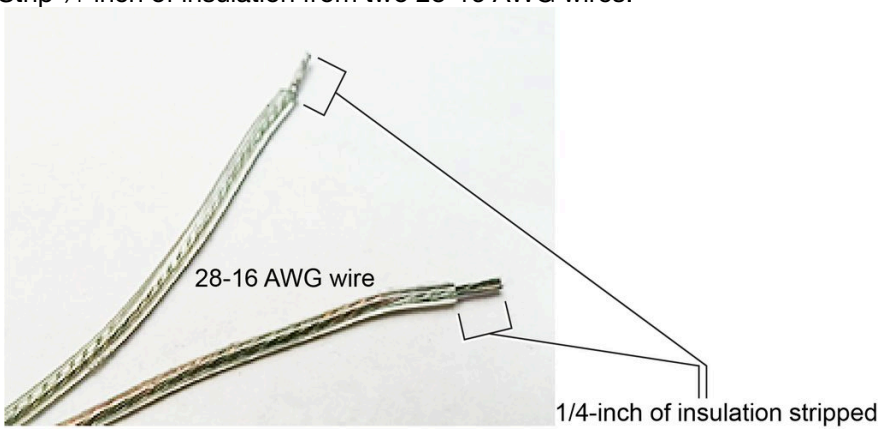


Figure 46 Stripping insulation from the wires

2. Remove the control unit cover and the logic board locking screw.
3. Swing open the logic board and locate terminal block J2 on the power supply control board (30-08160), as shown in *Figure 47*.

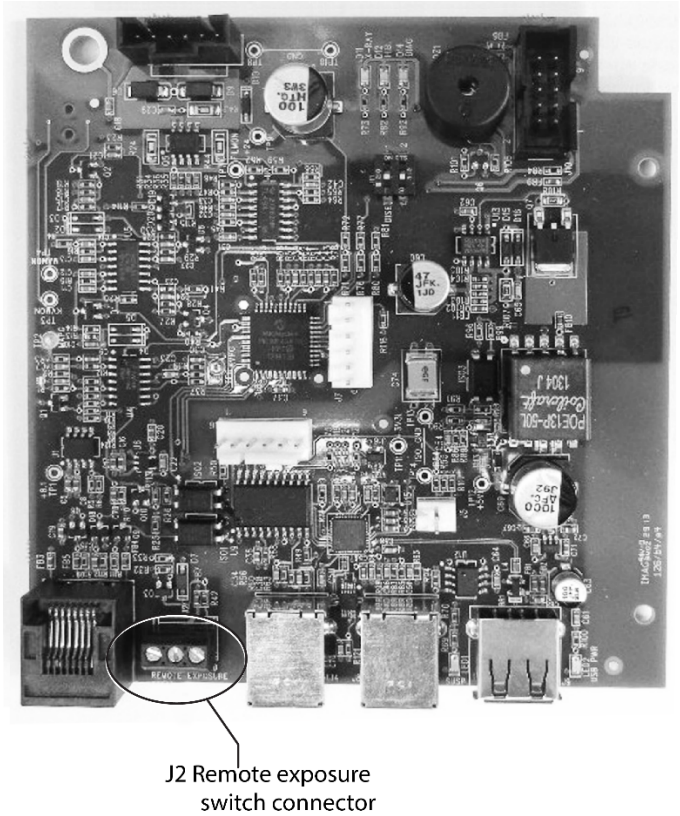
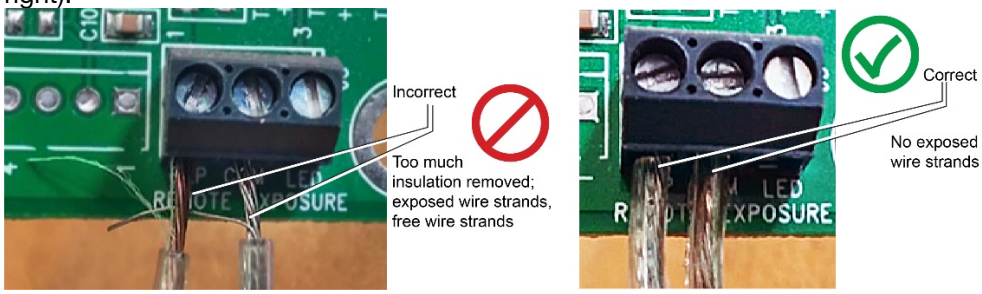


Figure 47 Installing the remote exposure switch

Figure 48 Correctly connecting wires to the terminal block

4. Use a small flat-head screwdriver to connect the remote exposure switch wires to the “EXP” and “COM” terminals of terminal block J2. It is critical that there be no exposed wire strands outside the terminal block (as shown the photograph on the right).



> **⚠ CAUTION** The exposure switch wires *must* be connected to the terminal block with no exposed strands of wire. Exposed wires can short circuit and cause unintended exposure to radiation.

5. Swing the logic board closed and secure it with the locking screw
6. Replace the control unit cover.
7. Follow the manufacturer’s directions to connect the two-way switch to the other ends of the wires.

System Configuration

System Configuration Mode

About System Configuration Mode

The Preva Dental X-ray System has a software-driven system configuration mode. When the Preva is in system configuration mode, these procedures can be performed:

- Adjusting the Display
- Changing the Pre-programmed Exposure Settings
- Change the Cone Size
- Showing the Current System Configuration
- Display Diagnostic Data

Using System Configuration Mode

1. To enter system configuration mode, press the Tooth Selection and Patient Size Selection buttons on the Operator Panel simultaneously for 5 seconds. The display shows the Main System Configuration menu, as shown in *Figure 49*, and the Ready Indicator blinks.
2. To select menu items while in system configuration mode, use the up and down arrows to highlight a menu option. Then use the right arrow button as an “Enter” button to select the highlighted option. When changing presets, the right arrow button is also used to select the technique factor.
3. After selecting a menu option, use the up and down arrows to increase or decrease values.

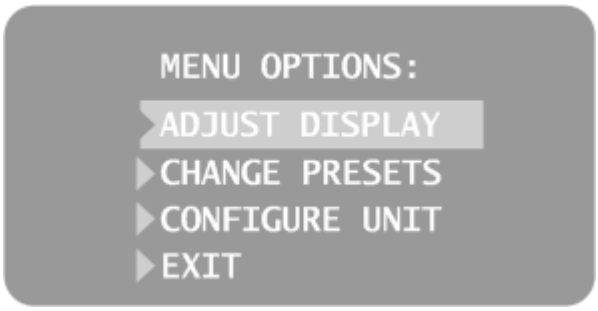


Figure 49
Main System Configuration Menu

Adjusting the Display

The Preva Dental X-ray System allows the operator to adjust the display image.

1. From the Main System Configuration menu, *Figure 49*, select ADJUST DISPLAY. The Display Options menu shown in *Figure 50* will be displayed.
2. Selecting EXIT returns the display to the Main System Configuration menu.

Adjusting Contrast

1. Select ADJUST CONTRAST from the menu. The Progeny® logo will be displayed.
2. Use the up and down arrows to increase or decrease the contrast between the menu text and the display background.
3. Press the right arrow to save the settings.

Reversing the Image

1. Select REVERSE IMAGE from the menu. The text and display background colors will be swapped.
2. Press the right arrow to save the settings.

Figure 50 Display Options Menu

Changing Pre-programmed Exposure Settings

The Preva Dental X-ray System allows the operator to increase or decrease image density for all presets for a receptor simultaneously or to change each of the technique factors for a preset individually. The factory default settings can also be restored. For charts of the factory default settings, refer to Factory Default Exposure Settings on page 111 in the Preva User manual.

Note: If the 12” [30 cm] cone is going to be used, configure the Preva for use with the 12” cone before changing preprogrammed exposure settings. Configuring the Preva for use with the 12” cone will reset exposure settings to the default settings used with the 12” cone.

Displaying the Change Presets Menu

1. From the Main System Configuration menu, *Figure 49*, select CHANGE PRESETS. The the Preset Options menu shown in *Figure 51* will be displayed.
2. Selecting EXIT returns the display to the Main System Configuration menu.

Changing All Receptor Settings Globally

1. Select ALTER DENSITIES from the Preset Options menu. The first Image Receptor Type illuminates. The display shows the selected Image Receptor Type and current density.
2. Using the Image Receptor Type button, select the image receptor to adjust.
3. Use the up and down arrow buttons to specify a percentage by which densities will be increased or decreased for the selected receptor. Densities can be increased in steps of 25% and decreased in steps of 20%.
4. Press the right arrow to save the settings.

Preprogramming to Digital Sensors

1. Energize the system.
2. Press the Tooth Selection and Patient Size Selection buttons for five full seconds.
3. Select CHANGE PRESETS from the Menu Options screen.
4. Select SELECT RECEPTOR from the Preset Options menu.
5. Press the up or down button to highlight the sensor or phosphor plate to change, and press Enter.
6. Select YES or NO on the Verification screen.
7. Exit the Preset Options menu.

Changing Presets Individually

1. Select EDIT PRESETS from the Preset Options menu. The display announces that Edit Preset Mode is being entered. Tooth Size, Image Receptor Type and Patient Size are illuminated.
2. Use the Tooth Selection, Image Receptor Type and Patient Size Selection buttons to select the preset to change. The display shows the current values for the preset.
3. Use the right arrow button to display the technique factor to change.
4. Use the up and down arrow buttons to set the value for the selected technique factor and preset.
5. Repeat steps 2-4 to change additional presets.
6. When all changes have been completed, press the Tooth Selection and Patient Size Selection buttons simultaneously for 5 seconds to record the change.

Recall Presets

1. To return all presets to factory defaults, select RECALL PRESETS from the Preset Options menu. The menu will ask that the choice be confirmed.
2. Select YES using the up arrow button and return all presets to factory default settings. Selecting YES will erase any custom presets that have been set up.
3. Select NO using the down arrow button and retain current presets.

Figure 51 Preset Options Menu

Showing Current System Configuration

The Preva Dental X-ray System displays the current system configuration. This display is informational only.

1. From the Main System Configuration menu, Figure 49, select CONFIGURE UNIT. The Configuration menu shown in *Figure 52* will be displayed.
2. Select SHOW CONFIG. The display will show:
   - Current software version
   - Cone size
   - Diagnostic mode on or off
3. Press any button on the Operator Panel to return to the Configuration menu.

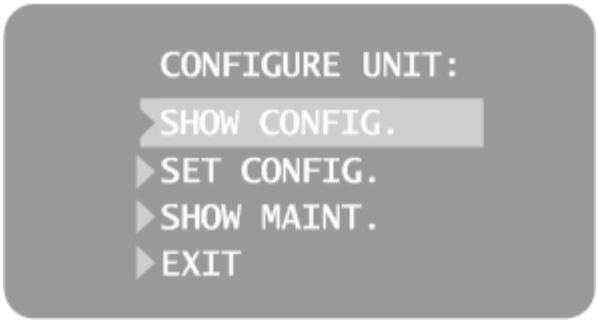


Figure 52
Configuration Menu

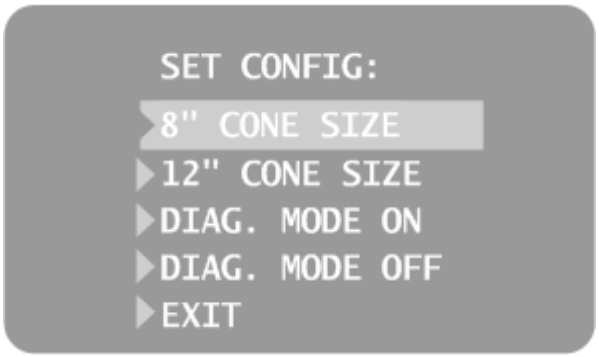
Changing the Cone Extension Size

Selecting SET CONFIG from the Configuration menu, *Figure 52*, displays the Set Configuration menu, *Figure 53*, with options to change the cone size. The Preva Dental X-ray System is preset for use with the standard supplied 8” [20 cm] Cone. The 12” [30 cm] Cone (30-A2033) is available. Using the longer Cone requires longer exposure times, which the Preva automatically selects when the Cone size is changed in the Set Configuration menu.

Using a 12 inch [30 CM] Cone

1. From the Main System Configuration menu, *Figure 49*, select CONFIGURE UNIT. The Configuration menu shown in *Figure 52* will be displayed.
2. Select SET CONFIG. The Set Configuration menu, shown in *Figure 53* will be displayed.
3. From the Set Configuration menu, use the up and down arrows to highlight the 12” CONE SIZE.
4. Press the right arrow button to select the 12” Cone. The display warns that selecting the 12” Cone will override custom presets with the default factory settings for the 12” Cone.
5. Using the up arrow, select YES to install presets for the 12” Cone.

Figure 53 Set Configuration Menu



Installing the 12 Inch [30 CM] Cone (30-A2200)

The Preva Dental X-ray System is factory set for use with the standard supplied 8 inch [20 cm] Cone. The 12 inch [30 cm] Cone (30-A2200) is recommended when using parallel film positioning techniques. Using the longer cone requires longer exposure times. See the System Configuration section of this manual on page 67 or setting the system to use the longer cone.

Choosing a Cone

The Preva system has a variety of cone options (see Certified Components on page 12). Follow this procedure to replace a cone:

1. To remove a cone, rotate it until the marks on the tubehead and the cone align.

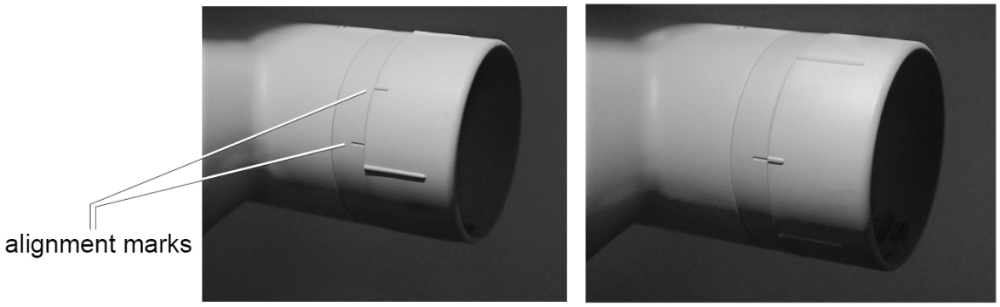


Figure 54, Figure 55 Alignment Marks

2. Remove the cone. The parts are magnetized so there will be a slight resistance.

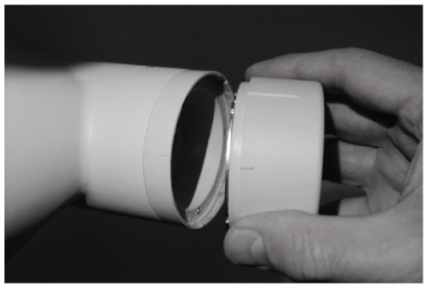


Figure 55 Removing the cone

3. Reverse the steps to attach the new cone. Secure it by rotating it clockwise about 30º clockwise until the first detent is felt.

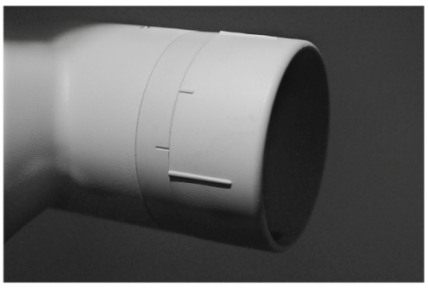


Figure 56 Attaching the new cone

Diagnostic Mode

About Diagnostic Mode

The Preva Dental X-ray System has a diagnostic mode which can display a summary of maintenance data or display feedback values after each exposure.

Showing the Maintenance Summary

1. From the Main System Configuration menu, *Figure 49*, select CONFIGURE UNIT. The Configuration menu shown in *Figure 52* will be displayed.
2. Select SET CONFIG. The Set Configuration menu, shown in *Figure 53* will be displayed.
3. To display a summary of maintenance data, highlight select SHOW MAINT. The following maintenance data are displayed:
   - Total KJ (kilojoules—total system heat on the X-ray tube)
   - Exposure Count
   - Reboots (power up cycles)
   - OT Counts (over-threshold counts)
4. Press any button on the Operator Panel to return to the Configuration menu.

Showing Feedback Values After an Exposure

If an X-ray is made while in diagnostic mode, the display shows feedback values for that exposure. Until diagnostic mode is exited, the display will continue to show feedback values after each exposure.

1. From the Main System Configuration menu, *Figure 49*, select CONFIGURE UNIT. The Configuration menu shown in *Figure 52* will be displayed.
2. Select SET CONFIG. The Set Configuration menu, shown in *Figure 53* will be displayed.
3. From the Set Configuration menu, use the up and down arrows to highlight DIAG MODE ON. Press the right arrow button to turn on diagnostic mode.
4. Exit System Configuration mode by highlighting and selecting EXIT in the Configuration and Main menus.
5. Make an exposure. The display will show the following feedback values:
   - kV
   - mA
   - Filament current
6. Press any button on the Operator Panel to clear the feedback values from the display.
7. To exit diagnostic mode, press the Tooth Selection and Patient Size Selection buttons simultaneously for 5 seconds to display the Main System Configuration menu. From the Main menu, highlight and select CONFIGURE UNIT. Then highlight and select SET CONFIG. On the Set Configuration menu, highlight and select DIAG MODE OFF.
   Note: Feedback values are approximate.

Calibration

Devices with firmware revision of 5.0 and below will require calibration of the tube current. Contact Midmark at the number listed in the manual for calibration instructions.

Calibrating kV

Occasionally, it may be necessary to calibrate kilovoltage (kV). Approximate mA and kV levels can be observed using the Diagnostic Mode feature of the Preva system. If the kV needs calibration, follow these steps.

1. Energize the system.
2. Press and hold the Tooth Selector switch and the Patient Size Selector switch for five seconds.
3. Select the SET CONFIG option. The Set Configuration menu, *Figure 53* will be displayed.
4. Press the down arrow to highlight the DIAGNOSTIC MODE ON option, and press Enter. The Configure Unit menu, *Figure 52* will be displayed.
5. Press the down arrow to highlight the Exit option, and press Enter. This displays the Menu Option screen, *Figure 49*.
6. Press the down arrow to highlight the Exit option, and press Enter. This returns the display to operational mode.
7. Press Enter to select the kV to be adjusted.
8. Press Enter to highlight the time to be adjusted.
9. Observe normal radiation protection procedures in preparation for the following steps.
10. Make an exposure.
11. Observe the feedback values.

Adjusting kV during Calibration

To adjust kV:

1. Press the Up switch to activate the Adjust feature. This displays the Current kV Modulation Level screen.
2. Press the Up or Down switch while observing the Counts indicator.
3. Adjust the Counts in small increments.
4. Press Enter to exit and return to operational mode.
5. Make an exposure and observe the feedback.
6. Repeat steps 1 – 5 until the desired kV level is reached.

Deactivating the Calibration Session

Once completed, it is necessary to deactivate the calibration session.

1. Press and hold the Tooth Selector switch and the Patient Size Selector switch for five seconds. The Menu Options screen, *Figure 49* will be displayed.
2. Press the down arrow to highlight the CONFIGURE UNIT option, and press Enter. This displays the Configure Unit menu, *Figure 52*.
3. Press the down arrow to highlight the Set Configuration option, and press Enter. The Set Configuration menu, *Figure 53* will be displayed.
4. Press the down arrow to highlight the Diagnostic Mode Off option, and press Enter. This displays the Configure Unit screen.
5. Press the down arrow to highlight the Exit option, and press Enter. This displays the Menu Option screen.
6. Press the down arrow to highlight the Exit option and press Enter. This returns the system to operational mode.

