

Kennel Run and Cages User's Manual

Kennel Run



Cages

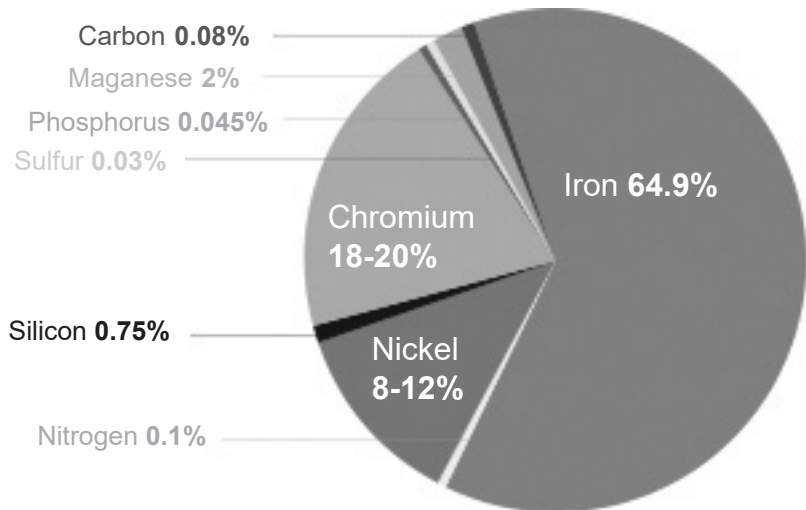


Care and Cleaning

PROPER CARE OF STAINLESS STEEL WILL PREVENT RUSTING

Midmark uses only USA-manufactured series 304 stainless steel. Series 304 is often referred to as medical-grade stainless steel due to its composition.

Series 304 stainless steel is composed of the following:



- Frequent cleaning will prolong the life and help maintain the natural luster of stainless steel.
- When cleaning, always rub in the direction of the “grain” of the metal.
- Avoid use of steel wool or steel brushes when cleaning stainless steel. These steel particles may become embedded into the stainless steel and cause rust.
- Avoid the use of chlorine bleach. Chemicals in bleach will cause pitting, corrosion and discoloration of the metal.
- Despite the name, stainless steel actually can stain and mark. However, stains and marks do not affect the integrity of the metal.
- Marks caused by the toenails of animals can often be removed using a mild cleaner and wet paper towels.

Care and Cleaning

There is an invisible passive film on all stainless steel that acts as a shield against corrosion. As long as this film is properly cared for, the metal is protected from corrosion. The following tips will assist you in this cleaning process.

- 1.) Use non-abrasive tools -
 - A) Soft cloths
 - B) Plastic scouring pads
 - C) Stainless steel pads (scrubbing motion must be in the direction of the polishing marks)
 - D) **Do not use** - steel pads, wire brush, or scrapers
- 2.) Clean or scrub in the same direction of the visible polishing lines
- 3.) Use alkaline, alkaline chlorinated, or non-chloride containing cleaners.

Avoid cleaners containing quaternary salts. Consult your cleaner supplier for these types of products. Use recommended strength for cleaning

- 4.) Use soft water – this reduces deposits. Consult your treatment specialist for the proper filters to eliminate corrosive elements
- 5.) Clean frequently to avoid build-up of hard, stubborn stains
- 6.) Rinse thoroughly – wipe dry immediately - allow to air dry
Do not let water or cleaner set on stainless steel - wipe off immediately
- 7.) **Never use** Hydrochloric acid (muriatic acid) on stainless steel

RECOMMENDED CLEANERS

JOB	CLEANING AGENT	COMMENTS
Routine cleaning	Soap, Ammonia, Detergent, Medallion, Foamquat™	Use cloth or sponge
Fingerprints, smears	Arcal 20, Lac-O-Nu, Ecoshine	Provides barrier film
Stubborn stains or discolorations	Cameo, Talc, Zud, First Impression	Rub in direction of polish lines
Grease, fatty acids, blood	Easy-off, De-grease it, Oven aid	Use cloth or sponge
Grease and oil	Any good commercial detergent	Use cloth or sponge
Restoration/Passivation	Bonefir, Super Sheen	Use cloth or sponge

CAUTION: DO NOT USE CHLORINE BASED PRODUCTS!

To Learn more, call Midmark: **1-800-643-6275** or visit **midmarkanimalhealth.com**

Care & Cleaning

Cages



Midmark Stainless Steel Cages may be cleaned with any commercially available product recommended for use on stainless steel. Frequent cleaning will prolong the life and help maintain the natural luster of the stainless steel.

To prevent scratching, use a soft cloth to clean the cage surface. If scrubbing is necessary, use a nylon or plastic type scrubber. When cleaning, always rub in the direction of the “grain” of the metal.

To remove minor scratches, we recommend using a 3M ScotchBrite® scouring pad rubbed lightly in the direction of the “grain” of the metal.

Never use steel wool or steel brushes when cleaning your cage. Steel particles may become embedded into the stainless steel and cause rust.

Avoid use of chlorine bleach for cleaning. Chlorides, bromides, iodides and thiocyanates are not acceptable cleaners for stainless steel products. They will cause pitting, corrosion and discoloration of the metal.

Use of such products will void warranty on all stainless steel products.

Product Warranty

This product is warranted for 1 year from the date of delivery to the original purchaser only. The warranty is only applicable if customer complies with all instructions and specifications furnished by Midmark relating to installation, care, and application. The customer agrees not to modify, misapply, or misuse product in any manner which deviates from the Midmark instructions. Any repairs, alterations, or services provided by parties other than Midmark or its authorized representatives may void warranty. The buyer is responsible for all freight charges on returned items.

Product Satisfaction Policy

In the event that the customer is not fully satisfied with the products purchased, Midmark may, at its own discretion, arrange for the customer's account to be credited (excluding shipping charges) or replace the product. The customer must notify Midmark of any claim of nonconformity or defect in writing within 30 days from the date of receipt. The product must be returned to Midmark in its original packaging, undamaged and showing no unusual wear within 20 days of the customer's written notice.

To return an item, follow these simple instructions:

- Call Midmark for complete instructions (1-800-643-6275)
- A sales representative will give you a Return Authorization Number
- If a Restocking Fee applies, you will be informed at this time
- Label the boxes with the Return Authorization Number
(All items must have a Return Authorization Number)
- Return the items, postage/freight prepaid

If necessary, the Midmark sales representative will assist you with freight arrangements.

Note: Custom orders and/or custom colors may not be returned.

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