Troubleshooting

Electrical Performance Issues

General Information

Test Equipment
Electrical measurements require specific meter test probes. Use small test clips, such as Pomona Electronics Minigrabber Test Clip Model 6248 or the equivalent.

Replacement Parts

• Kit, Power Supply Board	30-A2155
• Logic Board	30-08160
• Operator Panel Board	30-08054
• 25 foot Communication Cable	E1-13003
• 6 inch Communication Cable	E1-13004
• Rocker Switch	E1-19026
• Yoke Cable Assembly	30-08071
• Tubehead Assembly	30-A1027
• Ribbon Cable Assembly	30-08072

Note
- If the Operator Panel Board 30-08054 is replaced, any customized technique factors must be reprogrammed, as explained in the System Configuration section.
- If the Logic Board 30-08160 or the Tubehead are replaced, and the firmware revision is 5.0 or less, the system must be recalibrated. Contact Midmark Technical Support for instructions.

⚠ CAUTION

The Preva system has the capacity to store electrical energy during operation and after the system has been turned off.
- The system will store energy for about three minutes after removal from power lines.
- Before attempting service within the system, observe the green LED “D11” of the Power Supply Board. Illumination represents the presence of stored energy.
- As an added safety practice, measure for the presence of DC voltage across TP8 and TP5 of the Power Supply Board.

Responsibilities of the Installer and Service Engineer

Verification of machine performance after installation must be performed according to the guidelines identified in the “System Function Checklist” which can be found on page 56.

Verification of machine performance after maintenance or repair must be performed according to the guidelines identified in the “System Function Checklist” and the calibration instructions which can be found on page 56.

No Operator Display but Power Switch is ON

1. On the Power Supply Board 30-08041, check for the presence of 100 to 230 volts AC at J4, the Input Power Terminal Strip, as shown in *Figure 62*. If power is absent, check that the Preva is connected to line power.
2. On the Power Supply Board 30-08041, measure incoming power at J3, the Line Switch Connector, as shown in *Figure 62*. Positions 2 and 4 carry the line voltage before the Line Switch, and positions 1 and 3 carry the line voltage after the Line Switch. Voltage at the input side of the switch, but not at the output, requires replacement of the Line Switch E1-19000.
3. Inspect the condition of the communication cable between the Logic Board and the Operator Panel. Midmark includes two communication cables with each Preva system. Should the installed communication cable be suspect, temporarily substitute the other cable as a test tool.
4. If the power switch is on and there is no operator display <u>and</u> a faint buzzing sound is also detected, check the ribbon cable installed between the Power Supply Board and the Logic Board. If the cable is not properly seated, reinsert it. If it is damaged, replace the cable.
5. On the Logic Board, measure voltages at TP1 (+8.1V) and TP9 (+24V). Use TP8 or TP10 as Common Return. If any of these voltages are not present after power is applied, next check voltages on the Power Supply Board.
6. On the Power Supply Board, use TP2, as a common test point, and check TP1 +24 volts DC and TP3 8.1 volts DC, as shown in Figure 58. Then use TP5 as the common return to check TP4 for the presence of +12 volts DC. Should any of these voltages not be present, replace the Power Supply Board. If each voltage is present, inspect the condition of the ribbon cable between the Power Supply Board and the Logic Board. If the cable is undamaged and seated properly, replace the Logic Board.
7. If the power supply voltages are present, and the ribbon cable and communication cable are found acceptable, open the Operator Panel case and measure for the presence of +5 volts DC across TP1 and TP4 of the Operator Panel Board, as shown in *Figure 60*. Absence of this voltage indicates the need to reconfirm the power supply voltages and communication cable. Presence of the voltage requires the replacement of the Operator Panel Board.

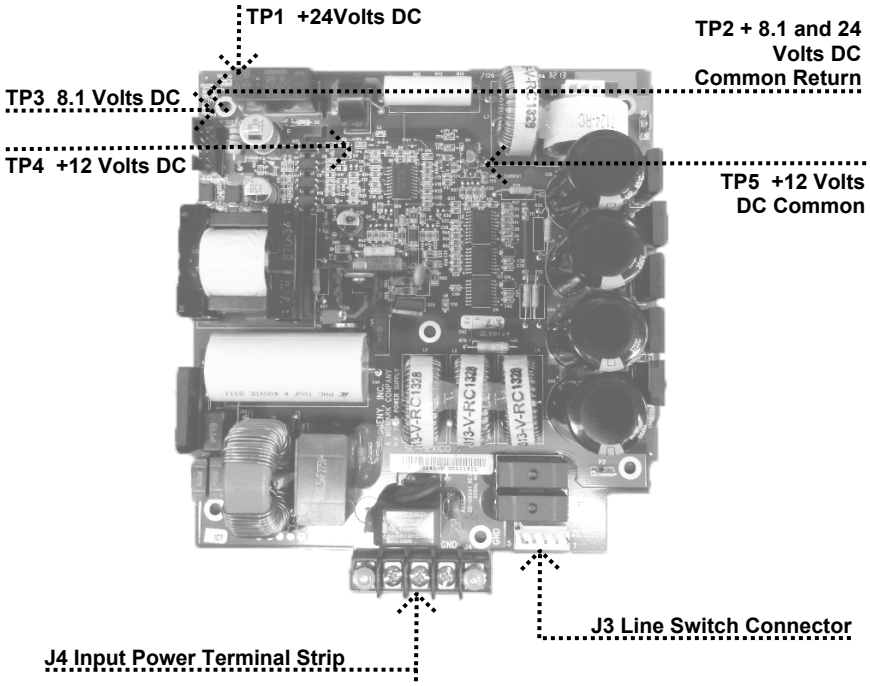


Figure 57
Power Supply Board 30-08041

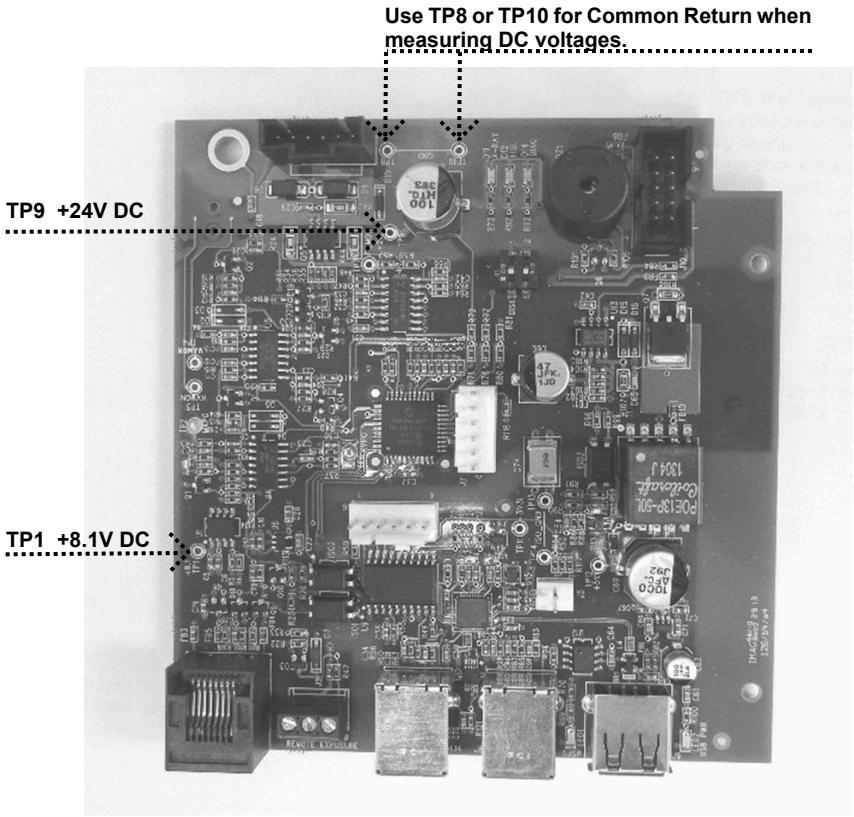


Figure 58
Logic Board
30-08160

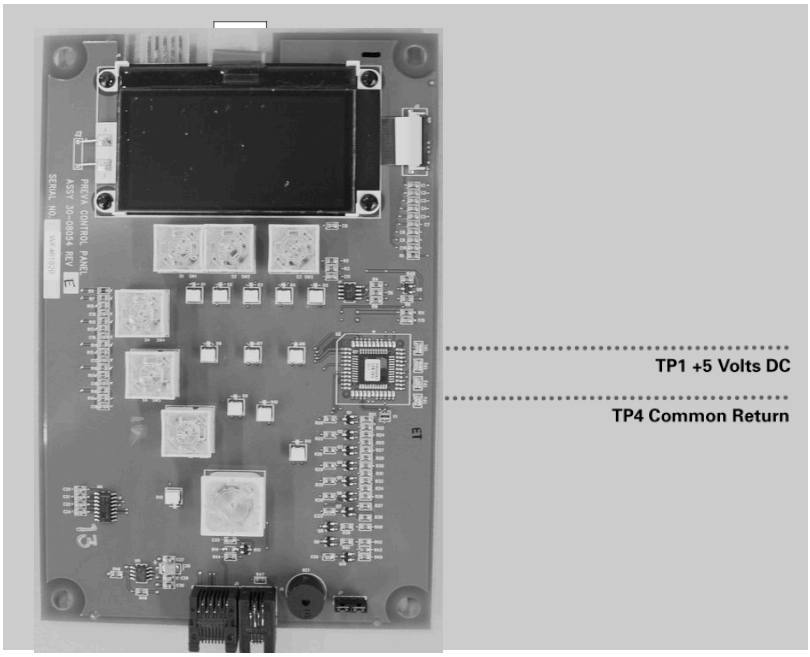


Figure 60
Operator Panel
Board 30-08054

Light or Dark X-ray Images	1. Adjust the selected exposure time, kilovoltage or tube current to produce an acceptable image. If necessary, reprogram the techniques factors, as explained in the System Configuration section of this manual. 2. Verify the kilovoltage and tube current during an exposure using the diagnostic mode, as explained in the System Configuration section of this manual. Alternatively, a non-invasive meter can be employed to evaluate kilovoltage and exposure time. 3. Inspect the condition of the remaining imaging chain components such as the film, chemistry and processor, or the condition of the X-ray sensor and computer. 4. Check for pulsing output with fluorescent screen. If this is occurring, replace the Logic Board. 5. Light image can be caused by the Logic Board. This is characterized by a short pulse of exposure as viewed with a fluorescent screen. Replace the Logic Board. 6. Full fluorescence with light image may require adjustment of the preprogrammed techniques.
At Power up, the Operator Display Stops at “Preva”	Replace the operator display board.
At Power Up, Continuous Beep, Backlit Display, No Display Characters, No Ready Light, Power Supplies OK	Replace the Operator Display Board [30-08054] or the Logic Board [30-08160], or both.
At Power Up, Continuous Beep with Normal Display	Replace the Logic Board [30-08160].
At Power Up, Buzzing Noise is Heard	Replace the Logic Board [30-08160].

X-ray Indicator, No Exposure Termination, No Radiation Produced	1. Check if both audible indicators operate. Check the Operator Panel first, and check the Logic Board second. 2. If only the Operator Panel indicator works, check if diode “D2” on the Power Supply Board and “D11” on the Logic Board illuminate during the exposure request. 3. If “D2” and “D11” do not illuminate, this indicates that the “X-ray backup” conductors in the CAT 5 communication cable are open. 4. Connect a substitute communication cable to test for this condition. 5. If the symptom persists, contact Technical Support.
Display Shows “Error – Serial Communications”	If the ribbon cable is open between the Logic and Power Supply Boards, replace the cable.
Display Shows “Pre-termination Error”, Early Exposure Release Determined Not to be the Cause	This error can be caused by a high voltage breakdown in the head and is characterized by a snapping or popping noise within the Tubehead. 1. Inspect the condition of the feedback cable. 2. Inspect the condition of the communication cable. 3. If used, inspect the remote exposure switch wiring for a loose connection. 4. Refer to the High Voltage Breakdown information in the Troubleshooting section for detailed instructions.
All X-ray Indicators, But No Voltage Measured at J1 on the Power Supply Board	Replace the Power Supply Board [30-08041].
Very Short Exposures, Regardless of Selected Exposure Time	This condition will exist if the kV or mA produced is out of tolerance. To address this issue: 1. Inspect the condition of the high voltage circuit by operating the Preva in the diagnostic mode. Confirm incorrect kV or mA. 2. Inspect the Preva’s internal horizontal and articulated arm wiring. Repair as necessary. 3. If wiring is intact, and the firmware revision is 5.0 or less, attempt system recalibration. If greater, replace the Logic PCB Assy (30-08160). 4. If calibration cannot be achieved, the problem may require replacement of the tubehead assembly. Contact Midmark technical support for further assistance. 5. Check if D14 “DIAG” LED (Logic Board) is on. If so, check that DIP Switch #2 (J11, Logic Board) is in the correct position for the brand of X-ray tube in the unit. The label on the tubehead will indicate either Canon (Toshiba) or Kailong. DIP Switch #2 should be in the OFF position for Canon (Toshiba), ON for Kailong.

No X-ray Produced but Exposure Indicators Detected

When no X-ray is produced, the Preva may still operate the exposure indicators. The procedure to troubleshoot a no X-ray condition depends on which exposure indicators are detected.

1. Activate diagnostic mode, as explained in the System Configuration section of this manual.
2. Take an exposure.
3. Follow the appropriate procedure below:
   - If no kV is produced, go to the procedure “No kV Produced”.
   - If no mA is produced, go to the procedure “No mA Produced”.
   - If no “I” is produced, go to the procedure “No (I) Filament Produced”.

No kV Produced

1. On the Power Supply Board, observe that the power supply indicator D11 +350volts DC is illuminated, as shown in *Figure 61*. Illumination represents proper stored energy for an exposure. If this indicator is not illuminated, it will be necessary to replace this board.
2. On the Logic Board, measure voltages at TP1 (+8.1V) and TP9 (+24V). Use TP8 or TP10 as Common Return. If any of these voltages are not present after power is applied, next check voltages on the Power Supply Board.
3. On the Power Supply Board, use TP2 as a common test point to check TP1 +24 volts DC and TP3 8.1 volts DC. Then use TP5 as the common return to check TP4 for the presence of +12 volts DC, as shown in *Figure 61*. Should any of these voltages not be present, replace the Power Supply Board. If each voltage is present, check other voltages on the Logic Board.
4. On the Logic Board, measure between TP8 or TP10, the Common Return and, TP6, kV Program. This voltage should be between 3 and 4 volts DC. If this voltage is not present, replace the Logic Board. If this voltage is correct, inspect the condition of the ribbon cable between the Power Supply Board and the Logic Board. If the cable is undamaged and seated properly, replace the Logic Board.
5. Check the condition of the cables between the Control Unit and the Tubehead assembly. If no X-ray occurs and no errors are displayed, the problem may lie within the conductors of the white connector (which is primary power to the Tubehead Assembly). If no X-ray occurs and the attempt is accompanied by a “snap” sound, the problem may lie with the conductors of the black connector (which is transmitting the feedback signals). Connections for this cable begin with controls at J1 of the Power Supply Board and J3 of the Logic Board. As shown in *Figure 62*, an internal set of connections will be accessed below the distal side of the horizontal arm and at the inside top of the Tubehead Yoke. The final set of connections is accessed by removing the Pivot Cap located at the attachment point of the Tubehead to the Yoke.
6. If D11 on the Power Supply Board is illuminated, power supplies are in order, and the cable connections are correct, place an AC voltmeter across the Tubehead connector J1 (white connector) on the black and white conductors, request an exposure time of at least 1.5 seconds, and measure the resulting voltage during the exposure. Presence of 130 volts AC will require the replacement of the Tubehead Assembly. Absence of 130 volts AC will require re-inspection of the interconnect cables for open conductors.

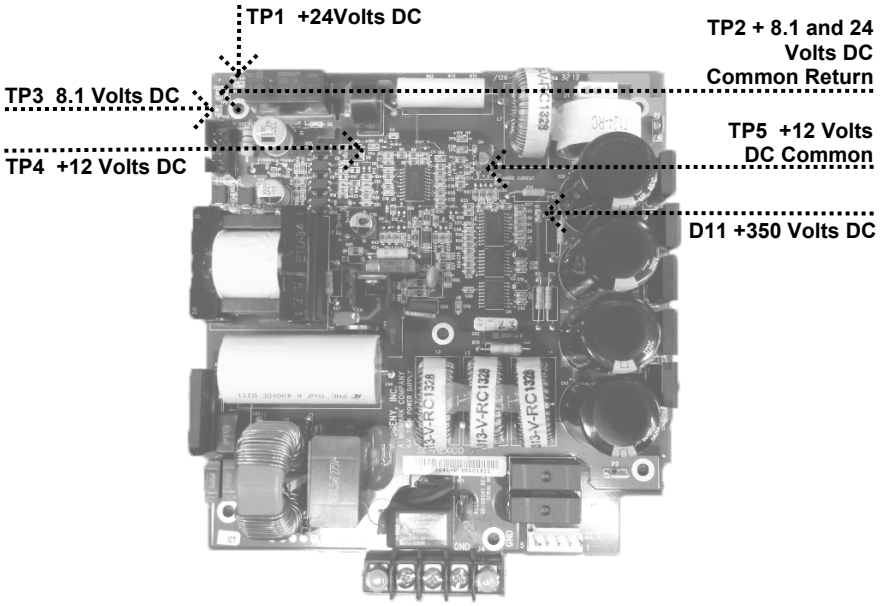


Figure 61
Power Supply Board 30-08041

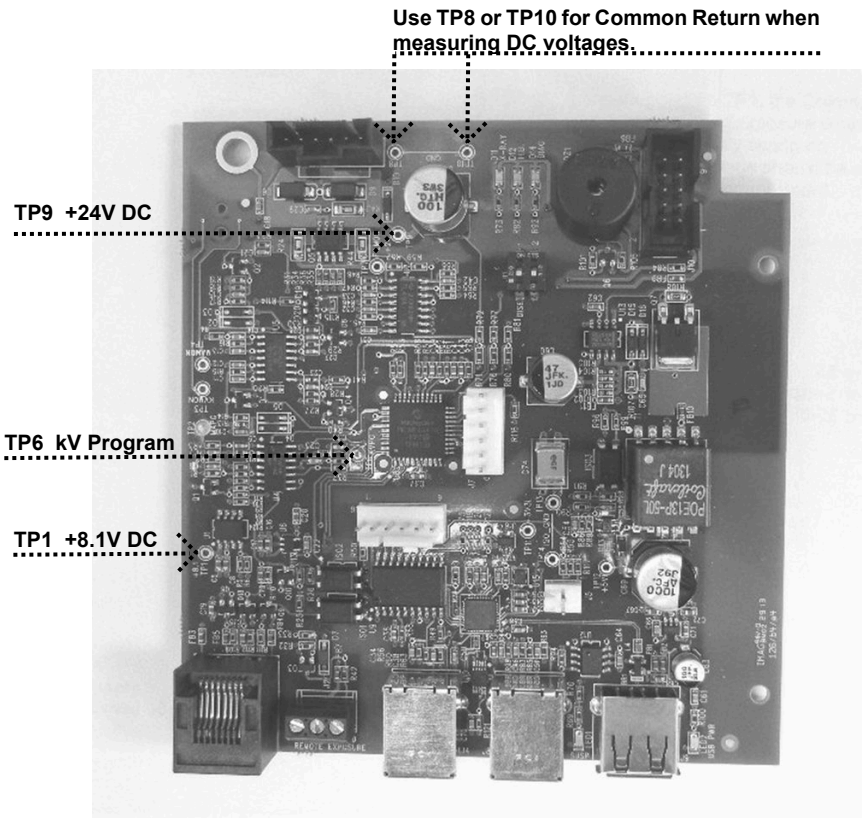


Figure 62
Logic Board
30-08160

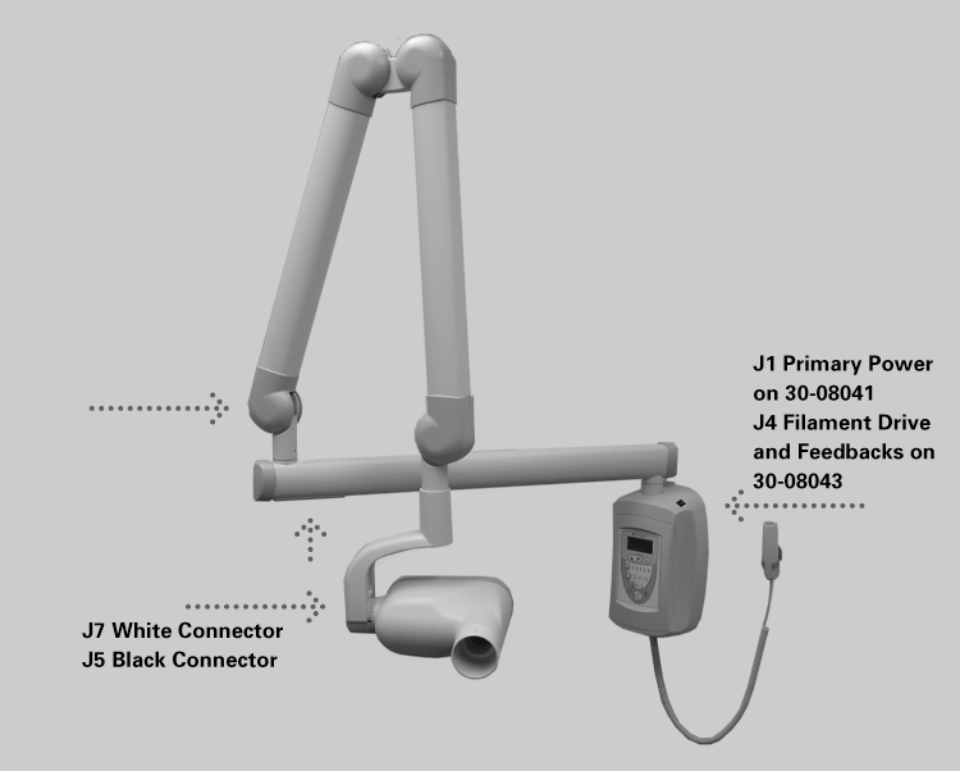


Figure 63
Interconnect Cable Locations

No mA Produced

1. On the Logic Board, measure voltages at TP1 (+8.1V) and TP9 (+24V). Use TP8 or TP10 as Common Return. If any of these voltages are not present after power is applied, next check voltages on the Power Supply Board.
2. On the Power Supply Board, use TP2 as a common test point to check TP1 +24 volts DC and TP3 8.1 volts DC. Then use TP5 as the common return to check TP4 for the presence of +12 volts DC, as shown in *Figure 65*. Should any of these voltages not be present, replace the Power Supply Board. If these voltages are correct, next check voltages on the Logic Board.
3. On the Logic Board, measure between TP8 or TP10, the Common Return, and TP2, mA Program. This voltage should be between 1 and 2 volts DC. If this voltage is not correct, replace the Logic Board.
4. If this voltage is correct, select 1.5 seconds of exposure time, measure across pin 1 and pin 2 of the Logic Board at the connector J3. During exposures, this value should be 24 volts AC. Also measure across pin 2 and pin 3 of J3. This value should be 24 volts AC. If either voltage is missing, replace the Logic Board.
5. If these voltages are present, measure for the same values at the Tubehead Assembly at the connector J5 (black) on the blue and gray conductors and the blue and brown conductors. If the voltages are not present, inspect the inter-connect cables between the control and Tubehead Assembly. Connections for this cable begin with controls at J1 of the Power Supply Board and J3 of the Logic Board. As shown in *Figure 64*, an internal set of connections will be accessed below the distal side of the horizontal arm and at the inside top of the Tubehead Yoke. The final set of connections is accessed by removing the Pivot Cap located at the attachment point of the Tubehead to the Yoke.
6. If the voltages are present, replace the Tubehead Assembly.

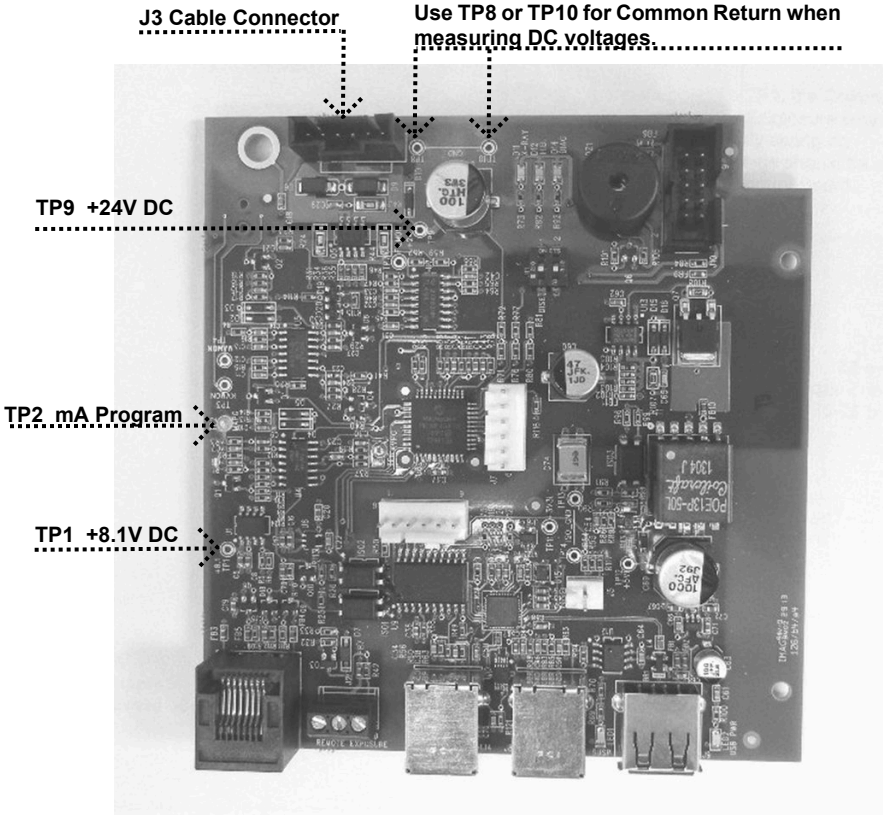


Figure 64
Logic Board
30-08160

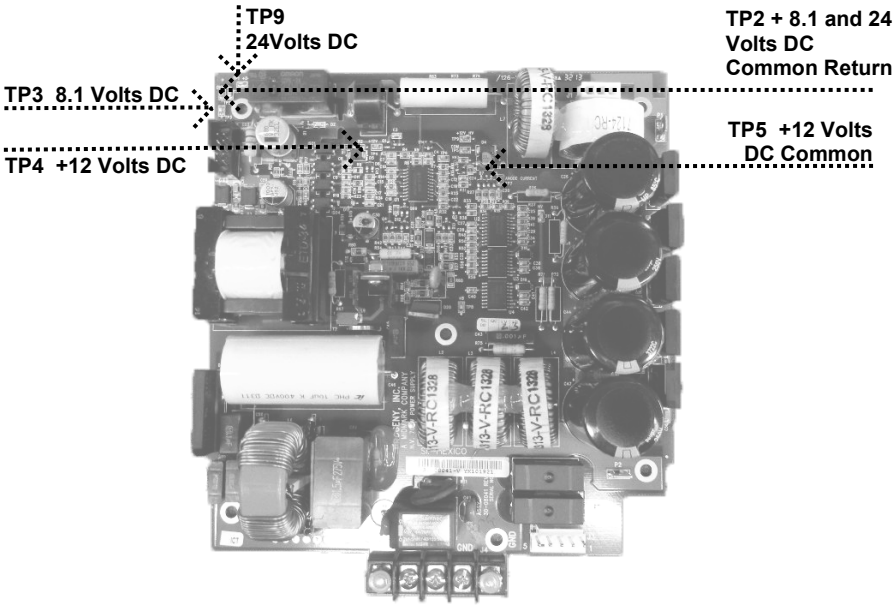


Figure 65
Power Supply
Board 30-08041

No (I) Filament Produced

1. On the Logic Board, measure voltages at TP1 (+8.1V) and TP9 (+24V). Use TP8 or TP10 as Common Return. If any of these voltages are not present after power is applied, next check voltages on the Power Supply Board.
2. On the Power Supply Board, *Figure 67*, use TP2 as a common test point to check TP1 +24 volts DC and TP3 8.1 volts DC. Then, use TP5 as the common return to check TP4 for the presence of +12 volts DC, as shown in *Figure 66*. Should any of these voltages not be present, replace the Power Supply Board.

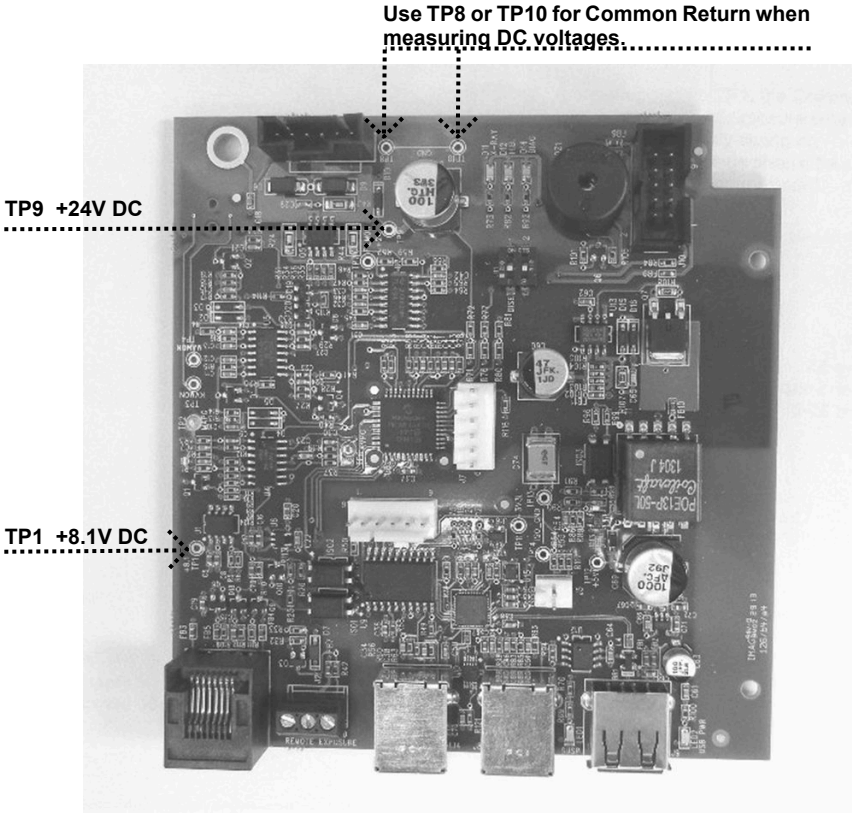


Figure 66
Logic Board
30-08160

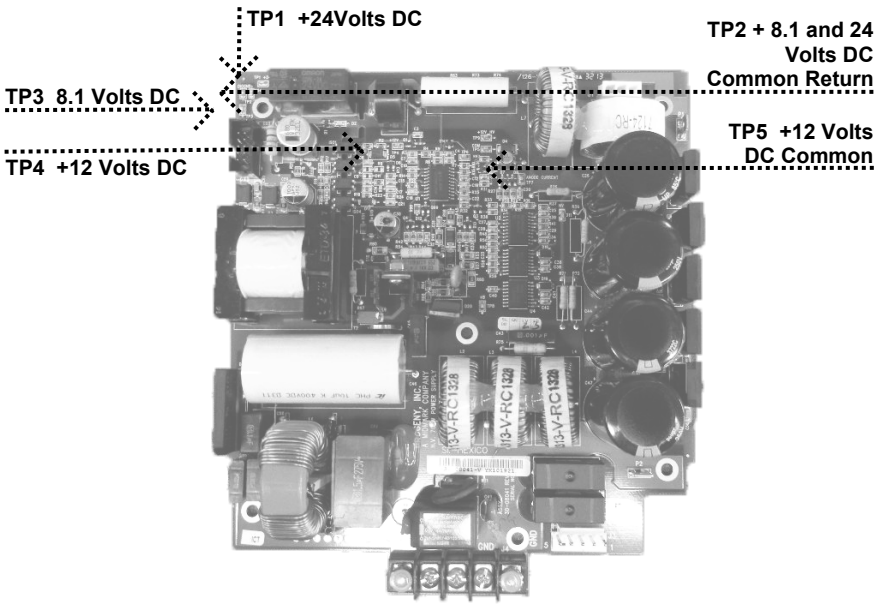


Figure 67 Power Supply Board 30-08041

No X-ray Produced and No Audible Exposure Indicators

Two different audible exposure indicators are employed within the Preva system. One indicator is embedded in the Operator Panel and will initiate when any exposure switch is pressed. The second audible indicator initiates when the Logic Board begins the exposure sequence. During normal operation, first the Operator Panel indicator will sound followed shortly thereafter by the Logic Board indicator. It is important to recognize the sequence for troubleshooting purposes.

1. If the Operator Panel indicator does not sound, inspect the condition of any remote exposure switches. Substitution is the preferred method to test these switches, although a jumper wire can be applied across the contacts of J3, shown in *Figure 68*, on the Logic Board momentarily to simulate an exposure switch closure.
2. If the Operator Display indicator sounds, but the Logic Board indicator does not activate, observe LED D2 on the Power Supply Board, and listen for the relay LS1 to activate on this same board (*Figure 69*). LED D2 should illuminate during the exposure request. If not, inspect the condition of the ribbon cable between the Power Supply and the Logic Boards. If the ribbon cable is acceptable, replace the Logic Board.

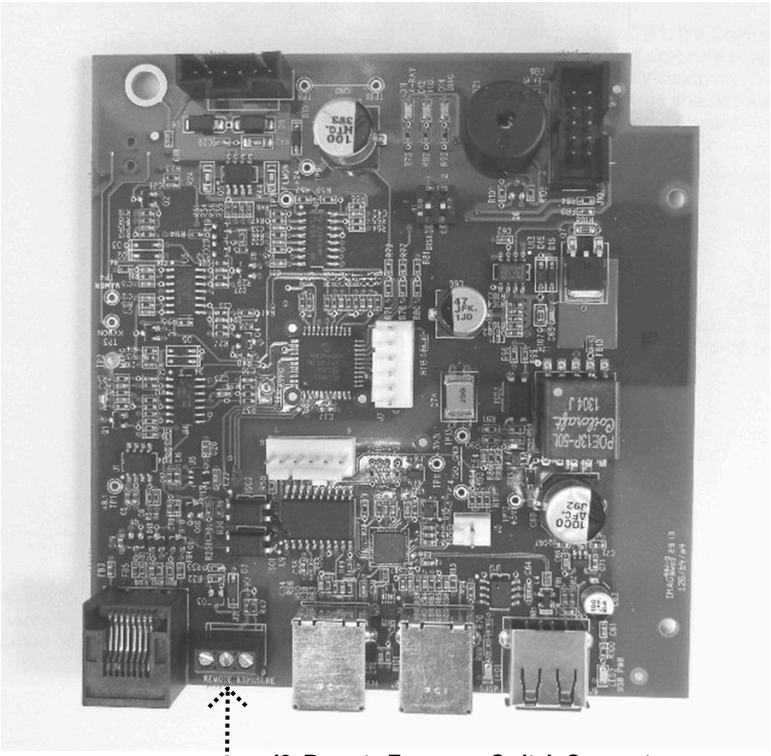


Figure 68
Logic Board
30-08160

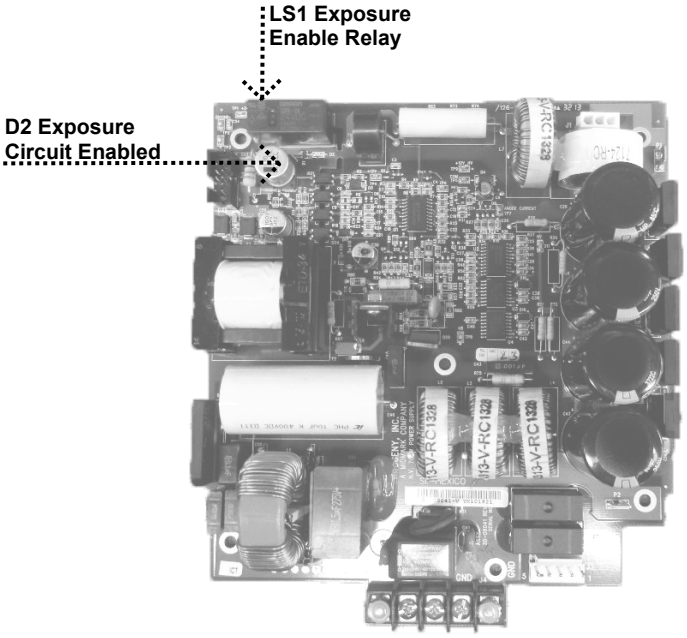


Figure 69 Power Supply Board 30-08041

High-voltage Breakdown

High-voltage breakdown is characterized by a loud snap sound during an exposure request.

1. On the Power Supply Board, measure the voltage across TP5, the Common Return, and TP8, +350 volts DC, as shown in *Figure 70*. This voltage will be acceptable if measured between 330 and 390 volts DC. Values above or below this number indicate the need to replace the Power Supply Board.
2. If the voltage is correct, inspect the condition of the cabling between the Power Supply Board, Logic Board, and Tubehead Assembly.

⚠CAUTION High voltage present.

Of particular importance are the conductors held by the black connectors. These conductors transmit the feedback values from the Tubehead Assembly and directly affect the control of power to the Tubehead Assembly. Connections for this cable begin with controls at J1 of the Power Supply Board and J4 of the Logic Board. As shown in *Figure 63*, an internal set of connections will be accessed below the distal side of the horizontal arm and at the inside top of the Tubehead Yoke. The final set of connections is accessed by removing the Pivot Cap located at the attachment point of the Tubehead to the Yoke.

3. If the cabling is found acceptable, select 1.5 seconds of exposure time, and placing a DC voltmeter on TP8 or TP10, the Common Return on the Logic Board, measure the feedback values at TP4 mA Monitor and TP3 kV Monitor, as shown in *Figure 71*. Look for the following values:
   - TP4 – mA Monitor. This voltage should be between 1.5 and 3.5 volts DC during exposure attempts. The voltage should not oscillate between 1.5 and 3.5; instead the measurement should come to a specific value and stabilize. Oscillating values or absent values will indicate the need to replace the Tubehead Assembly.
   - TP3 – kV Monitor. This voltage should be between 3 and 4 volts DC during exposure attempts. The voltage should not oscillate between 3 and 4; instead the measurement should come to a specific value and stabilize. Oscillating values or absent values will indicate the need to replace the Tubehead Assembly. If the feedback voltages are present and stable, replace the Logic Board.

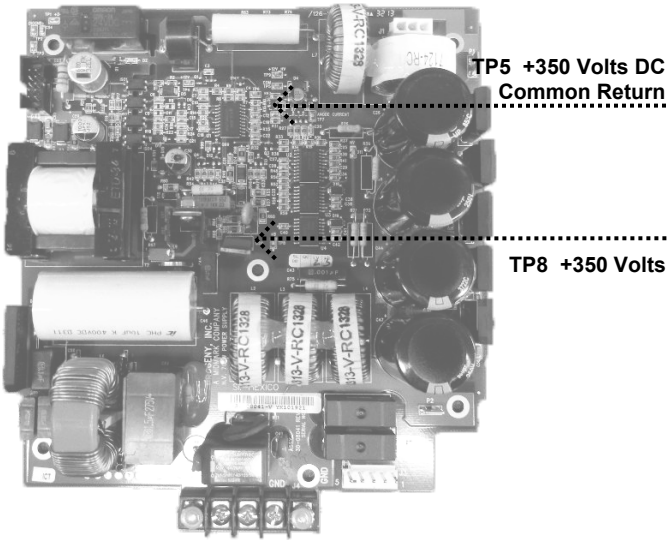


Figure 70 Power Supply Board 30-08041

Incorrect kV

At times, non-invasive measurement of an otherwise fully functional system indicates that kilovoltages may be incorrect. Kilovoltage [kV] is controlled by the microprocessor and is not adjustable. The Preva generates kilovoltage by first establishing a reference voltage and then comparing the feedback voltage to the reference. Follow these steps to establish proper operation of the kV controls

1. On the Logic Board, place a voltmeter on TP8 or TP10, the Common Return, and TP6, kV Program, as shown in *Figure 71*. Compare measurements to the following chart (volts DC).

	60 kV	**65 kV**	**70 kV**
4 mA	3.1	3.4	3.7
5 mA	3.2	3.5	3.75
6 mA	3.3	3.8	3.8
7 mA	3.4	3.7	NA

2. To evaluate the feedback voltages that represent the measured kV within the system, compare the observed values in the table below. To properly observe these values, select 1.5 seconds of exposure time and measure the DC voltages during the exposure only. This measurement is made across TP8 or TP10, the common return and TP3, the kV Monitor, as shown in *Figure 71*.

	60 kV	**65 kV**	**70 kV**
4 mA	3.1	3.4	3.7
5 mA	3.2	3.5	3.75
6 mA	3.3	3.6	3.8
7 mA	3.3	3.65	NA

Values that approximately match the above tables represent a correctly operating system. Other values may indicate that boards need to be replaced. Additional assistance can be obtained from Midmark Technical Support.

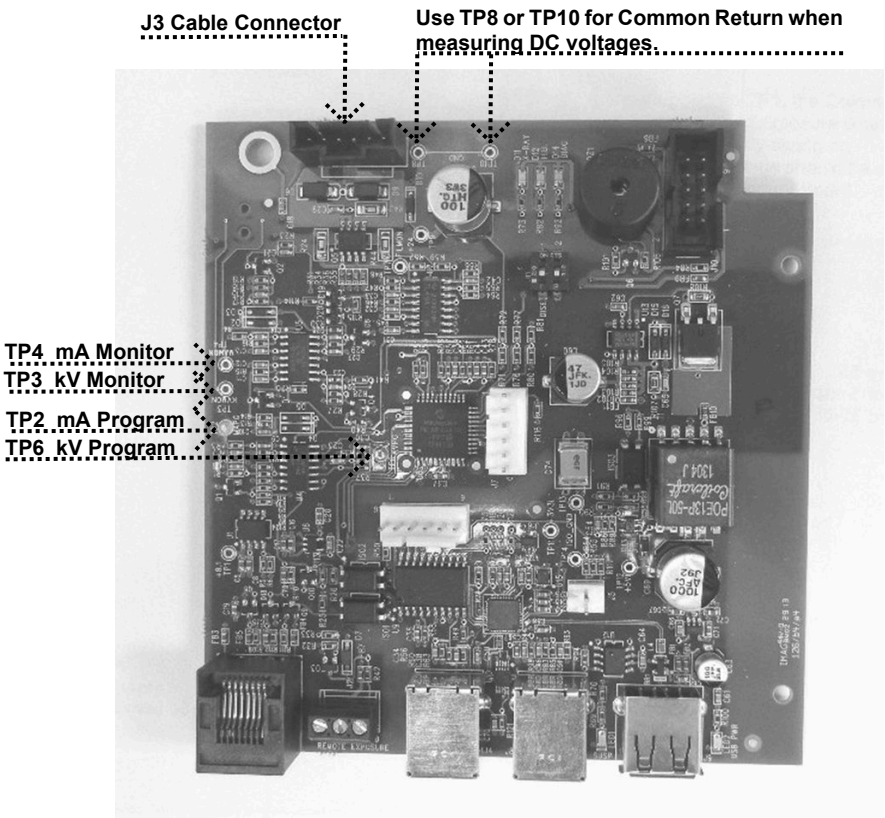


Figure 71
Logic Board
30-08160

Incorrect mA

At times, various measurements of an otherwise fully functional system indicate that milliamperage may be incorrect. Milliamperage [mA] is controlled by the microprocessor and is not adjustable. The Preva generates milliamperage by first establishing a reference voltage and then comparing the feedback voltage to the reference. Follow these steps to establish proper operation of the mA controls.

1. On the Logic Board, place a voltmeter on TP8 or TP10, the Common Return and TP2, mA Program, as shown in *Figure 71*. Compare measurements to the following chart (volts DC).

	60 kV	**65 kV**	**70 kV**
4 mA	3.1	3.4	3.7
5 mA	3.2	3.5	3.75
6 mA	3.3	3.8	3.8
7 mA	3.4	3.7	NA

2. To evaluate the feedback voltages which represent the measured mA within the system, refer to the table below; select 1.5 seconds of exposure time and measure the DC voltages during the exposure only. This measurement is made across TP8 or TP10, the Common Return, and TP4, the mA Monitor, as shown in *Figure 71*.

	Volts DC
4 mA	2
5 mA	2.4
6 mA	2.9
7 mA	3.4

Values which approximately match the above tables represent a correctly operating system. Other values may indicate that boards need to be replaced. Further assistance can be obtained from Midmark Technical Support.

Maintenance

Preva Tubehead Removal Instructions

Overview

Tubeheads are shipped with the yoke cable assembly mounted to the tubehead. This guide provides instructions for the installation technician on how to remove the original head, install the replacement tubehead, and how to calibrate the replacement tubehead.

⚠ CAUTION	Do not remove the tubehead until the articulating arm assembly has been secured with the provided cable tie and foam insert. The spring tension is adjusted to account for the weight of the tubehead. If it is not secured, the articulating arm will spring open and can cause serious injury.

Models Affected

All Preva Dental X-rays

Required tools

Spanner wrench (30-T0055)
Needle nose pliers
Metric Allen wrenches
#2 Phillips head screw driver
#1 Small Phillips head screw driver
Fluorescent screen (22-11467)

Instructions

1. The replacement head will have the yoke cable assembly attached.

   NOTE: Do not remove the yoke cable from the tubehead.

Figure 72

2. Remove the cone from the head being replaced. The cone sits in the tubehead. Grab the cone firmly, pull and twist out in the same motion.

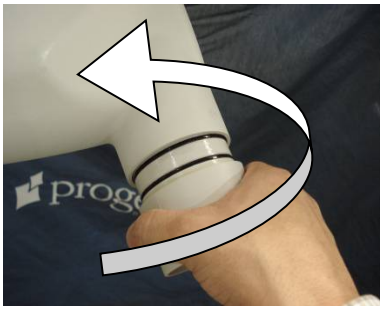
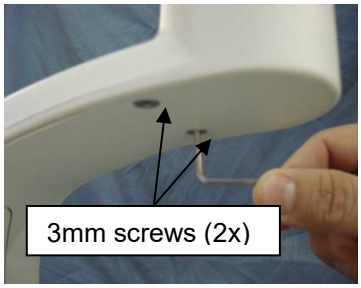


Figure 73

3. Install the cone in the replacement tubehead.

Figure 74

4. Remove the two Allen head screws from the yoke and remove the yoke cover.



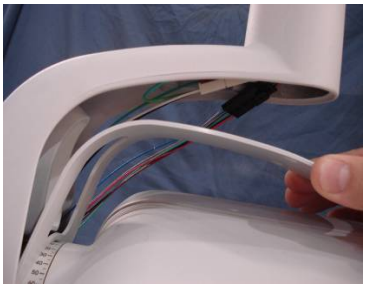


Figure 75

5. Unplug the black and white connector.

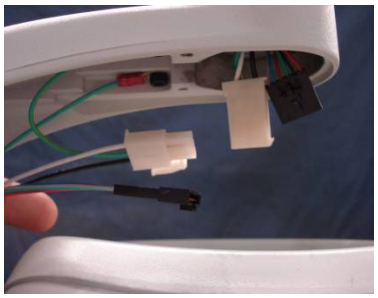


Figure 76

6. Remove the two Allen head screws that secure the two ground wires to the yoke. Take note of the position of each ground wire.

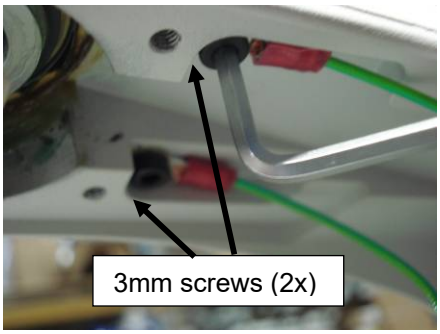


Figure 77

7. Remove the end cap from the side of the tubehead.

Figure 78

8. Remove the small Phillips head screw that holds the cable restraint.

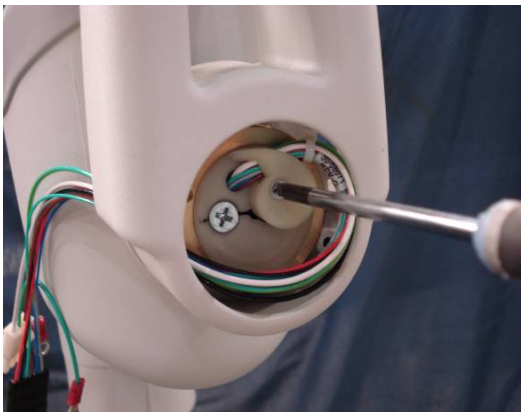


Figure 79

9. Remove the larger Phillips head screw.

Figure 80

10. Remove the larger retaining ring by pulling it out with a pair of needle nose pliers.

Figure 81

11. Unplug the black and white connectors located inside the tubehead.

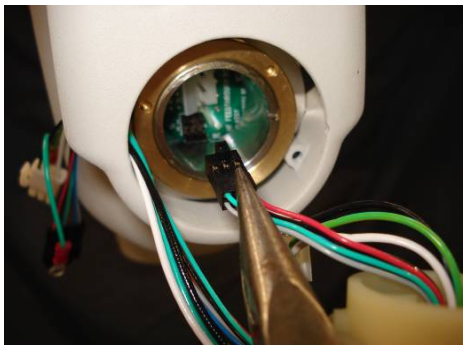


Figure 82

12. Secure the scissor arm with the provided cable tie and foam separator before removing both spanner rings.

⚠WARNING	Do not remove the tubehead until this step has been completed. The spring tension is adjusted to include its weight so the articulating arm will spring open and can cause serious injury if it is not secured.

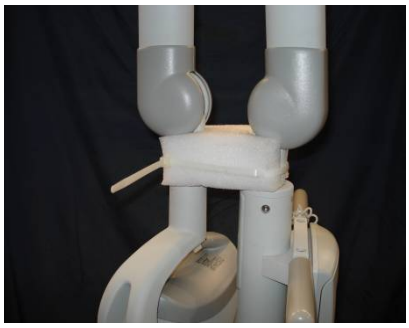


Figure 83

13. Assemble the spanner wrench by threading the two leverage arms into the base of the spanner wrench.

Figure 84

14. Align the three pins on the spanner tool with the alignment holes in the brass spanner nut.

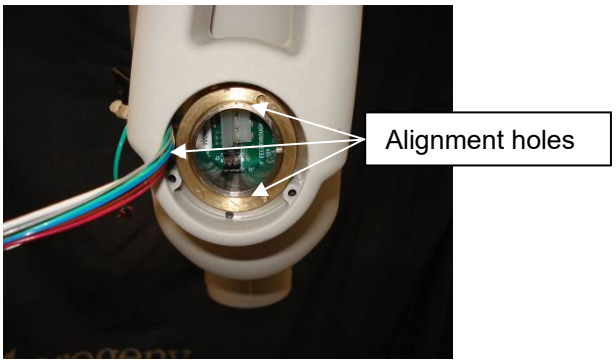


Figure 85

15. Break loose the spanner ring by turning the spanner wrench counter-clockwise.

Figure 86

16. Repeat steps 14 & 15 to remove the second spanner ring.

17. Carefully remove the tubehead from the yoke.

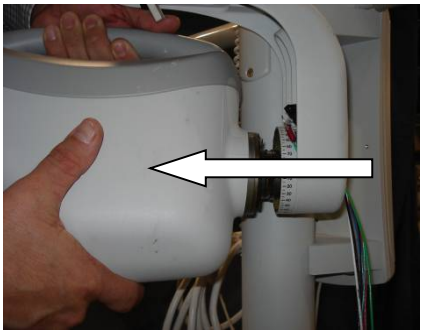


Figure 87

18. Remember to transfer the friction ring from the original tubehead to the new tubehead. The friction ring will either be on the shaft of the original tubehead or in the yoke assembly

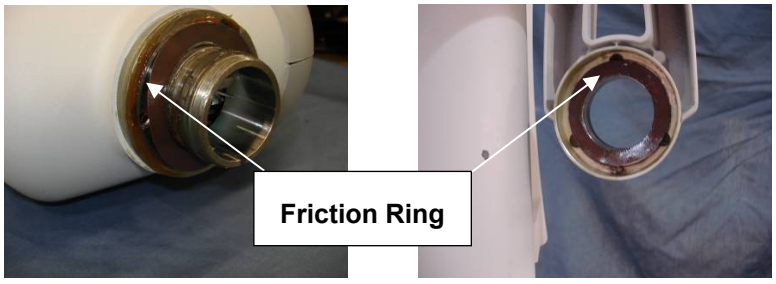


Figure 88

19. Feed the connectors and ground wires of the pre-assembled yoke cable assembly through the opening of the yoke collar.

Figure 89

20. Insert the tubehead into the yoke collar

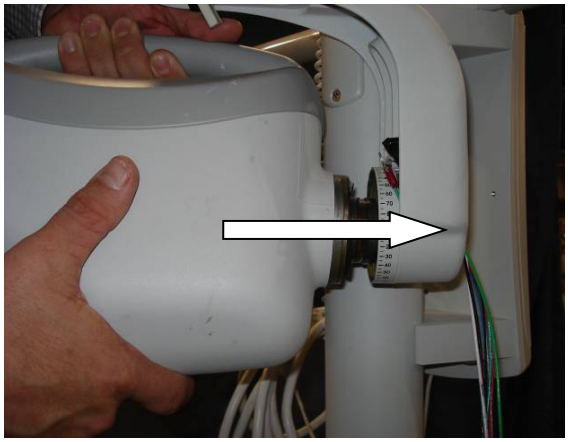


Figure 90

21. Feed the connectors and ground wire of the yoke cable through the first spanner nut.

Figure 91

22. Manually thread the spanner nut on the tubehead shaft. Insert a small screwdriver into one of the alignment holes to finish tightening the spanner ring.

Figure 92

23. Feed the connectors and ground wire of the yoke cable through the spanner wrench.

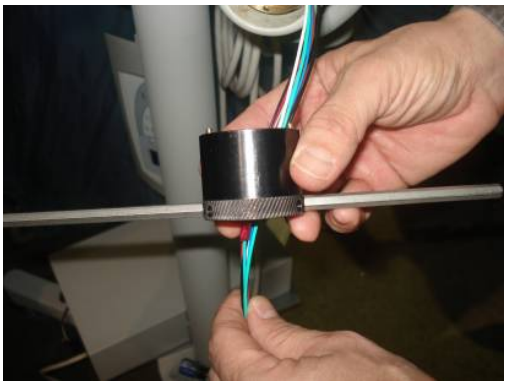


Figure 93

24. Align the three pins on the spanner wrench with the three holes in the spanner nut.

    NOTE: Take care not to pinch or cut any of the yoke cable assembly wires. Doing so will cause intermittent exposure or no exposures.

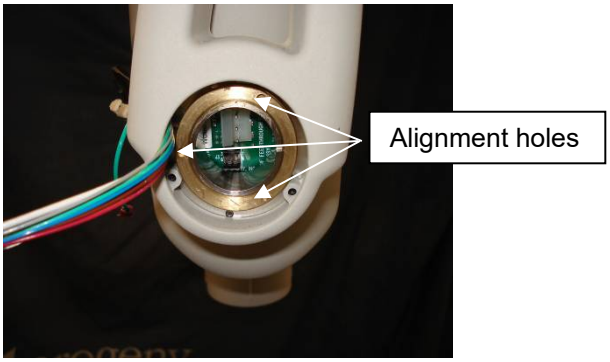


Figure 94

25. Tighten the spanner nut.

26. Carefully remove the spanner wrench.
    NOTE: Take care not to damage the connectors.

27. Repeat steps 21 through 26 for the second spanner nut.

28. Feed the black connector through the yoke collar.
    NOTE: Take care not to damage the connector.

Figure 95

29. Feed the white connector through the yoke collar.
    NOTE: Take care not to damage the connector.

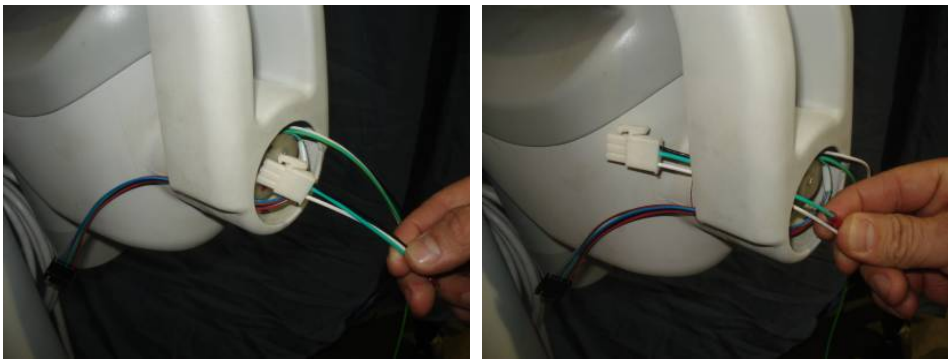


Figure 96

30. Feed the ground wire through the yoke collar.
    NOTE: Take care not to damage the connector.

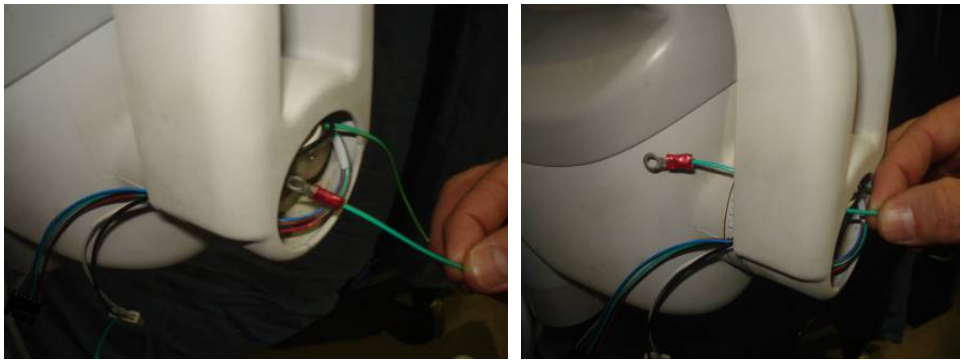


Figure 97

31. Re-attach the two ground cables that were removed in (Step 6.)

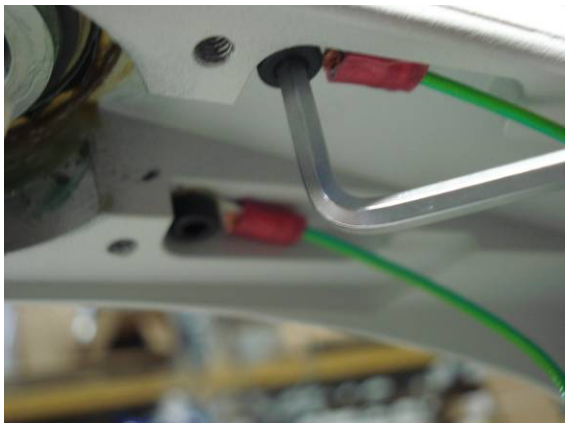


Figure 98

32. Connect the black and white connectors that were disconnected in (Step 5.)

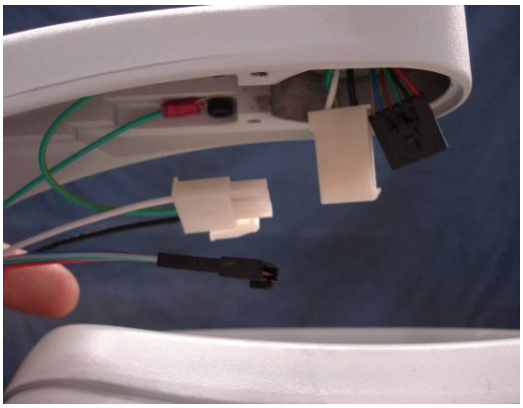


Figure 99

33. To ensure correct operation and to prevent damage to the yoke cable assembly perform the following steps:

    33.1) Point the tubehead down.

    33.2) Check that the large Phillips head screw is at the 9 o'clock position and that there is a natural loop in the cable harness.

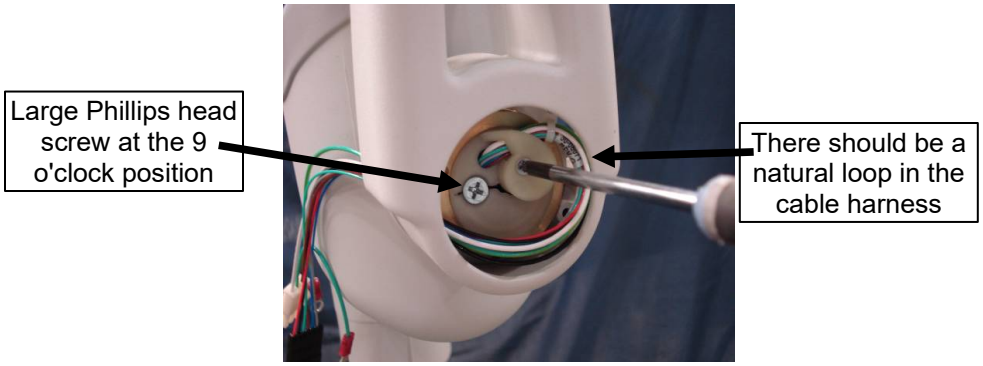


Figure 100

34. Mount the yoke cover that was removed in (Step 4)

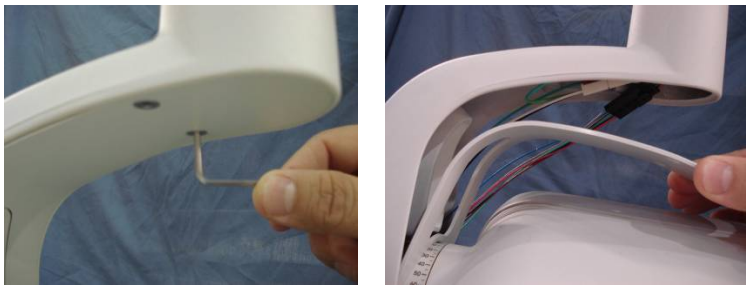


Figure 101

35. Verify that the wires are **not** binding when the tubehead is rotated completely clockwise or completely counter-clockwise. The cabling should expand and contract cleanly and evenly without any binding.

36. Place the cap back on the tubehead.

Figure 102

37. Proceed with the automated calibration found on page 75 if Logic PCB firmware revision is 5.0 or lower.

Mechanical Adjustments

Determining the Necessary Adjustment

The balance and friction of the Articulating Arm and the friction of the Tubehead are set at the factory. During installation, check the balance and friction. When moving the Tubehead, the Articulating Arm should be steady in all positions and move before the Horizontal Arm.
Note: Do not use mechanical adjustments to compensate for a system that is not properly leveled on the wall.

Tubehead Movement

The movement of the Tubehead is set in the factory and cannot be adjusted.

Horizontal Arm Adjustment

Note: If performing this adjustment as part of the initial installation of the Preva, omit steps 1-3.

1. Remove the screw from the Control Unit front cover.
2. Carefully remove the front cover.
   Note: If the Operator Panel is installed on the Control Unit, carefully keep the Operator Panel together with the front cover.
3. Unplug the cable connectors and set the front cover aside.
4. Locate the brake assembly at the top of the Control Unit. The brake assembly has a screw on either side of a clamping bar over the Horizontal Arm pivot post.
5. Using a 4 mm Allen wrench, as shown in *Figure 103*, tighten the screws equally to apply adequate braking to the pivot post so that Horizontal Arm begins to move after the Articulating Arm.
6. Replace and re-connect the front cover of the Control Unit. Replace the screw on the front cover.

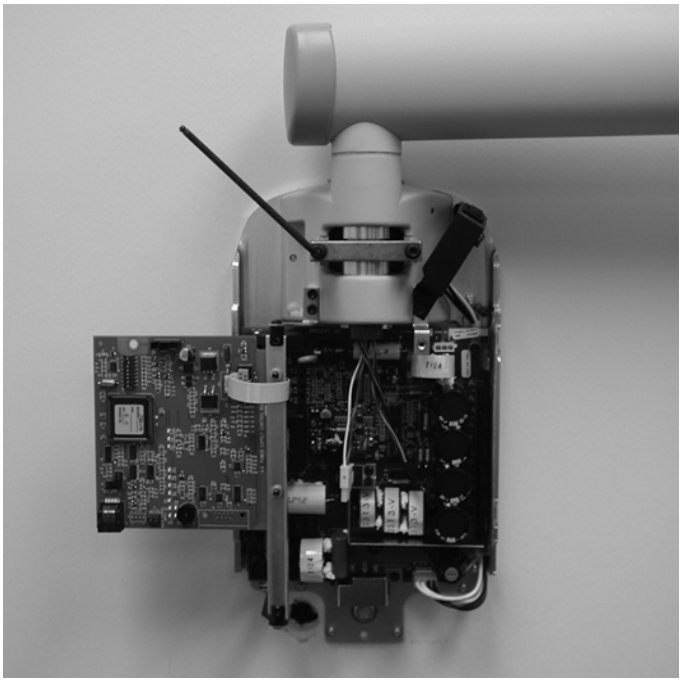


Figure 103 Tightening the Brake

Adjusting the Horizontal Arm Brake Assembly

Locate the friction assembly screws. Using a 3 mm Allen wrench, as shown in *Figure 104*, tighten or loosen screws as necessary to get proper movement without unwanted horizontal movement of the Articulating Arm.

⚠CAUTION Do not attempt to adjust any other screws in the horizontal arm.

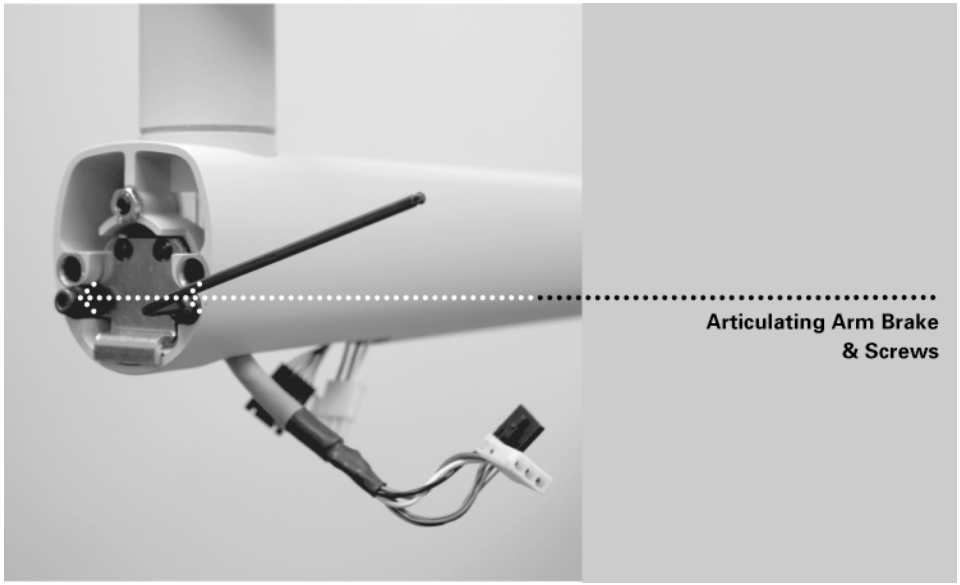


Figure 104 Adjusting the Articulating Arm Brake Assembly

Articulating Arm, Outer Section Movement

1. Remove the covers from the ends of the outer section of the Articulating Arm (the section nearest to the Tubehead).

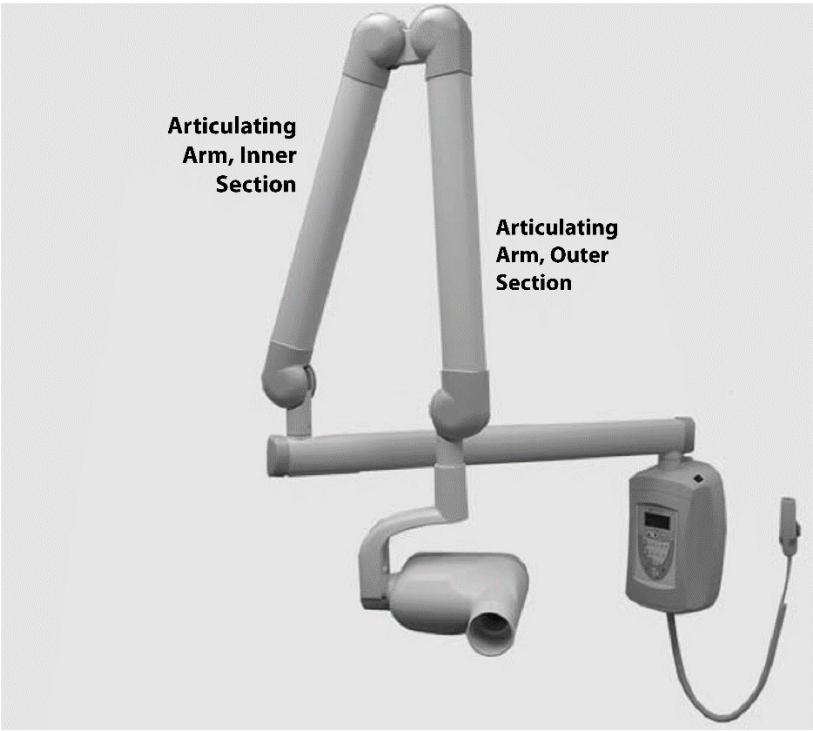


Figure 105 Inner and Outer Sections of the Articulating Arm

2. Position the Articulating Arm with the outer section approximately horizontal.
3. Use a 2 mm Allen wrench to loosen the four friction adjustment screws for the outer section of the Articulating Arm (Figure 106).

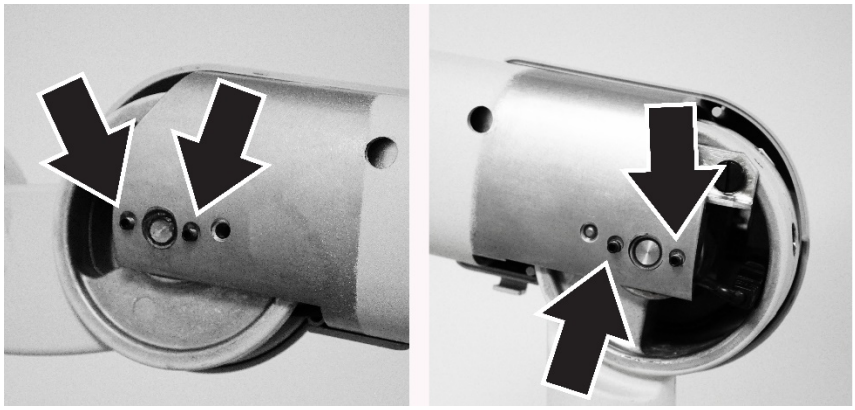


Figure 106 Articulating Arm, Outer Section Friction Screws

4. Insert a 23 cm (9 in.) long 8 mm Allen wrench (T-handle) into the adjustment nut, as shown in Figure 107. Turning the wrench clockwise will cause the outer section of the Articulating Arm to lift. Turning the wrench counterclockwise will cause it to drop.

Figure 107 Adjusting the Outer Section of the Articulating Arm

5. Adjust as necessary until the outer section of the Articulating Arm no longer drifts.
6. Loosely tighten the four friction adjustment screws.
7. Verify that there still is no drift when the arm is repositioned. If the arm drifts, repeat this procedure from step 2.
8. When there is no drift when the arm is placed in any position, fully tighten the friction adjustment screws.
9. Replace the covers.

Articulating Arm, Inner Section Movement

1. Remove the covers from the inner section of the Articulating Arm (the section nearest the Control Unit).
2. Position the inner section of the Articulating Arm at a 45-degree angle.
3. Loosen the Articulating Arm friction adjustment screws for the inner segment (4 total, see Figure 108).

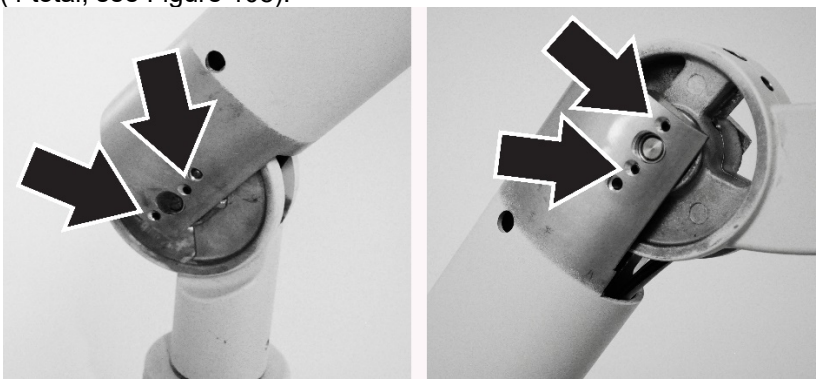


Figure 108 Articulating Arm, Inner Section Friction Screws

4. Place a 23 cm (9 in.) long 8 mm Allen wrench (T-handle) into the adjustment nut inside the Articulating Arm, as shown in Figure 109. Turning the wrench clockwise will cause the inner segment of the Articulating Arm to lift. Turning the wrench counterclockwise will cause it to drop.

Figure 109 Adjusting the Inner Section of the Articulating Arm

5. Adjust as necessary until inner segment of the Articulating Arm no longer drifts.
6. Loosely tighten the friction adjustment screws .
7. Verify that there still is no drift when the arm repositioned. If the arm drifts, repeat this procedure from step 2.
8. When there is no drift when the arm is placed in any position, fully tighten the friction adjustment screws.
9. Replace the covers.

Default Exposure Times

These tables show the default exposure settings for each combination of Tooth, Image Receptor Type, and Patient Size on the Operator Panel. These exposure settings can be modified using the System Configuration mode. See the System Configuration section for details on page 67.

8-inch Cone (20 cm)

Setting		Progeny®		Schick		Dexis®		Kodak		Sirona		PSP		D Speed		E/F Speed	
		Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child
Incisor	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.125	0.064	0.080	0.050	0.125	0.064	0.080	0.050	0.080	0.064	0.160	0.080	0.320	0.160	0.160	0.080
Bicuspid	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.125	0.064	0.080	0.050	0.125	0.064	0.125	0.080	0.080	0.064	0.160	0.080	0.320	0.160	0.160	0.080
Bitewing	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.160	0.080	0.100	0.064	0.160	0.080	0.125	0.080	0.100	0.080	0.200	0.100	0.400	0.200	0.200	0.100
Lower Molar	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.160	0.080	0.100	0.064	0.160	0.080	0.160	0.080	0.100	0.080	0.200	0.100	0.400	0.200	0.200	0.100
Upper Molar	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.200	0.100	0.125	0.080	0.200	0.100	0.200	0.125	0.125	0.080	0.250	0.100	0.500	0.200	0.250	0.100

12-inch Cone (30 cm)

Setting		Progeny®		Schick		Dexis®		Kodak		Sirona		PSP		D Speed		E/F Speed	
		Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child	Adult	Child
Incisor	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.250	0.125	0.160	0.100	0.250	0.125	0.160	0.100	0.160	0.125	0.320	0.160	0.640	0.320	0.320	0.160
Bicuspid	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.250	0.125	0.160	0.100	0.250	0.125	0.250	0.160	0.160	0.125	0.320	0.160	0.640	0.320	0.320	0.160
Bitewing	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.320	0.160	0.200	0.125	0.320	0.160	0.250	0.160	0.200	0.160	0.400	0.200	0.800	0.400	0.400	0.200
Lower Molar	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.320	0.160	0.200	0.125	0.320	0.160	0.320	0.160	0.200	0.160	0.400	0.200	0.800	0.400	0.400	0.200
Upper Molar	kV	60	60	65	65	60	60	65	65	60	60	60	60	60	60	60	60
	mA	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7	7
	sec	0.400	0.200	0.250	0.160	0.400	0.200	0.400	0.250	0.250	0.160	0.500	0.200	1.000	0.400	0.500	0.200

Arm and Tubehead

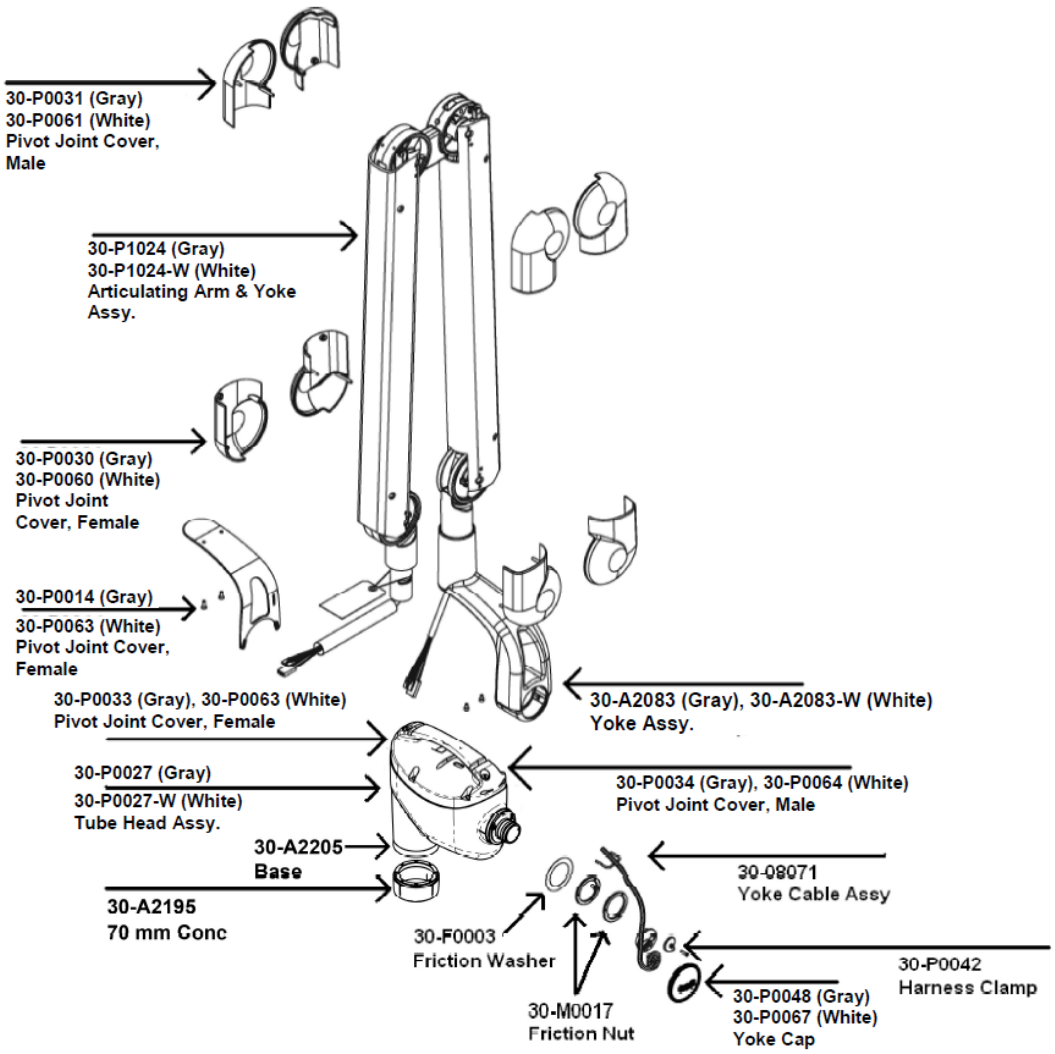


Figure 110 Arm and Tubehead

Horizontal Arm

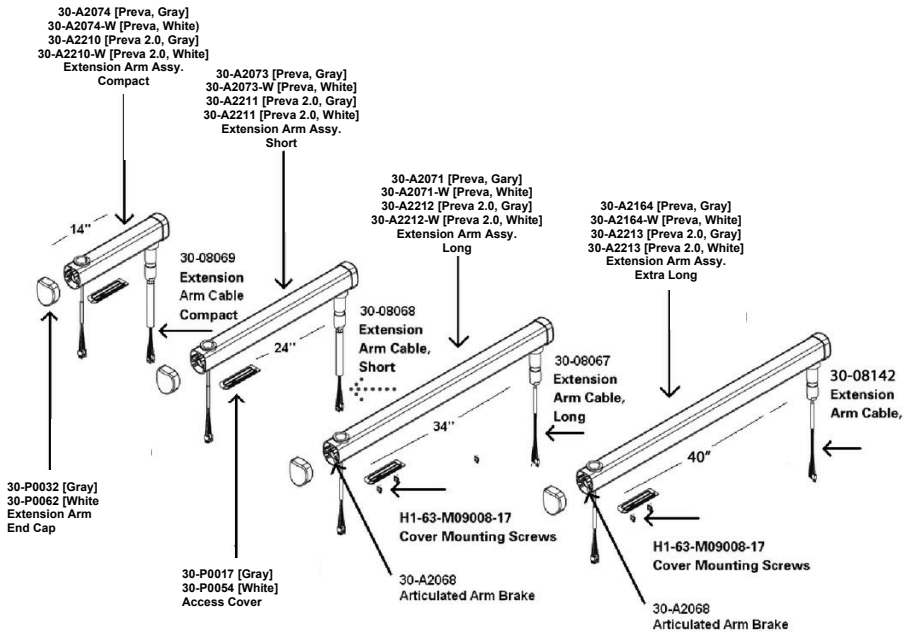


Figure 111 Horizontal Arm

Art. Arm Brake 30-A2068

Mounting Plates

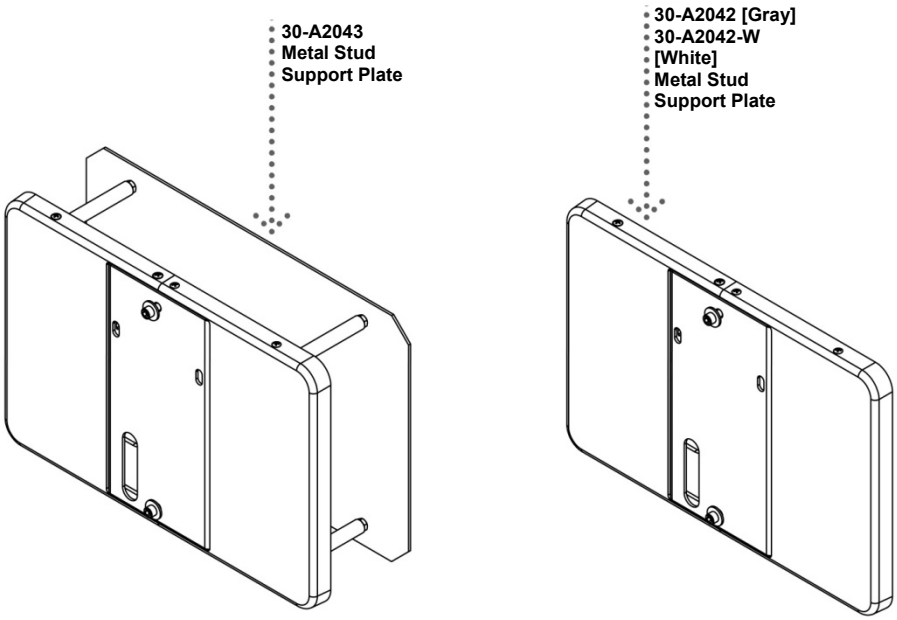


Figure 59 Mounting Plates

Operator Panel

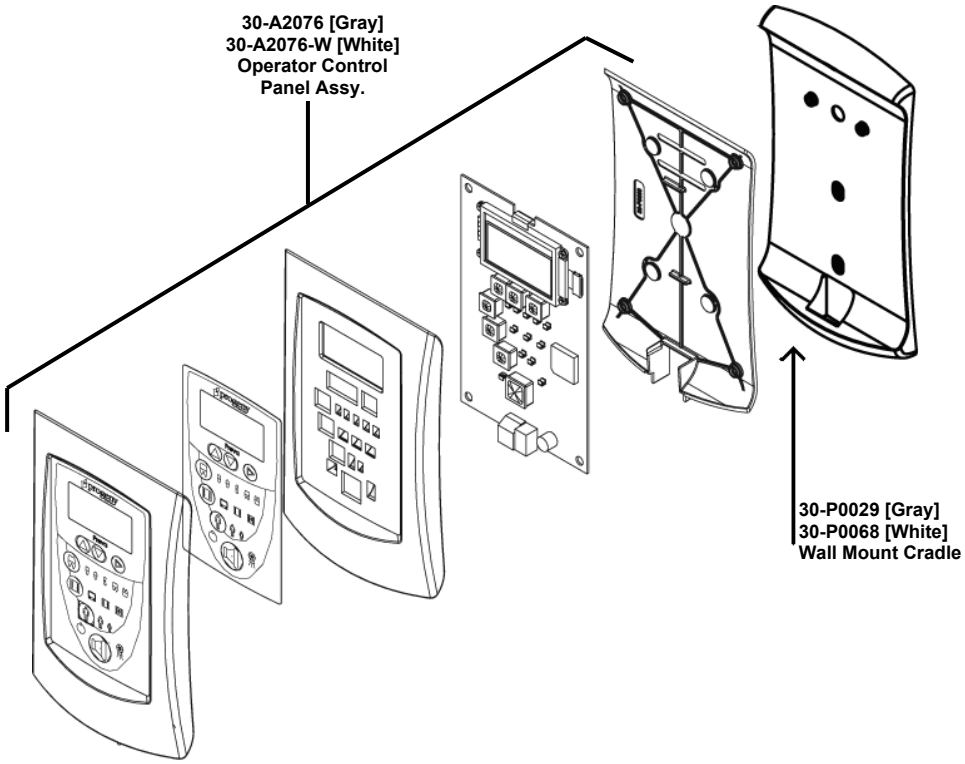


Figure 60 Operator Panel

<u>Cables</u>
Cat 5
50ft.
E1-13034

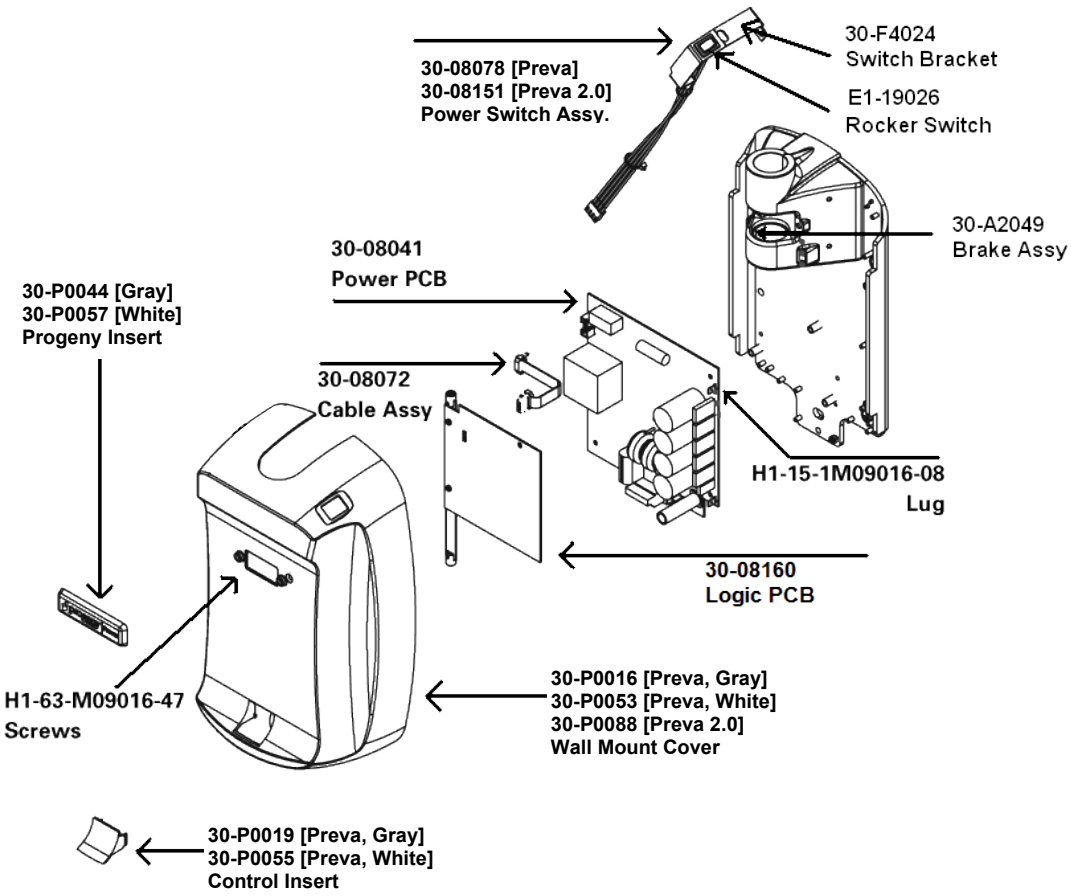
Cat 5
25ft.
E1-13003

Cat 5
6 inch
E1-13004

Exposure Cord Pigtail

30-08035

Control Unit



For Preva 2.0

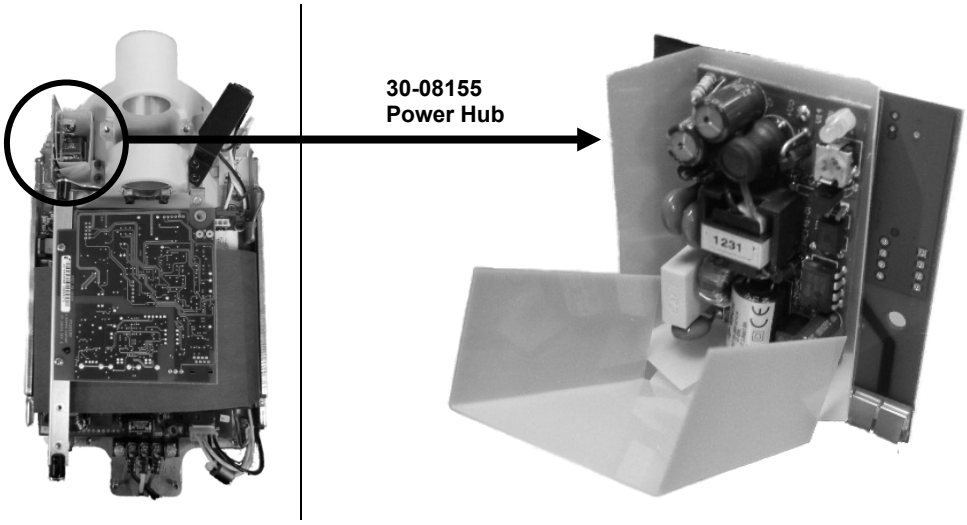


Figure 61 Control Unit Assembly

Hand switch

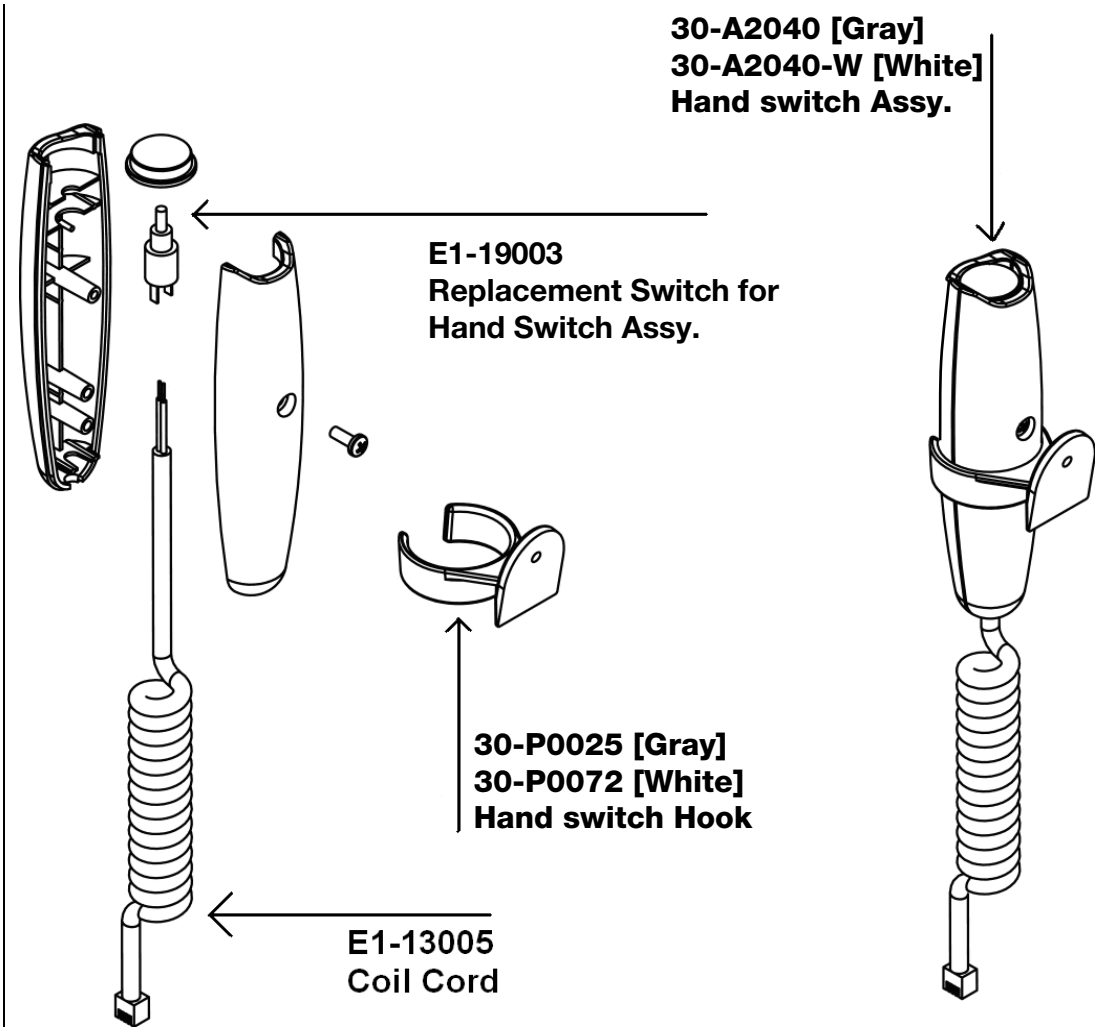
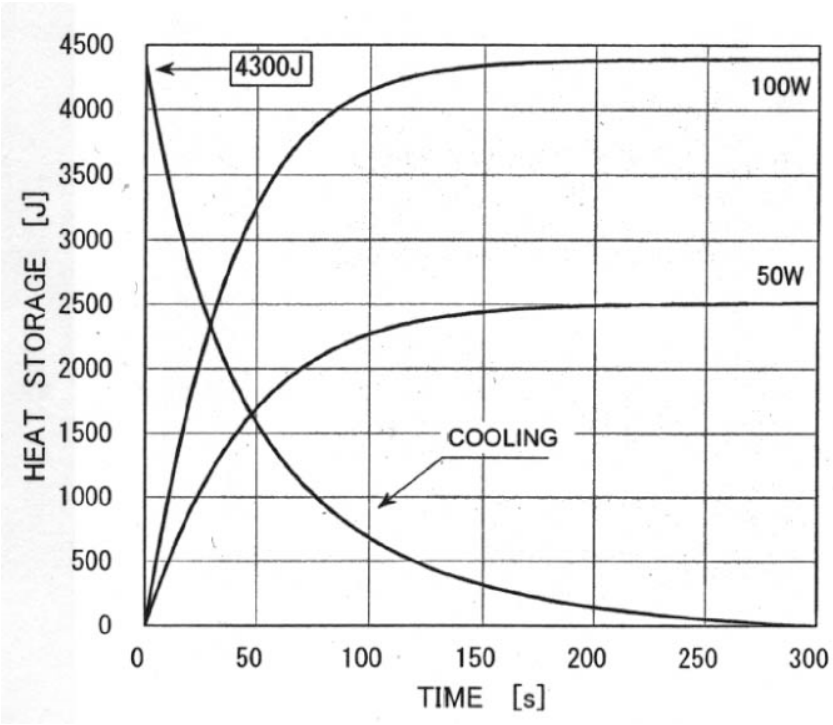


Figure 115 Hand Switch

Specifications

Parameter	Description
Line Voltage	AC 110 V to 230 V, 50 Hz or 60 Hz
Line Load	250 V, UL Recognized – It is recommended that branch circuit does not exceed 15A
Tube Potential	60 kV, 65 kV, 70 kV
Tube Current	4 mA, 5 mA, 6 mA, 7 mA (7 mA is not available at 70 kV)
Irradiation Time	20 ms through 2 s
Maximum Deviation from Indicated Values	Peak tube potential, maximum deviation: ±5% Tube current, maximum deviation: ±1 mA Exposure time: min 20 ms, max. 2 s, max. deviation: ±5%+1 ms
Minimum Source-to-Skin Distance	20 cm (8 in.) 30 cm (12 in.)
Focal Spot	0.4 mm (per IEC 60336)
Temperatures	
Operating	+10 °C to +35 °C (+50 °F to +95 °F)
Storage	-35 °C to +66 °C (-31 °F to +151 °F)
Transport	0 °C to +50 °C (+32 °F to +122 °F)
Atmospheric Pressures	
Operating	70 kPa to 106 kPa
Storage	70 kPa to 106 kPa
Transport	70 kPa to 106 kPa
Maximum Altitude	3,000 m (9,843 ft.)
X-ray Beam Dimension	Diameter of 6 cm (2.36 in.) at the end of the 8-inch cone. Cones with smaller diameter or rectangular beams are available.
Humidity Range (Operation & Storage)	10 to 80% non-condensing
U.S. Patents	D470237, D469182, D470589, and 6,837,468



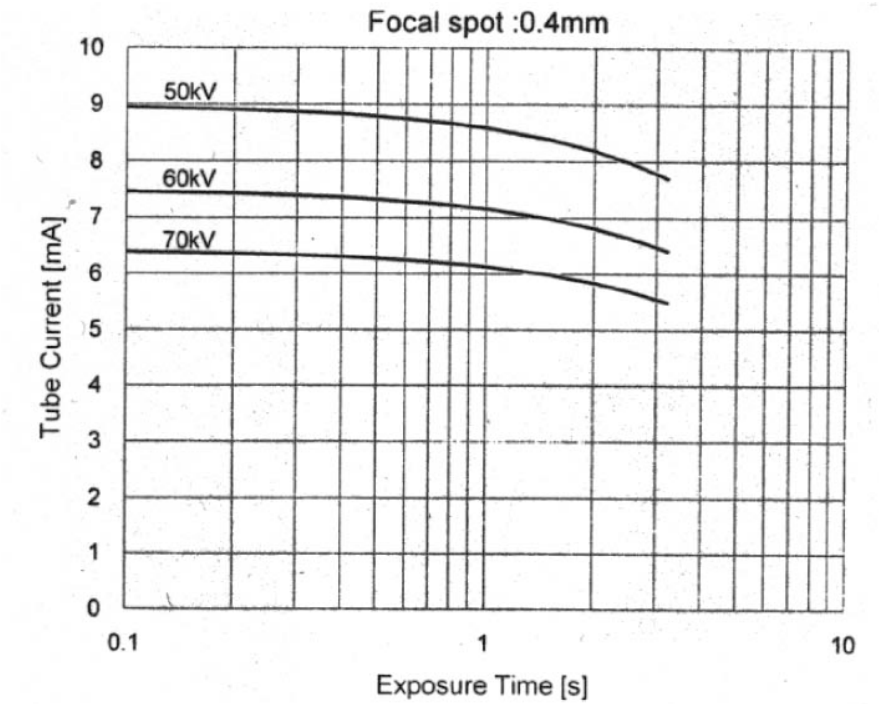
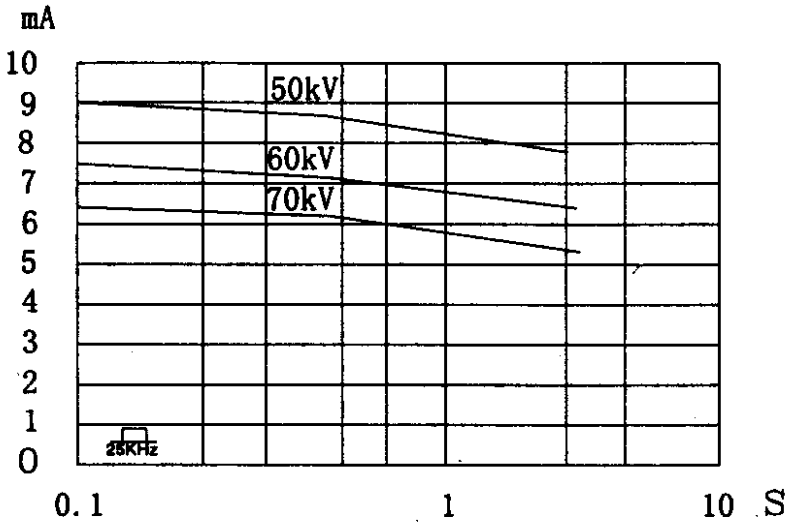
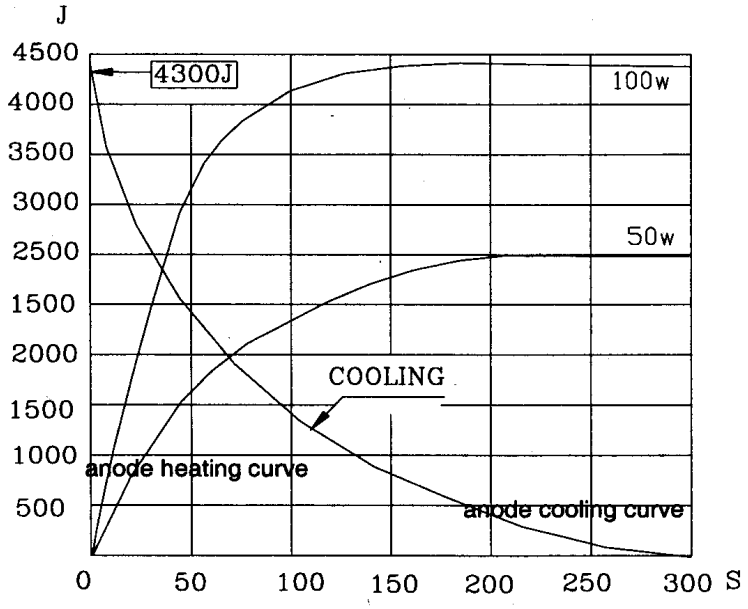


Figure 116
Canon (Toshiba)
Tube Rating Charts



Rating Chart



Thermal Characteristics Chart

Figure 117
Kailong Tube
Rating Charts

Appendix A

Assembly Instructions for DC Mobile Unit

Tools Required

3/8” square drive hex key 10 mm
3/8” square drive hex key x 6-inch extension
3/8” square drive ratchet
No. 1 Phillips screwdriver
7 mm nut driver
Small flat-blade screwdriver
4 mm hex key
5 mm hex key
Utility knife
Portable power drill

1. Open the box from the top side.

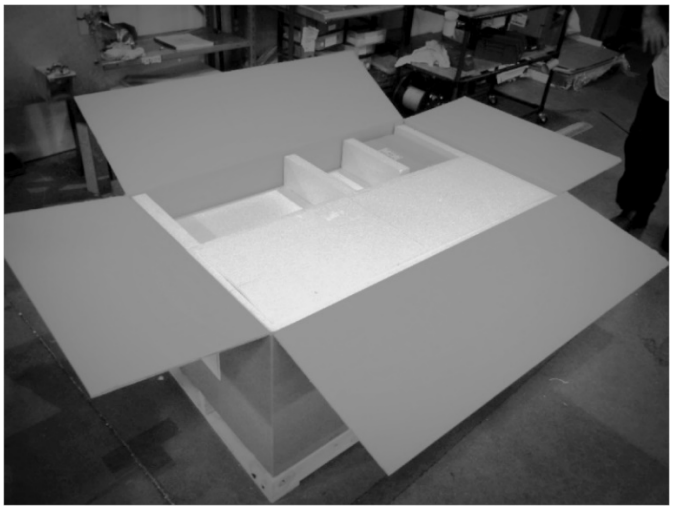


FIGURE 62

2. Remove the ten transportation screws from the base of the crate.

FIGURE 63

3. Lift the shipping box and separate from the crate.
4. There are two layers of parts. Separate the top layer and place on the floor or remove each piece individually.

⚠CAUTION Observe proper lifting precautions while doing this. The base is heavy and requires two people to lift.

NOTICE To prevent damage to the tubehead, take care when handling the articulating arm assembly.

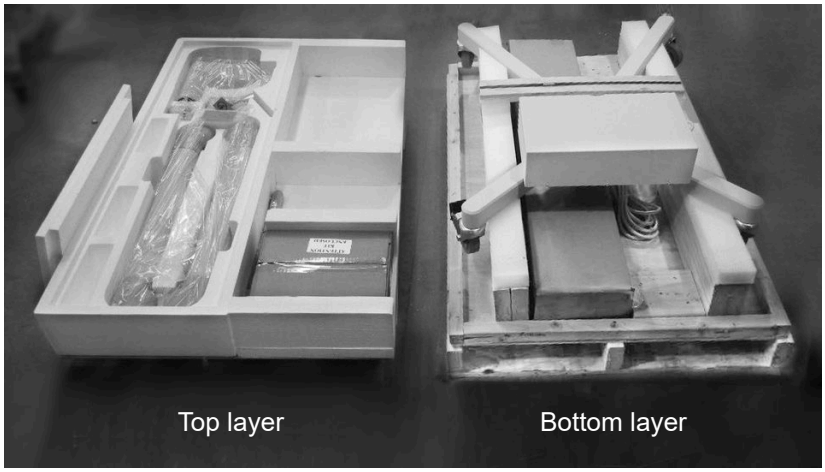


FIGURE 64

5. Cut the transportation band from the lower layer that secures the mobile base in the bottom layer.

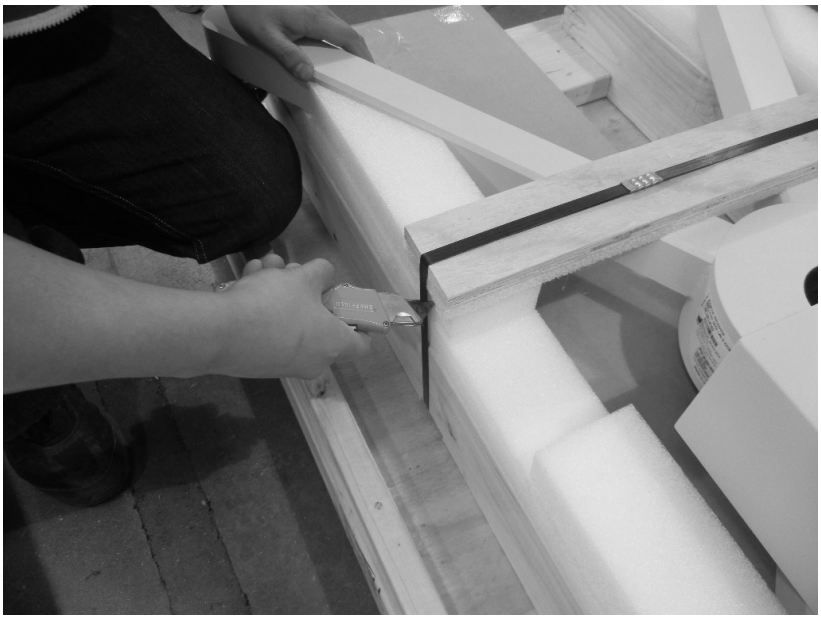


FIGURE 65

6. Remove the screws at the base of the control unit and lift off the cover.

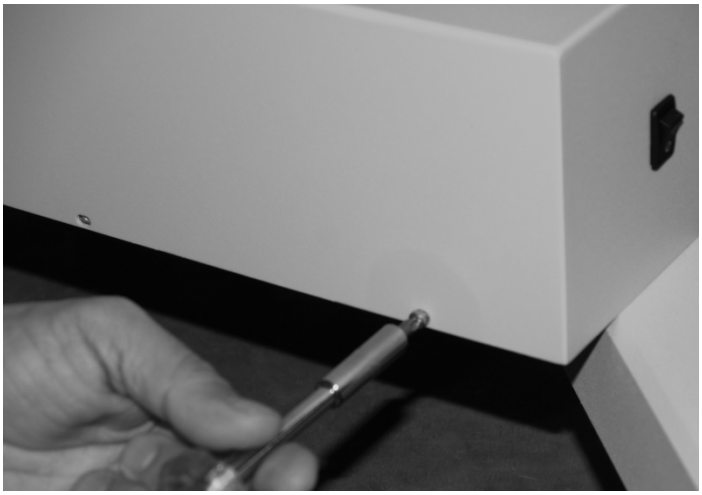


FIGURE 66

7. Separate the mobile unit base from the pallet.

⚠CAUTION Observe proper lifting precautions while doing this. The base is heavy and requires two people to lift.

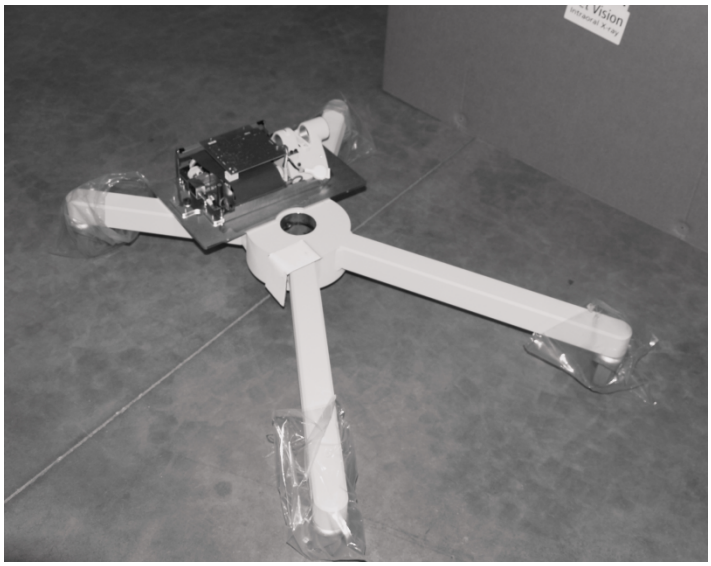


FIGURE 67

8. Locate the mobile unit post (located in the bottom layer of parts removed in step 3) and insert into the mobile base as shown. Orient the post with the wires exiting toward the control unit as shown below.
NOTE: Take care not to pinch the Cat 5 cable or the tubehead connectors.

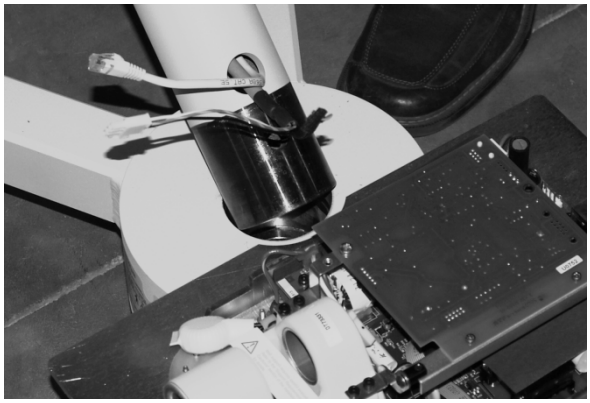
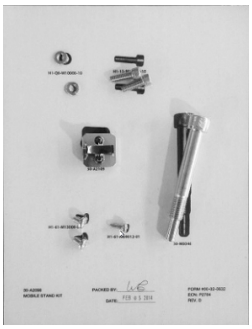


FIGURE 124

9. Open “Kit, Mobile Stand” (PN 30-A20198). Attach the post to the mobile base and use the 10 mm hex key to secure it with the column screw (PN 30-M0046) from the kit.



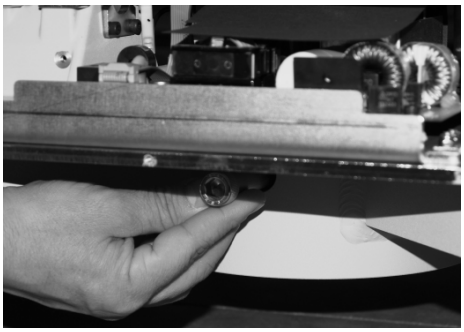


FIGURE 68
FIGURE 69

10. Use the Allen wrench to back out the two column screws that secure the articulated arm to the post. This will allow the articulating arm to be inserted completely into post.

FIGURE 70

11. Remove the red transportation label from the Articulated Arm/Tubehead assembly. Pull back the plastic packaging to expose the shaft. Remove the paper tube protecting the cables and connectors.

12. Lift the Arm/Tubehead carefully and guide the cables through the top of the post. Carefully insert the articulated arm, taking care not to pinch or damage the connectors**.**
Note that the articulated arm must be oriented away from the control unit (see Figure 131). This will allow the two column screws to be recessed in their holes as shown in Figure 132. (If the articulated arm is installed in any other orientation, the column screws will protrude about 3 mm (1/8 inch) and the arm will not rotate correctly.)

FIGURE 71

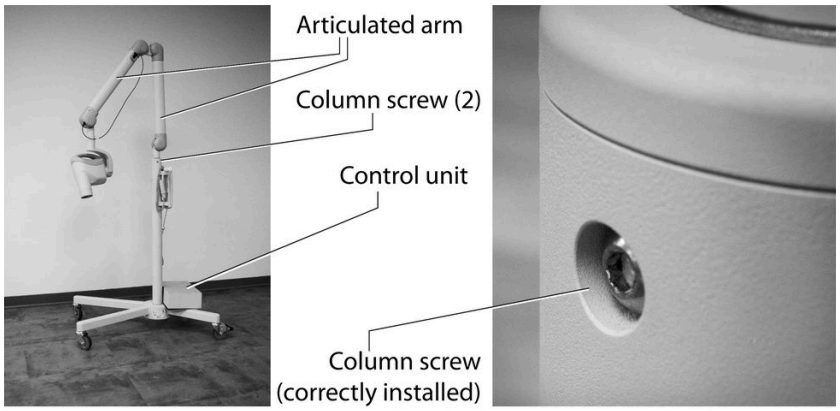


FIGURE 131

FIGURE 132

13. Secure the articulated arm assembly to the post with the two column screws that were backed out in step 9.

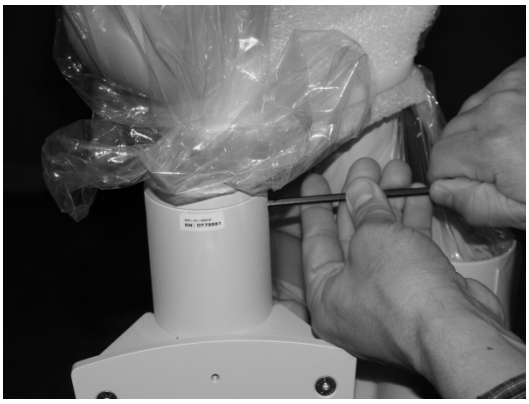


FIGURE 72

14. Locate and install the articulating arm brake assembly. Install and adjust by tightening to the point where the articulating arm does not drift when the arm is pushed lightly**.**

FIGURE 134

FIGURE 135

15. Pry apart the Isolator containing the connectors for the cables. Connect the power cables (white connectors).

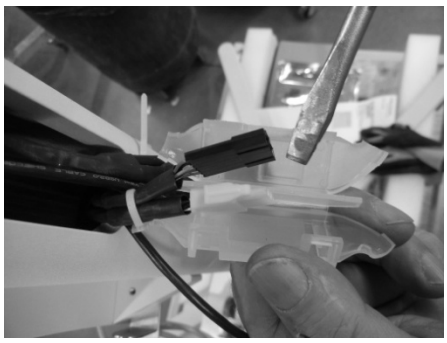
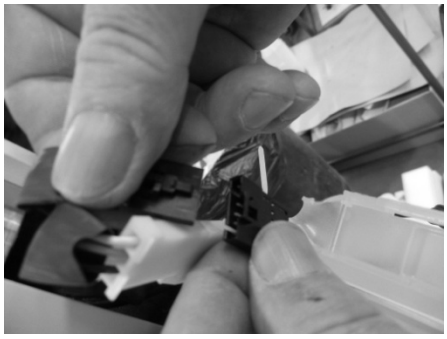


FIGURE 136
FIGURE 137

16. Connect the feedback cables (black connectors). Insert cables into the Isolator, one on each side of the divider and snap shut.

FIGURE 138
FIGURE 139



17. If the unit is a Preva 2.0 (Sensor ready), connect the USB cables. Insert cables into the post.

FIGURE 140

FIGURE 141

18. Install the cover plate.

FIGURE 142

19. Remove the screw that locks down the Logic board. Swing out the Logic Board and connect the three connections as shown below.

- A) Black connector (Feedback from tubehead)
- B) White connector (Power to tubehead)
- C) Cat5 (network cable)
- D) USB (for Sensor ready units)

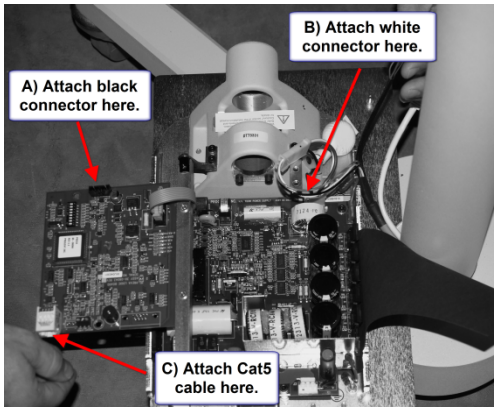


FIGURE 73

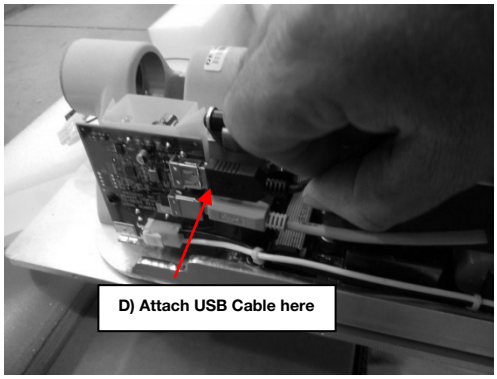


FIGURE 74

20. Attach the control unit cover**.**

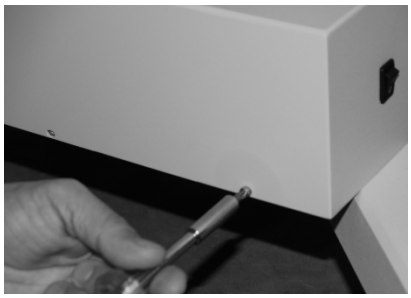


FIGURE 145

21. Feed the Cat5 cable through the Operator Panel Cradle. Feed remote exposure cable through the bottom of cradle**. NOTE: Allow a few coils of slack inside for strain relief.** Attach the cradle with supplied hardware.

FIGURE 146

FIGURE 147

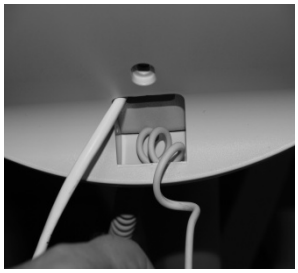
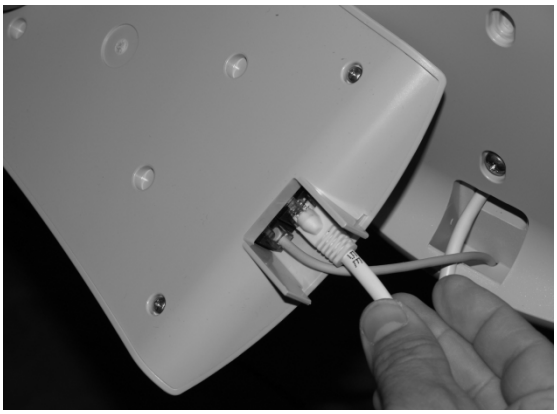


FIGURE 148

22. Connect Cat5 cable and remote switch cable to the Operator Panel**.** Mount the Operator Panel into cradle**.**

FIGURE 149



23. Install the mobile unit handle with the supplied hardware.

FIGURE 150

24. Attach the remote switch holster by removing the adhesive backer and attaching to the frame**.**

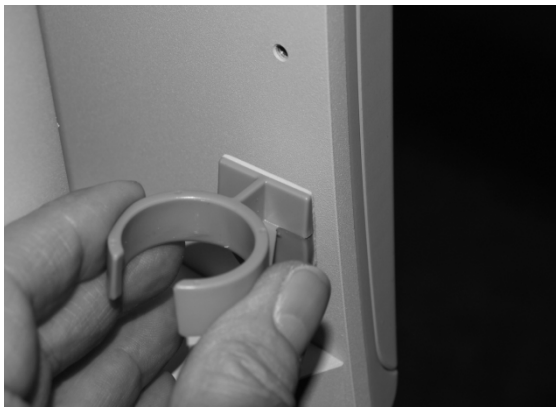


FIGURE 151

Replacing the Power Cord

Tools Required

Phillips screwdriver, 3 mm hex key, needle nose pliers

1. Remove the six screws that secure the control unit cover.

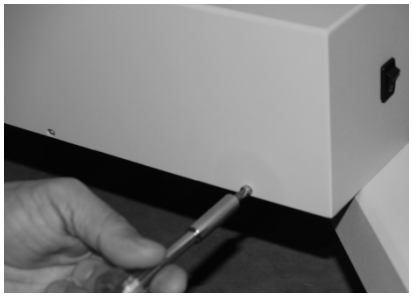


FIGURE 152

2. Remove the terminal block cover.

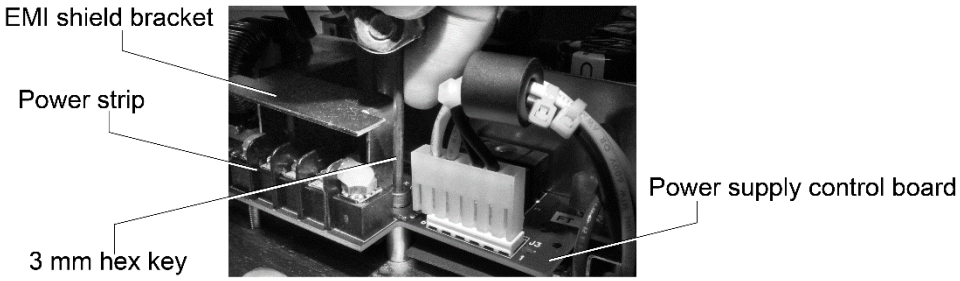


FIGURE 75

3. Loosen the three screws that secure the power cord (Part# E1-13028).

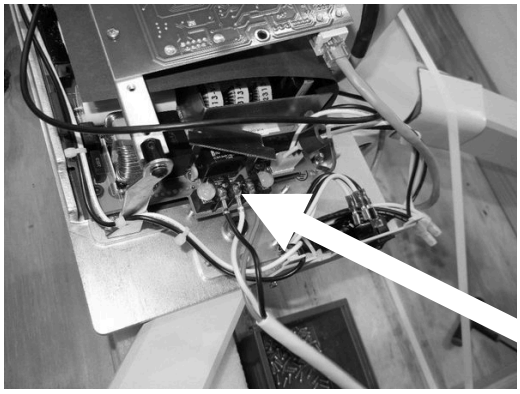


FIGURE 154

4. Slide the strain relief (Part# E1-22031) out of its slot.

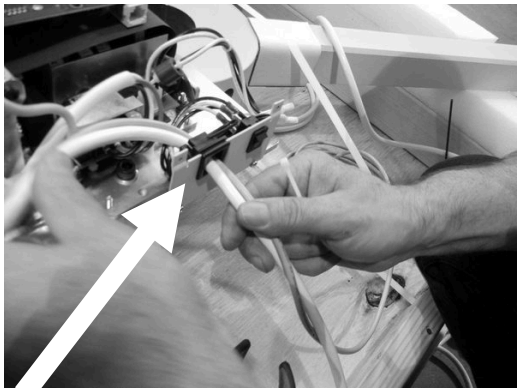


FIGURE 76

5. Cut the tie wrap to free the power cord for removal.

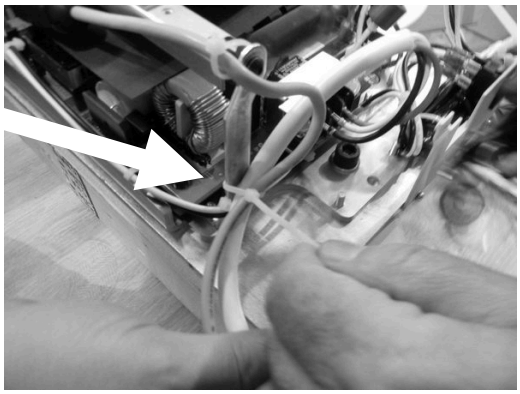
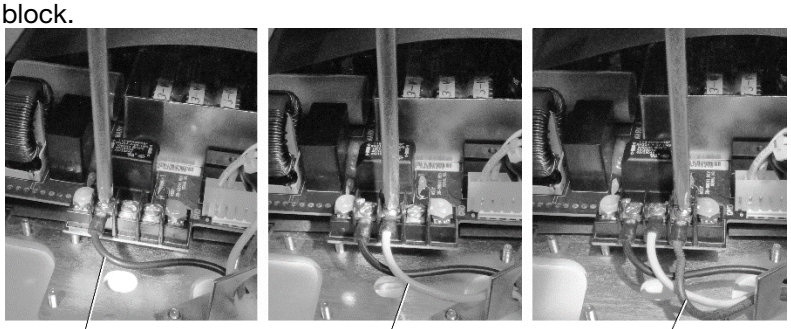


FIGURE 156

6. Connect the spade lugs of the three power cord wires to the terminal block.



Black to “LINE” White to “NEUT” Green to “GND”

FIGURE 157

7. Snap the strain relief onto the new power cord.

8. Slide the strain relief into the bracket slot.

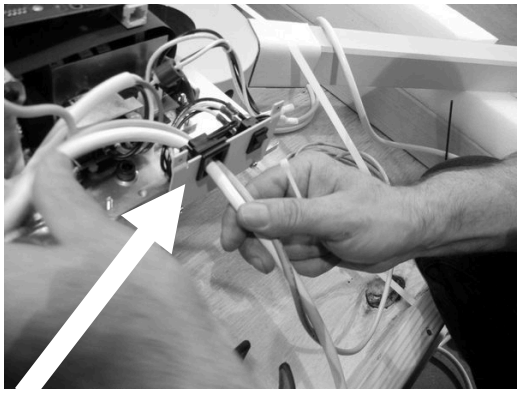


FIGURE 158

9. Bundle the cords with tie wrap.

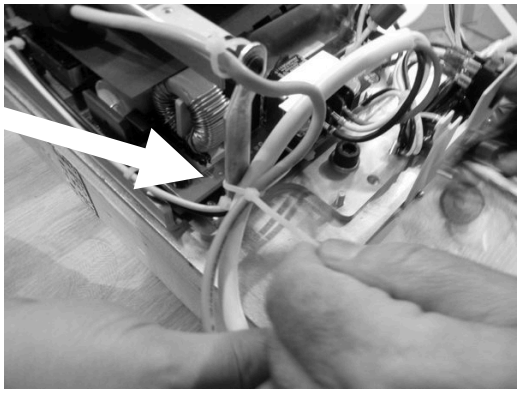
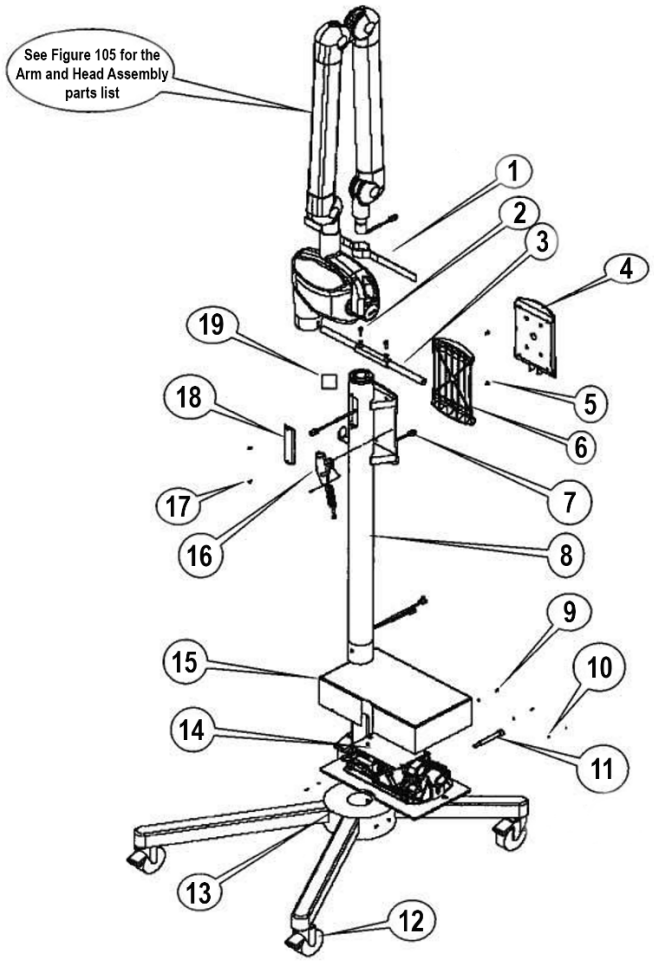


FIGURE 159

10. Reinstall the terminal block cover.

11. Reinstall the control unit cover.

12. Plug the power cord into a wall outlet and test the system for normal operation.



Mobile Assembly Parts List			
Item	**Description**	**Part Number**	**Quantity**
1	Velcro Strap	30-A2093	1
2	Screw	H1-15-M16020-10	2
3	Mobile Stand Handle w/Grips	30-A2111	1
4	Operator Panel (see *Figure 113*)	30-A2076	1
5	Screw	H1-61-M13008-01	2
6	Cradle	30-M3010	1
7	8 Conductor RJ45 to RJ45 Cable, 2 m	E1-13029	1
8	Column	30-M0045	1
9	Screw	H1-61-M05008-01	5
10	Washer	H1-P2-M04000-01	5
11	Column Screw	30-M0046	1
12	Caster, Swivel w/Brake	30-S0036	4
13	Mobile Stand Base	30-A2078	1
14	Control (see *Figure 114*)	30-A1032	1
15	Switch Assembly, Preva Mobile Stand	30-08098	1
16	Remote Control Switch Assembly	30-A2040	1
17	Screw	H1-63-M09008-17	2
18	Access Cover	30-P0017	1
19	Brake	30-A2109	1
20	Line Cord (not shown)	E1-13028	1

Figure 160 Mobile Unit Assembly

Appendix B

Electronics Block Diagram

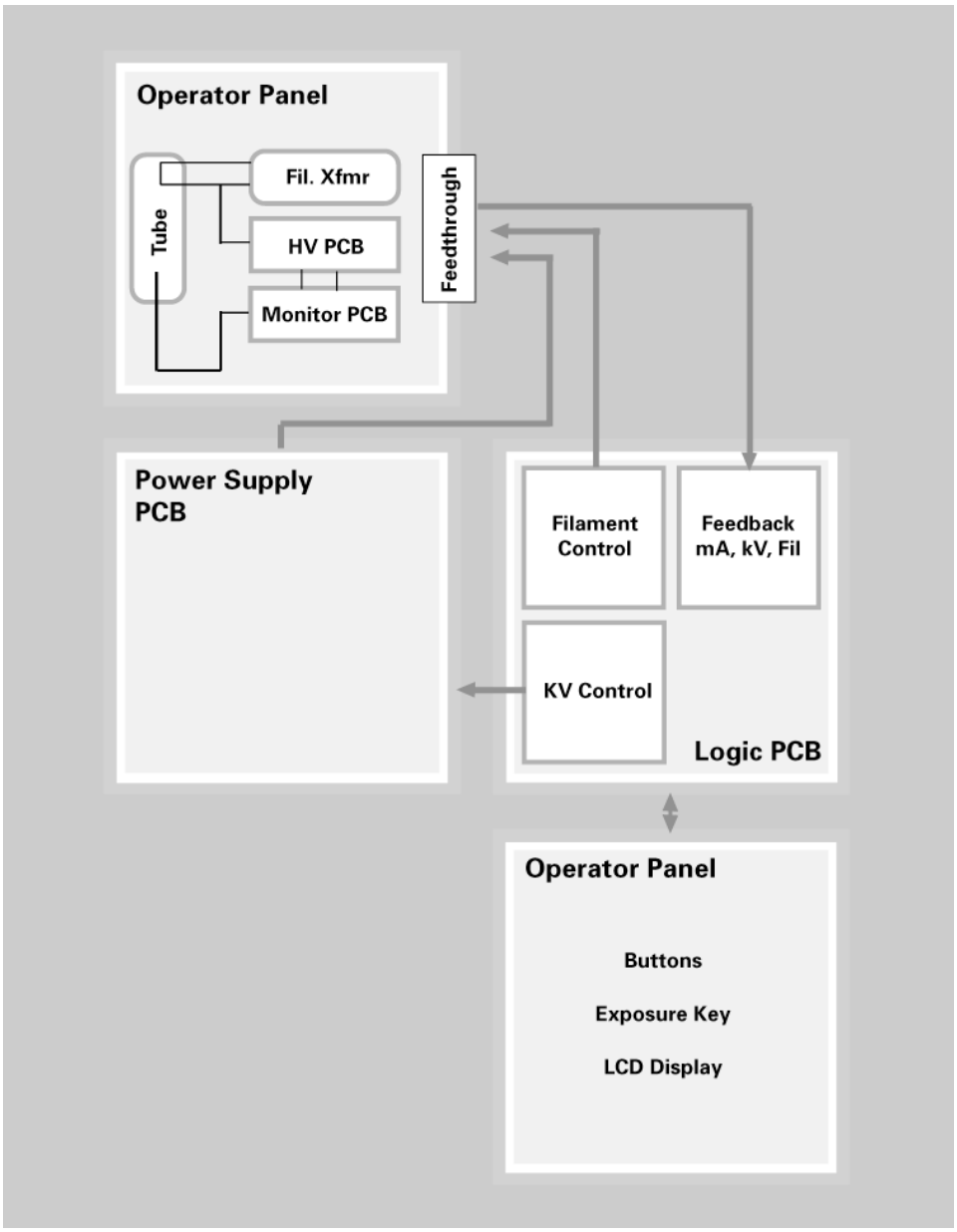


Figure 161 Electronic Block Diagram

Manufacturer
Midmark
1001 Asbury Drive
Buffalo Grove, Illinois 60089
USA
(847) 415-9800
Fax: (847) 415-9801
www.midmark.com

Technical Library
www.technicallibrary.midmark.com/

Technical Support
1-800 MIDMARK (1-800-643-6275)
www.midmark.com/service-support
imagingtechsupport@midmark.com